



# Travel during Covid-19

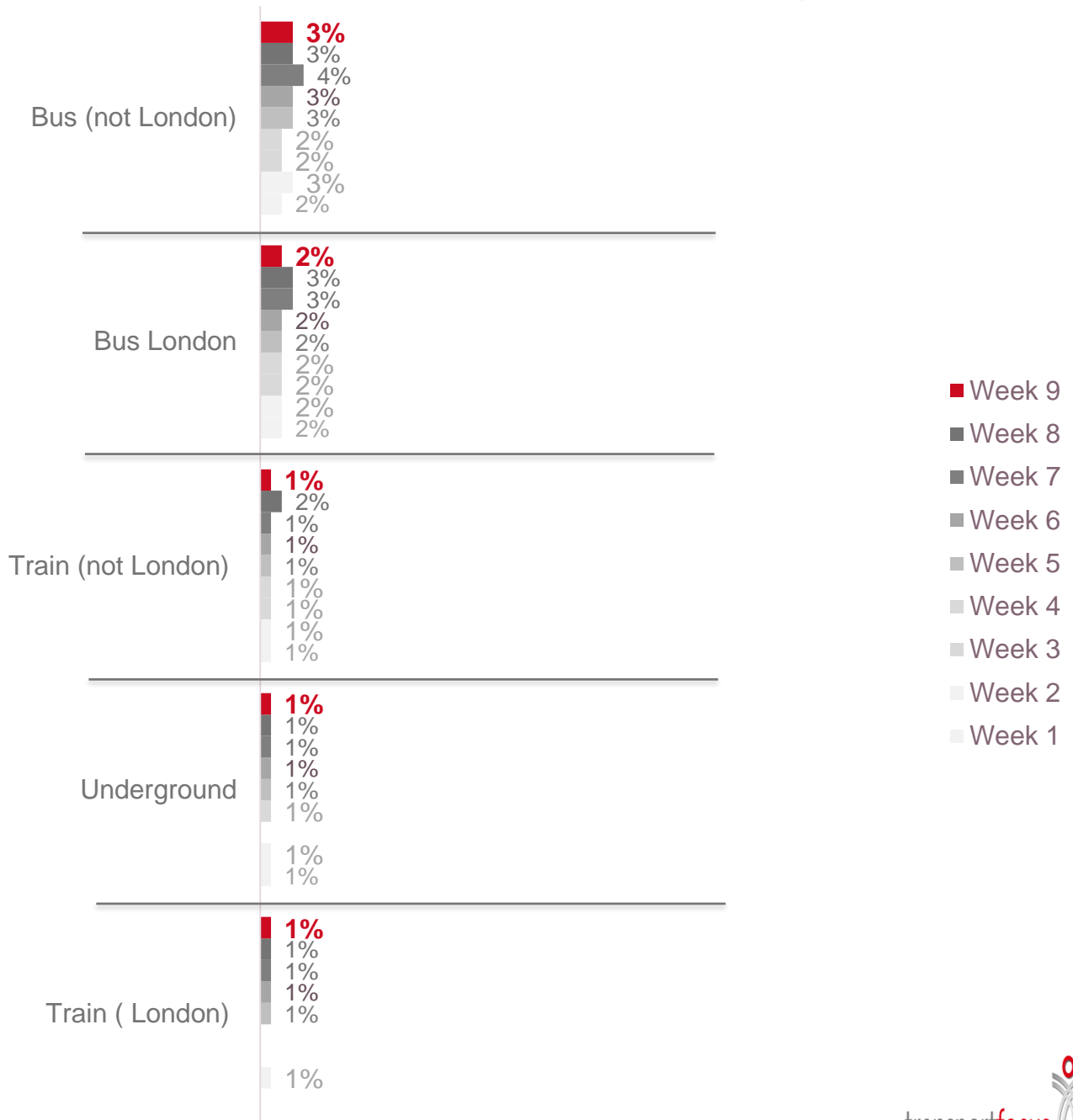
Tracking research - week 9

3 July 2020

# Travel during Covid-19: omnibus week 9

## Minimal change in transport modes used – use of public transport remains limited

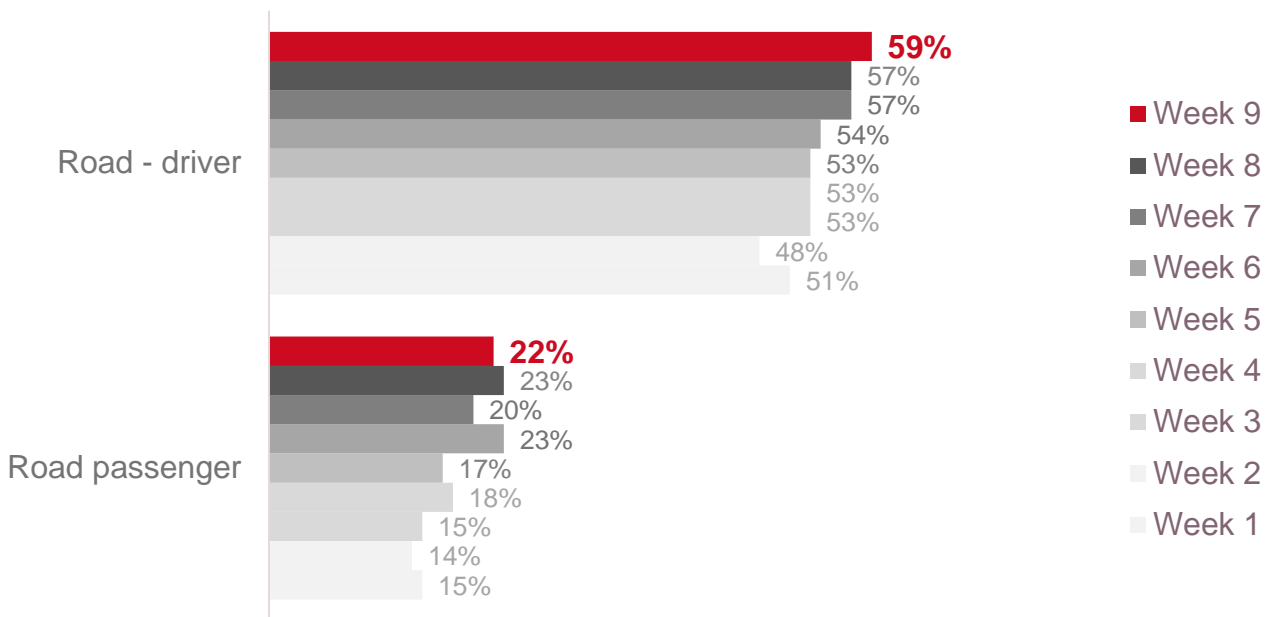
Public transport used in last 7 days



