



How to get assistance for your journey.

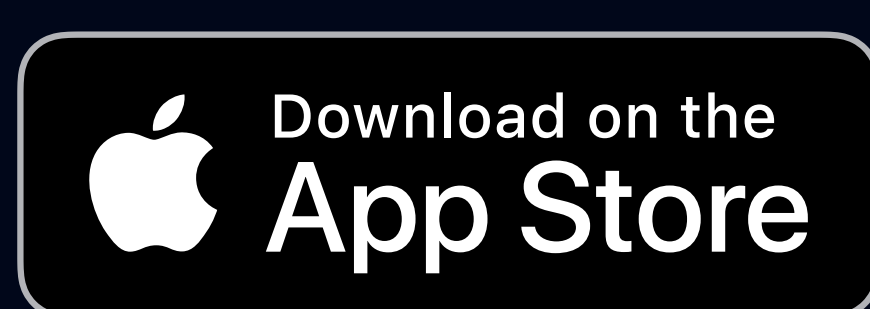
Assistance to board at this station is provided by our on train colleagues. Please make yourself known to them on arrival. Both the driver and the conductor will be checking platforms.

Wait in a safe place away from the edge of the platform and move forwards once the train has stopped.

To book assistance

We recommend assistance is booked at least two hours before travel.

Download the Passenger Assist app by Transreport.



Complete the webform at
bookings.passengerassistance.com

Alternatively you can call 0800 028 2878 (open 24 hours)