

Matters arising

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Matters Arising from Members Event meeting on 20.05.26

Purpose of report

To record responses to or further information received on matters arising from previous meetings.

Recommendation

That the report is received for information

Information

The current position is set out in the accompanying table (Annex A). Updates for inclusion in this report are invited five working days in advance of the meeting, in writing to the Advocacy, Operations and Communications team, rather than in person at the meeting.

Equalities and inclusion implications

None – report is for information only.

Financial implications

None – report is for information only.

Legal powers

Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight). Section 252A of the same Act (as amended by Schedule 6 of the Railways Act 2005) places a similar duty upon the Committee to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.

Annex A: Matters arising from previous London TravelWatch meetings

No	Date	Minute	Action	London TravelWatch owner	Status
1.	17.09.25	10	AS to look at the possibility of inviting in a guest speaker representing bus drivers to improve the Board's understanding of the challenges facing bus drivers.	AS	Some potential speakers identified but tabled until appropriate meeting agreed AS having conversations with TfL. RH has put forward some potential speakers. Ongoing
2.	12.11.25	03	TH to invite TfL in to talk to the Board to give their insight into the complaints handling system and data trends.	TH	TfL have agreed to present on bus-related complaints at September Board meeting.
3.	21.01.26	03	AS to follow up on TfL lift upgrades and share the response with the Board.	AS	Included in Campaigns and Advocacy Board Paper.
4.	20.05.26	02	TH and MR to share the Collaboration Agreement with the Board for their information	TH and MR	Sent to Board on 1 st July.
5.	20.05.26	03	TH to reflect with the LTW team on the outputs from the Strategy Review discussion, and to convene a follow up discussion with the Chief Executive and a smaller group of Board members to consider draft strategic objectives and success factors, as well as organisational and financial issues which had not been covered in detail during this conversation. This follow up discussion should be held before the next Board meeting on 15th July 2026.	TH	Meeting scheduled for 9 th July.
6.	20.05.26	05	AS to share the next Dashboard paper with the Board.	AS	Included in Board pack.

No	Date	Minute	Action	London TravelWatch owner	Status
7.	20.05.26	06	SD said she would share statistics at the next meeting on Podcast views.	SD	Included in Board pack.