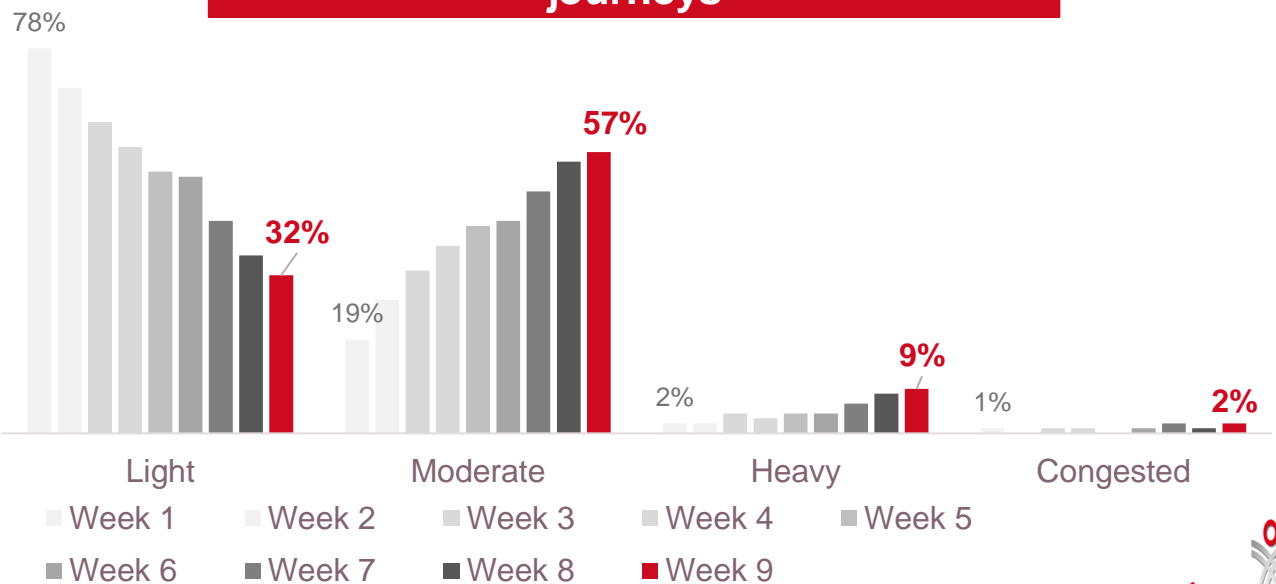
# Travel during Covid-19: omnibus week 9

## Minimal change in transport modes used – road use most common and traffic volumes increasing

Transport used in last 7 days



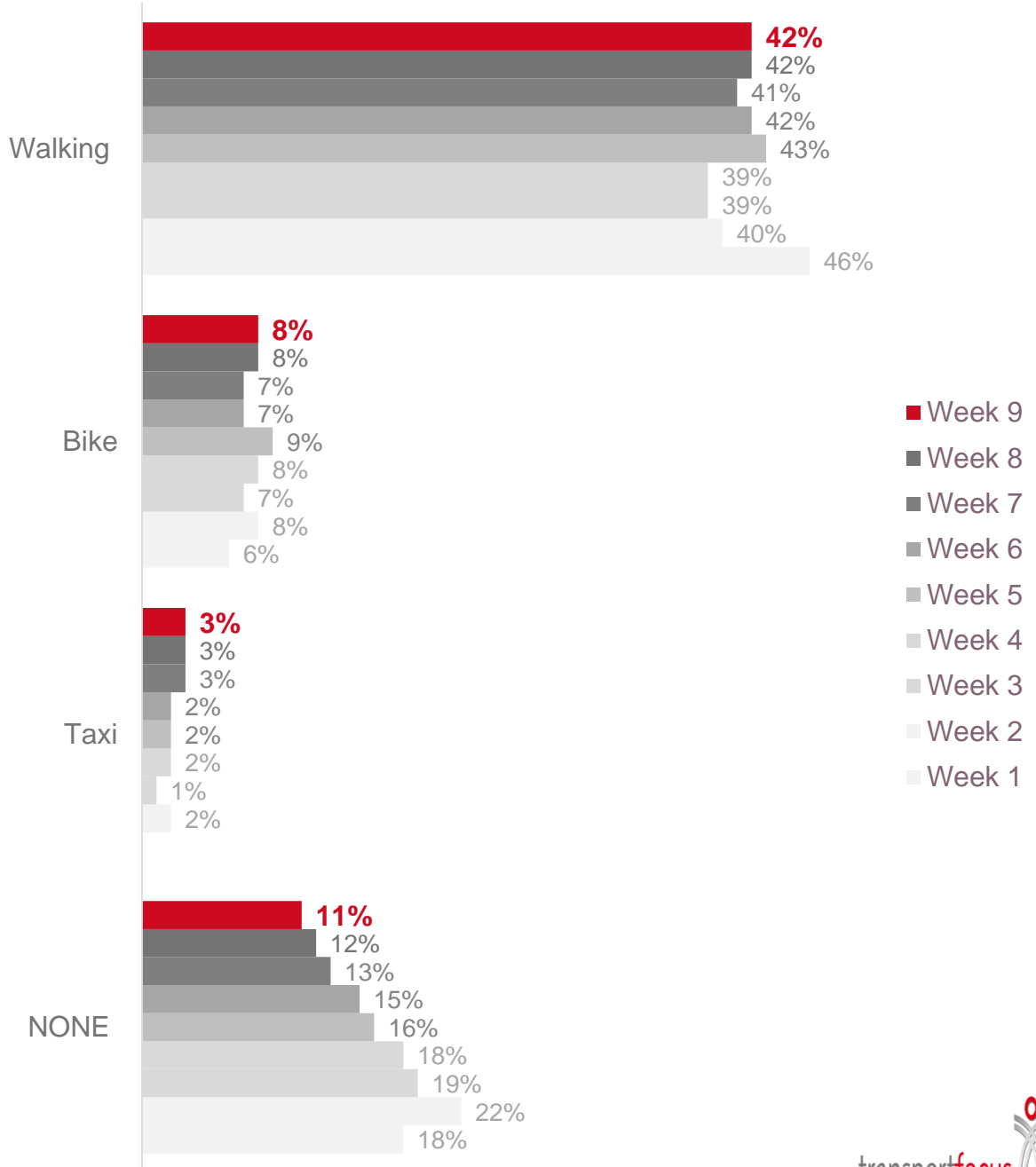
Reported level of traffic when making car journeys



