

Tweets from London TravelWatch Easierfares event on 25 February 2019

 **London TravelWatch** @Lon... Feb 25
We're at Westminster today at an event for MPs on Easier fares for London with [@raildeliverygroup](#)
Follow live tweets from 1.30pm
[#easierfares](#)
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 **London TravelWatch** @Lon... Feb 25
We're just getting underway in our Easier Fares session, which is being chaired by [@MichaelFallon](#) with reps from [@TfL](#) [@lontavelwatch](#) and [@RailDeliveryGrp](#)




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 **London TravelWatch** @Lon... Feb 25
Andy Wakeford from [@RailDeliveryGrp](#) says that fares need to reflect the modern world & technology today not 25 years ago.
[#easierfares](#)
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 **London TravelWatch** @Lon... Feb 25
Tim Bellenger says that c40% of appeals handled by [@LonTravelWatch](#) are about fares and ticketing. He highlights the £30 a wk difference in fares between Sevenoaks and Oxted. [#easierfares](#)
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 **London TravelWatch** @Lon... Feb 25
Fares complexity affects passenger satisfaction but it also results in inefficient allocation of resources with people driving to stations with cheaper fares. [#easierfares](#)
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 **London TravelWatch** @Lon... Feb 25
Tim Bellenger says that fares reform should help part time travellers & improve access to housing.
[#easierfares](#)
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 **London TravelWatch** @Lon... Feb 25
The introduction of Oyster PAYG led to an increase in travel of 5% above the national average - with passengers benefiting from transparency and ease. [#easierfares](#)
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 **London TravelWatch** @Lon... Feb 25
PAYG breaks down barriers to entry and increases satisfaction levels says [@TfL](#) 's Mike Tuckett. It adds flexibility eg for part time workers.
[#easierfares](#)
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 **London TravelWatch** @Lon... Feb 25
Mike Tuckett says PAYG only works well when you have a logical and easy to understand fares system. He says Contactless was 'a complete game changer' - people 'consume' the service without having to worry about getting an Oyster card.
[#easierfares](#)
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 **London TravelWatch** @Lon... Feb 25
Contactless also solves the problem of interoperability. [#easierfares](#)
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 **London TravelWatch** @Lon... Feb 25
.[@DanielZeichner](#) asks if you will get a level of trust when a fare is £40 rather than a lesser sum?
[#easierfares](#)
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 **London TravelWatch** @Lon... Feb 25
Mike Tuckett says Oyster to Gatwick is £20 but accepts that Contactless may not be appropriate for all fares. Andy Wakeford says that we need a system when you are told 'here is what your journey will cost ' rather than having a manual with 55m fares. [#easierfares](#)
🗨️ 2 ↻️ ❤️ 1 ⋮


 **London TravelWatch** @Lon... Feb 25
The [@RailDeliveryGrp](#) is trying to come up with an enabling structure from its consultation says Andy Wakeford. [#easierfares](#)
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 **London TravelWatch** @Lon... Feb 25
Cllr Robert Evans from [@SpelthorneBC](#) says that his area is outside the Oyster zone so passengers get a worse deal than those just over the border.
[#easierfares](#)
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 **London TravelWatch** @Lon... Feb 25
Mike Tuckett says that there is nothing to stop an area like [@SpelthorneBC](#) being included in the Oyster zone but Andy Wakeford says the problem is that fares reform got stuck in the 'too different' pile because people are scared of winners and losers. [#easierfares](#)
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 **London TravelWatch** @Lon... Feb 25
He adds that the process of reform is all about ensuring those outside the Oyster zone benefit from better fares options as well. [#easierfares](#)
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 **London TravelWatch** @Lon... Feb 25
On trust, Mike Tuckett says [@TfL](#) operate more like a bank than a transport company. Over time trust builds up as people use the system.
[#easierfares](#)
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 **London TravelWatch** @Lon... Feb 25
Andy Wakeford says that the Williams review could make it much easier to carry out reform of the system. [#easierfares](#)
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 **London TravelWatch** @Lon... Feb 25
Janet Cooke says that the industry has to keep up as expectations rise and new routes come in. [#easierfares](#)
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 **London TravelWatch** @Lon... Feb 25
Andy Wakeford says that 51% of revenue is either under government control or due a new franchise within a year so you could actually do quite a lot in 3-5 years. [#easierfares](#)
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 **London TravelWatch** @Lon... Feb 25
Tim Bellenger says that in 2007, 2010 & 2013 when major changes were made in London revenue actually increased as more people were encouraged to travel.
[#easierfares](#)
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Andy Wakeford says that there is a genuine opportunity to make things better for passengers, the economy & the Government. [#easierfares](#)



London TravelWatch @Lon... Feb 25

.@MichaelFallon has thanked the panel and expressed hope that there can be winners all round from fares reform. [#easierfares](#)

