

We want London's buses to be better for everyone



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Easy read version

About us

LONDON
TRAVELWATCH

We are London TravelWatch. We want to make travel in London better for everyone.



We think everyone should be able to travel safely and easily, whoever they are and wherever they want to go.



We work with organisations to try and make public transport, such as buses and trains, better.

Our work on London buses



We spoke to a lot of people about London buses.



There are nearly two billion journeys on buses in London each year, where it is the most popular type of transport.



But there are some problems with the buses.

Problems with London buses



Lots of traffic means that buses in London can travel very slowly.



There isn't always enough information about delays or when the next bus is coming.



Buses can be dirty and can also feel unsafe at times.

What we want to change



We want to see much more work to make buses better and nicer for everyone.



We want to see more bus lanes so buses travel more quickly.



We want there to be better information for people to help them with their journeys.

What we want to change



We want everyone to feel safe when they are waiting for the bus and when they are on the bus.



We want the people who run London's transport to work better together.



We want the people who run London's transport to keep coming up with new ideas to make the buses better for everyone.

Our next steps



We will be working with lots of people to try and make these changes happen.



We have asked for a response by summer 2025.



While we wait, we will continue to work hard to improve public transport for everyone.