# Travel during Covid-19: omnibus week 9

## Minimal change in other transport modes used

### Transport used in last 7 days



# Travel during Covid-19: omnibus week 9

## Shopping is main reason for journeys and most have no need for public transport

### Reasons for making any journeys in last 7 days



WORK **29%** (28% W8)



VISITING/CARING FRIENDS/FAMILY **21%** (19%W8)



SHOPPING **73%** (74% W8)

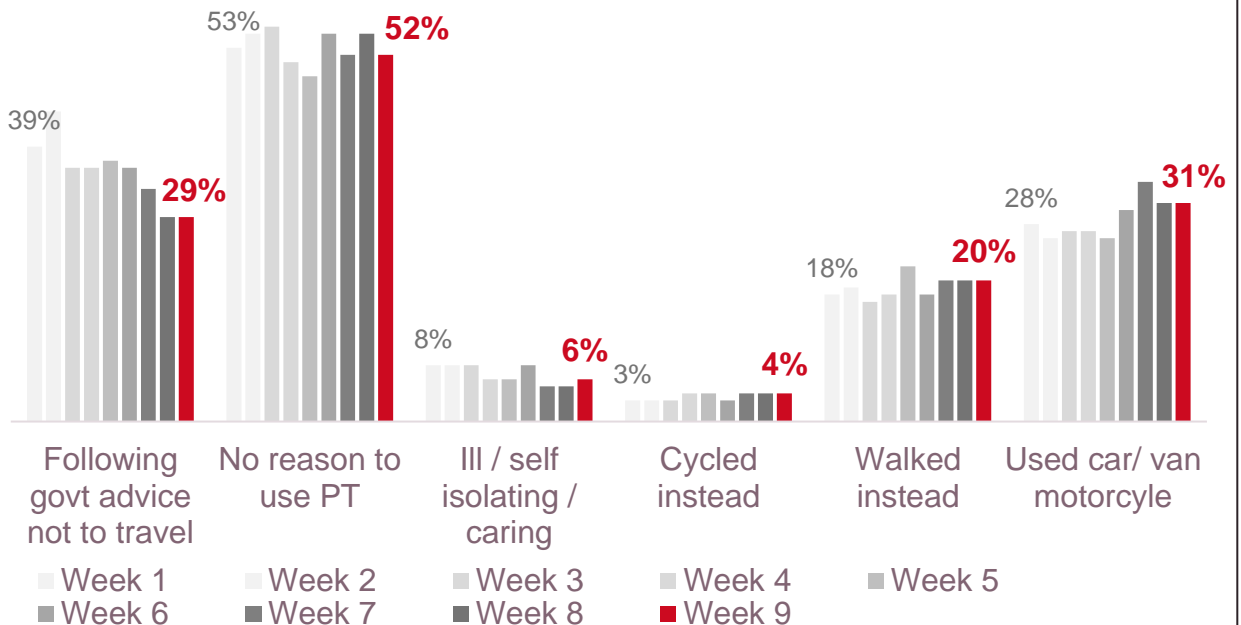


PERSONAL BUSINESS (MEDICAL ETC) **20%** (20% W8)



TRAVEL TO EXERCISE OR FOR LEISURE **36%** (37% W8)

