

Our vision, mission and values

Our vision

A city where transport is reliable, safe, affordable and accessible for everyone

Our mission

To be the voice of the travelling public in championing measures to improve transport in London

Our values - we are...

Independent

We will act with integrity and authenticity, based on evidence and without political bias, always striving to make a positive difference

Fair

We are committed to fairness, equity and transparency in all that we do, and we strive to treat everyone equally and respectfully regardless of their background

Collaborative

We will actively listen, learn and engage with people who travel in London, transport providers, and the wider community to promote meaningful and sustainable outcomes that support our mission and vision

Responsive

We will adapt quickly, looking for creative and innovative ways to meet the changing needs of people who travel