

## Tweets during our interchange matters seminar 21 June 2017

 **London TravelWatch** @LonTr... 2d  
Join us from 10am for live tweets from our 3rd #interchangematters seminar which will focus on West Hampstead, Brixton and Lewisham.

 **London TravelWatch** @LonTr... 1d  
Enhanced bus driver training provided by @TfL has been extended to bus station staff. #interchangematters

 **London TravelWatch** @LonTr... 1d  
Chair of today's event, John Stewart is now introducing our 3rd #interchangematters seminar.

 **London TravelWatch** @LonTr... 1d  
Large incrs in public transport demand expected at Lewisham. c25k people use bus stops nr stn a day, 24 routes serve stn #interchangematters

 **London TravelWatch** @LonTr... 1d  
Our CEO, Janet Cooke 'time spent at interchanges is involuntary time'. Efficient interchanges essential as London growing #interchangematters

 **London TravelWatch** @LonTr... 1d  
Lewisham interchange strengths: convergence of SE London bus routes, h freq of DLR, nr town centre, Nat Rail connectivity #interchangematters

 **London TravelWatch** @LonTr... 1d  
Many improvements at interchanges do not cost much but they can make a large difference. #interchangematters

 **London TravelWatch** @LonTr... 1d  
Challenges: improve interchange supporting Lewisham Gateway devts, new entrance to rail stn, more bus terminal capacity #interchangematters

 **London TravelWatch** @LonTr... 1d  
John Barry from TfL is now speaking about Lewisham. #interchangematters

 **London TravelWatch** @LonTr... 1d  
1.2m bus trips a day involve a change onto another mode of transport. 11% of Tube trips start & 12 end with a bus journey #interchangematters

 **London TravelWatch** @LonTr... 1d  
Good point from audience about need for more Oyster readers at interchanges and better signage. #interchangematters

 **London TravelWatch** @LonTr... 1d  
London has 49 main bus stations where 700k people get on and off each day. #interchangematters

 **London TravelWatch** @LonTr... 1d  
Geoff Hobbs from @TfL there is a continuing need to add further Oyster readers at stations as London grows. #interchangematters

**London TravelWatch** @LonTr... 1c  
Our Dir of Policy Tim Bellenger makes the case for improving access to Lewisham stn from the Tesco side. #interchangematters

**London TravelWatch** @LonTr... 1c  
Barry - bus speeds around Lewisham have slowed recently. With data/feedback re delays, @TfL well placed 2 improve things #interchangematters

**London TravelWatch** @LonTr... 1c  
Barry- @TfL have to compromise and look at trade offs when deciding bus routes and how close they sld go to interchanges #interchangematters

**London TravelWatch** @LonTr... 1c  
Simon Moss from @LewishamCouncil : Ramp to station was gated off several yrs ago by @Se\_Railway #interchangematters

**London TravelWatch** @LonTr... 1c  
Opening these gates would be the quickest/easiest way to improve things for passengers. #interchangematters

**London TravelWatch** @LonTr... 1d  
Former London TravelWatch Deputy CEO, John Cartledge is now talking about West Hampstead. #interchangematters

**London TravelWatch** @LonTr... 1d  
Sites marked on maps as 'interchanges' aren't necessarily what they might seem & West Hampstead is an eg #interchangematters

**London TravelWatch** @LonTr... 1d  
West Hampstead is not a single station - it is actually 3 separate stations. #interchangematters

**London TravelWatch** @LonTr... 1d  
Passenger numbers at the Underground station have doubled over the past 6 years. #interchangematters

**London TravelWatch** @LonTr... 1d  
The ladies toilet at the Tube station does not have full disabled access and is rarely used. #interchangematters

**London TravelWatch** @LonTr... 1  
260% growth in passengers using London Overground station over past 6 years. #interchangematters


**London TravelWatch** @LonTr... 1  
Despite remodelling 10 yrs ago only a tiny coffee bar & little space 4 cycle storage.No space 4 pick up/set down outside #interchangematters

**London TravelWatch** @LonTr... 1  
But @TfL have plans for a new station entrance which should improve things somewhat. #interchangematters


**London TravelWatch** @LonTr... 1  
At the @TLRailUK stn, because Thameslink run 3 different types o train, 3 different ramps are needed. #interchangematters

**London TravelWatch** @LonTr... 1  
Better waiting facilities are planned by GTR for platforms 2 & 3 - passengers often currently wait on the footbridge! #interchangematters




 **London TravelWatch** @LonTr... 1d  
While individual stations have their strengths & weaknesses, the interchange as a whole leaves a lot to be desired.  
[#interchangematters](#)




 **London TravelWatch** @LonTr... 1d  
Those who change between the different stations often see their voices drowned out by those who have no need to change  
[#interchangematters](#)




 **London TravelWatch** @LonTr... 1d  
Geoff Hobbs - W Hampstead interchange is a work in progress. Pavements are being widened by the Thameslink stn.  
[#interchangematters](#)




 **London TravelWatch** @LonTr... 1d  
Good point from audience re poor signage btwn stns, also concern re lack of step free access - how abt a basic stairlift?  
[#interchangematters](#)




 **London TravelWatch** @LonTr... 1  
Another good point - how about having one single station manage at West Hampstead?  
[#interchangematters](#)




 **London TravelWatch** @LonTr... 1  
Geoff Hobbs - @TfL want to put in a proper lift at the station. A stair lift would not be the best solution.  
[#interchangematters](#)




 **London TravelWatch** @LonTr... 1  
John Stewart is now speaking about our 3rd interchange, Brixton  
[#interchangematters](#)



 **London TravelWatch** @LonTr... 1  
Brixton rail station is a 'hidden station' for many, removed from the Tube and bus stations.  
[#interchangematters](#)



 **London TravelWatch** @LonTr... 1  
Brixton area served by 20 bus services but considerable time cld be saved if Lon Overground rail services stopped there  
[#interchangematters](#)



 **London TravelWatch** @LonTr... 1d  
It would cost £80m to link the high level platforms to the low level ones at Brixton  
[#interchangematters](#)



 **London TravelWatch** @LonTr... 1d  
.@TfL looked at other options 2 allow services to stop at Brixton to reduce costs. But interchange experience not as good  
[#interchangematters](#)




 **London TravelWatch** @LonTr... 1d  
.@lambeth\_council working with @TfL 2 improve A23 so buses can move more smoothly.  
[#interchangematters](#)



 **London TravelWatch** @LonTr... 1d  
.@TfL 's Gareth Powell is rounding off today's event.  
[#interchangematters](#)



 **London TravelWatch** @LonTr... 1d  
Powell - Mayor's trans strategy puts much emphasis on walking, cycling & place, decent interchanges play important role  
[#interchangematters](#)



 **London TravelWatch** @LonTr... 1  
Organisations good at coming together for large scale developments but not so much at smaller schemes eg signage.  
[#interchangematters](#)





**London TravelWatch** @LonTr... 1

Powell - Liverpool St is an eg of where a 'one team' approach has paid off. #interchangematters



**London TravelWatch** @LonTr... 1

Powell - strong partnerships needed with a clear lead body eg @LewishamCouncil at Lewisham & @TfL at W Hampstead. #interchangematters



**London TravelWatch** @LonTr... 1

Our Chair, Stephen Locke argues reconfiguration of @networkrail provides opp to change way they approach interchanges #interchangematters