### Reasons public transport not used in last 7 days

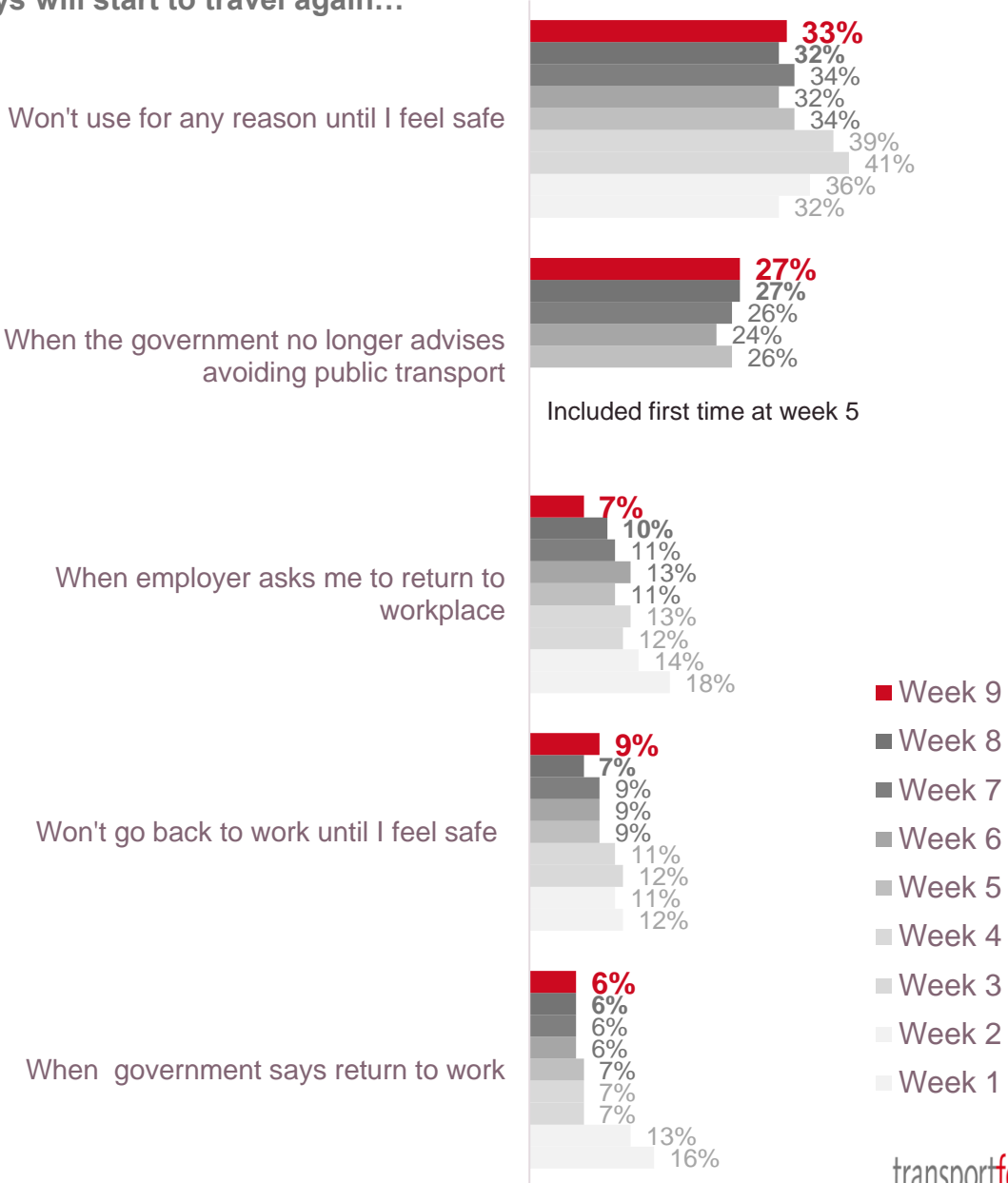


# Travel during Covid-19: omnibus week 9

## There is still caution around using public transport and a variety of reasons will prompt use

A third of those who have not used public transport in last 7 days say that they won't use it again for any reason until they feel safe to do so

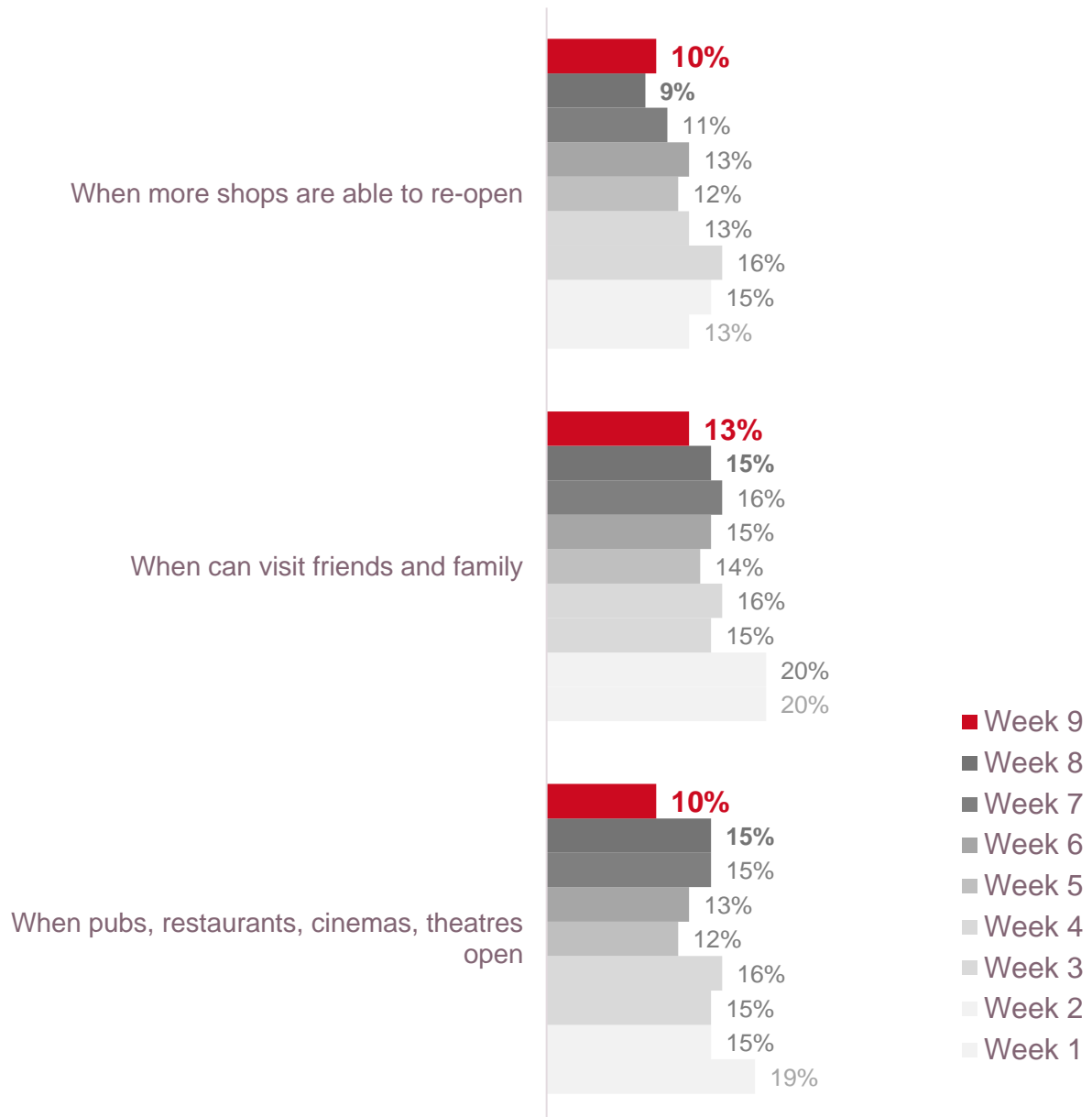
When those who previously used public transport and haven't in last 7 days will start to travel again...



# Travel during Covid-19: omnibus week 9

## There is still caution around using public transport and a variety of reasons will prompt use

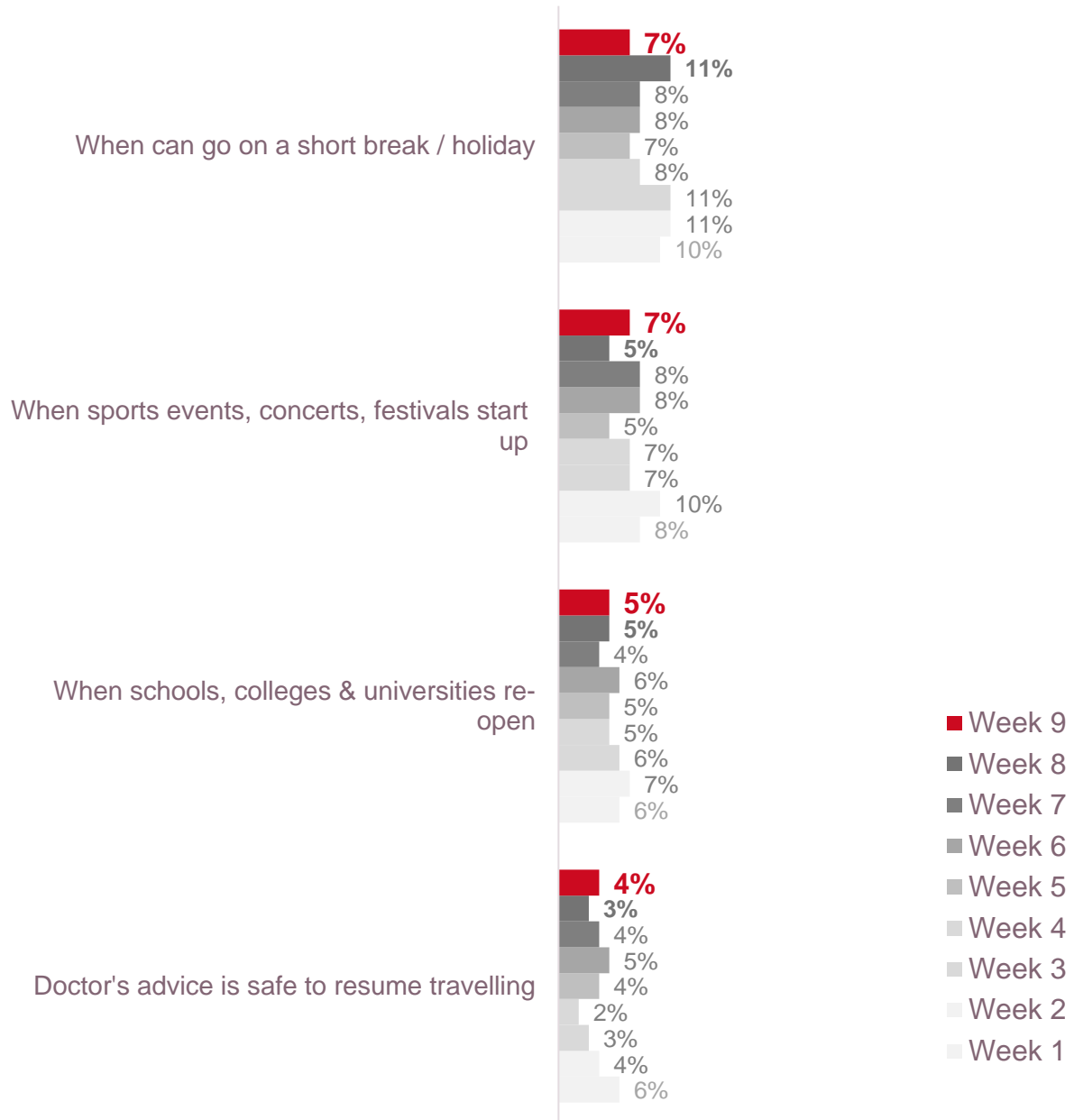
When those who previously used public transport and haven't in last 7 days will start to travel again...



# Travel during Covid-19: omnibus week 9

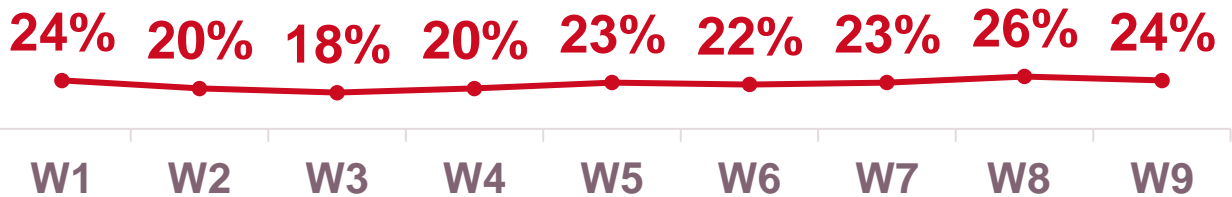
## There is still caution around using public transport and a variety of reasons will prompt use

When those who previously used public transport and haven't in last 7 days will start to travel again...





# A minority say they will be happy to use public transport when restrictions are lifted with younger people more positive



As soon as travel restrictions are relaxed, I'll be happy to travel by public transport again (W9 1669)

18-24

34%

25-34

29%

35-44

25%

45-54

21%

55-64

25%

65+

19%

Male

29%

Female

20%

Any disability

21%

No disability

26%

White

25%

BAME

21%

Public transport user

29%

Access to car

22%

No car access

34%

Children in household

26%

No children in household

24%

Scotland

27%

North East

19%

North West

29%

Yorks & Humber

22%

West Mids

15%

East Mids

29%

Wales

25%

Eastern

25%

London

31%

South East

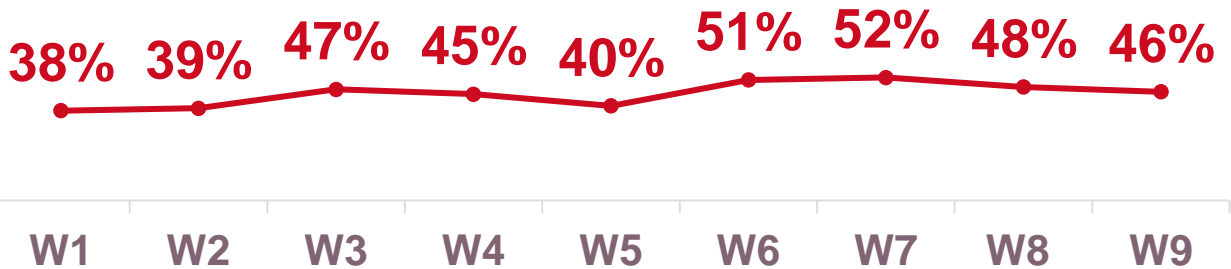
20%

South West

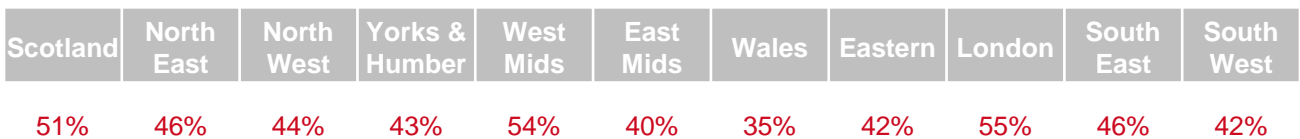
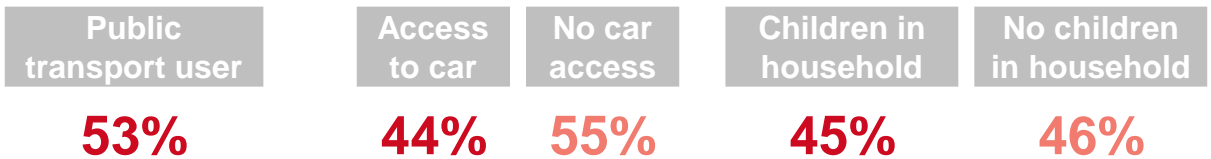
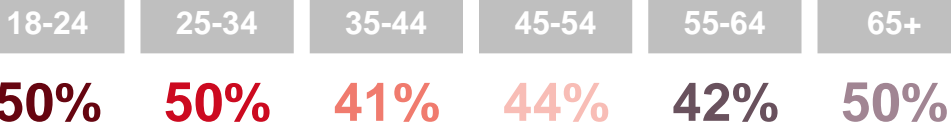
23%

Base excludes don't know/not applicable answers

# Around half will be wearing a face covering outside the home



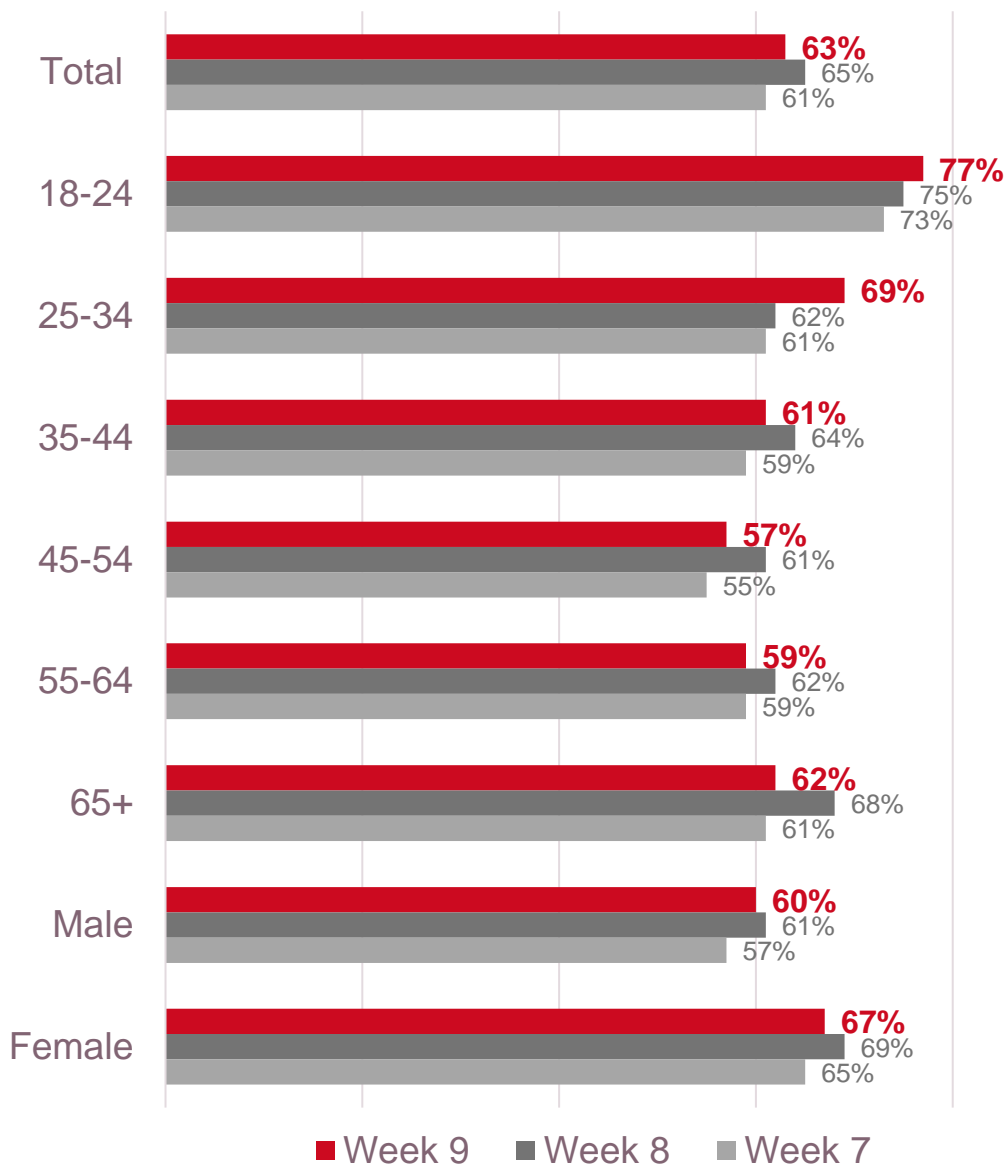
For my own and others' safety I will be wearing a face covering when I'm outside my home (W9 1878)



Base excludes don't know/not applicable answers

# Majority agree that face coverings will improve feelings of safety

I will feel safer using public transport with everyone wearing face coverings  
(New statement Week 7) Base: W9 1719

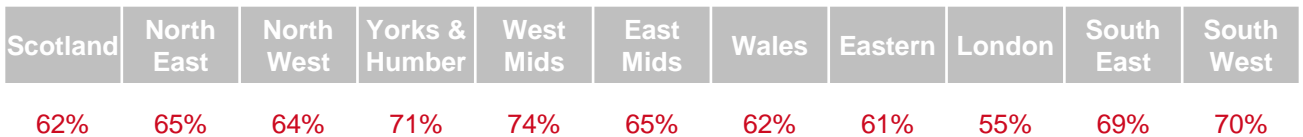
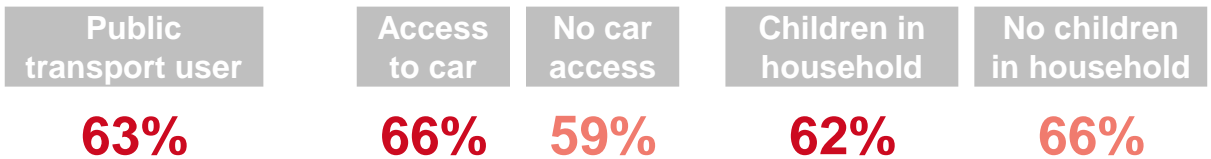
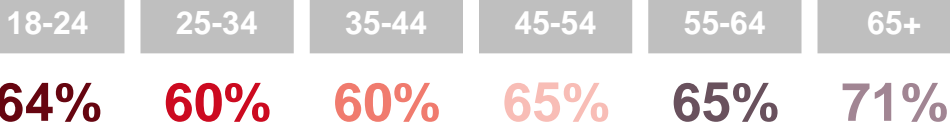


# Two thirds say that they won't use public transport unless social distancing is in place



W1 W2 W3 W4 W5 W6 W7 W8 W9

I won't use public transport unless social distancing is in place (W9 1612)

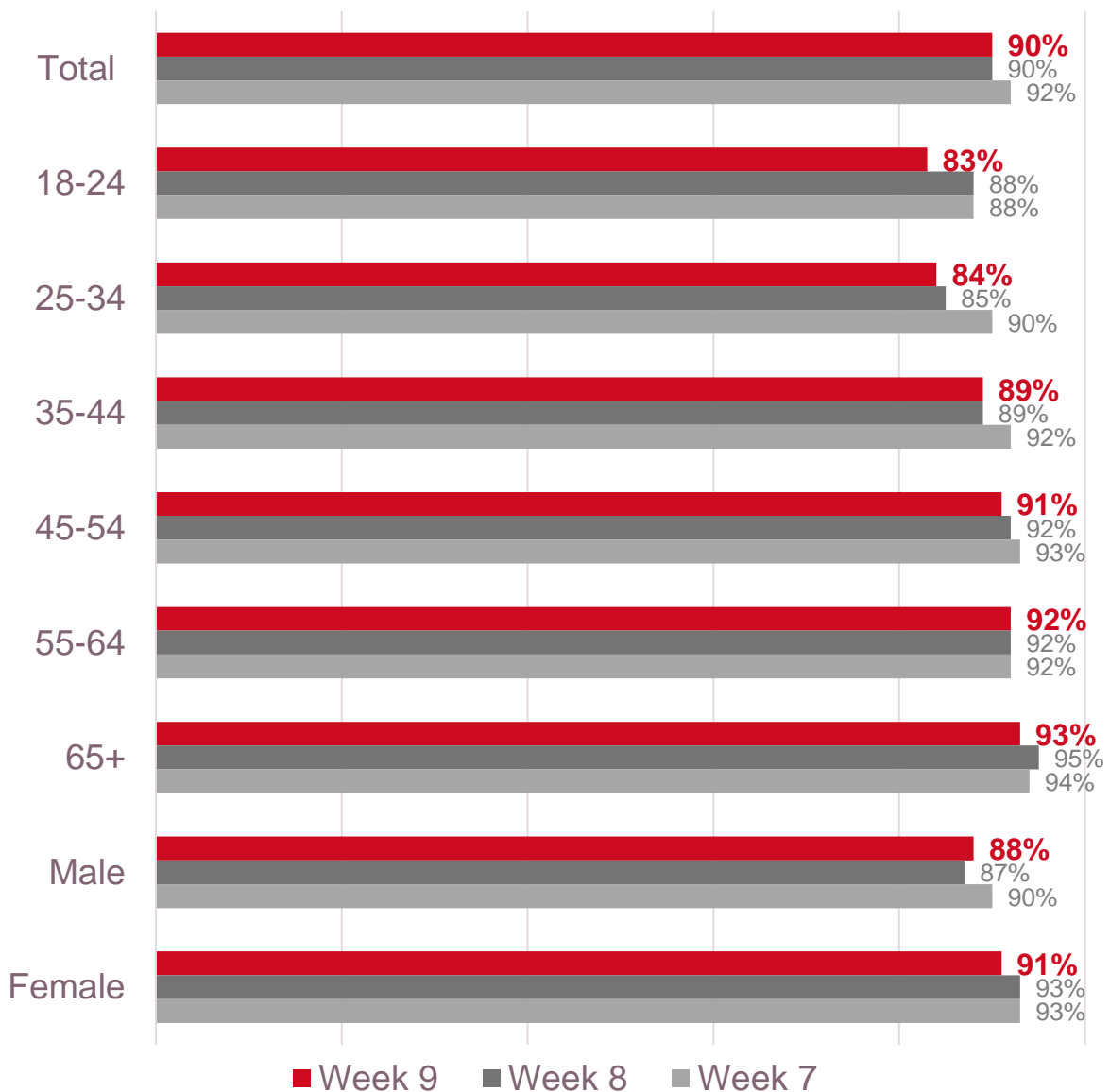


Base excludes don't know/not applicable answers

# Feasibility of two metres social distancing is widely questioned

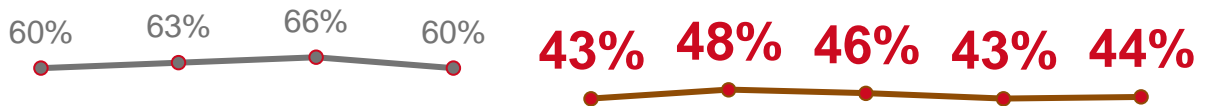
As more people start to use public transport, I don't think social distancing (2 metres) will always be possible

New statement Week 7 Base: W9 1958



# More than four in ten say that in the future they are more likely to drive for journeys where they previously used public transport

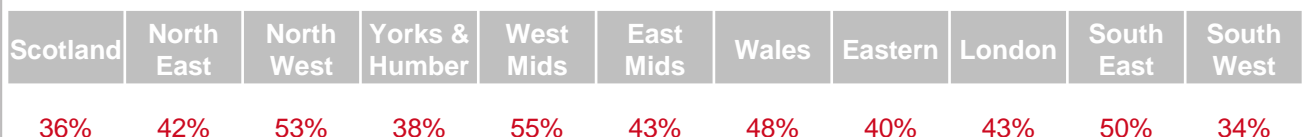
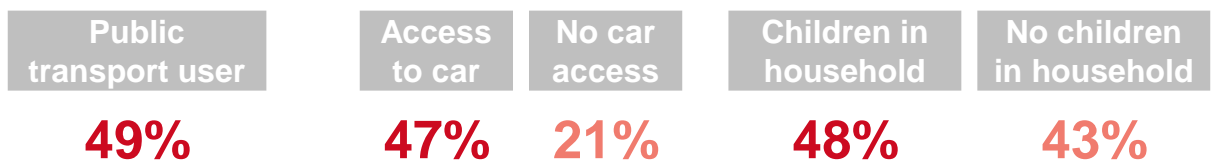
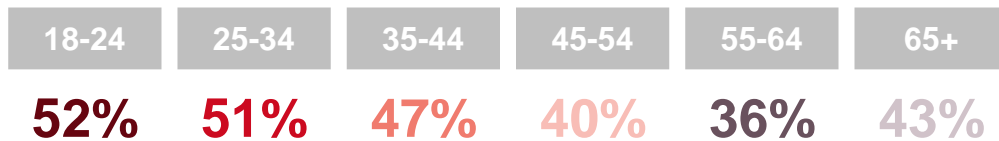
## Wording of question changed in week 5



W1 W2 W3 W4 W5 W6 W7 W8 W9

—●— Once restrictions relaxed, I will drive more rather than public transport

—●— Once restrictions relaxed I will drive more for journeys where I would have used public transport before

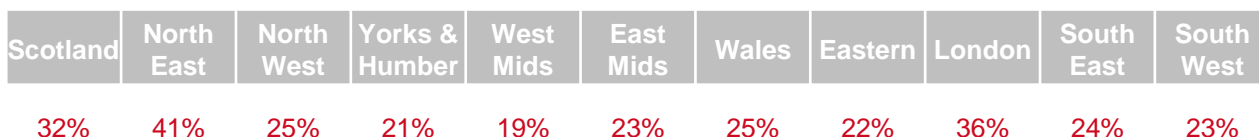
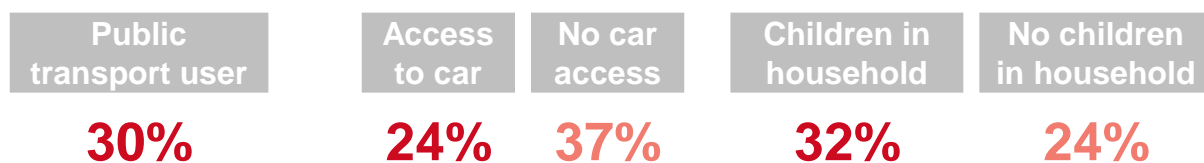
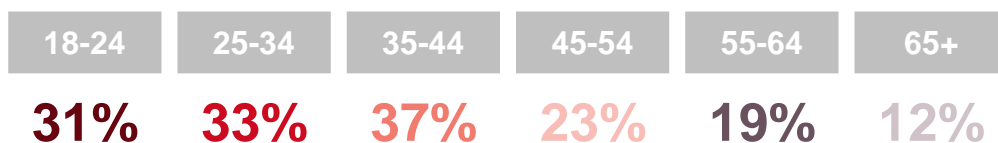
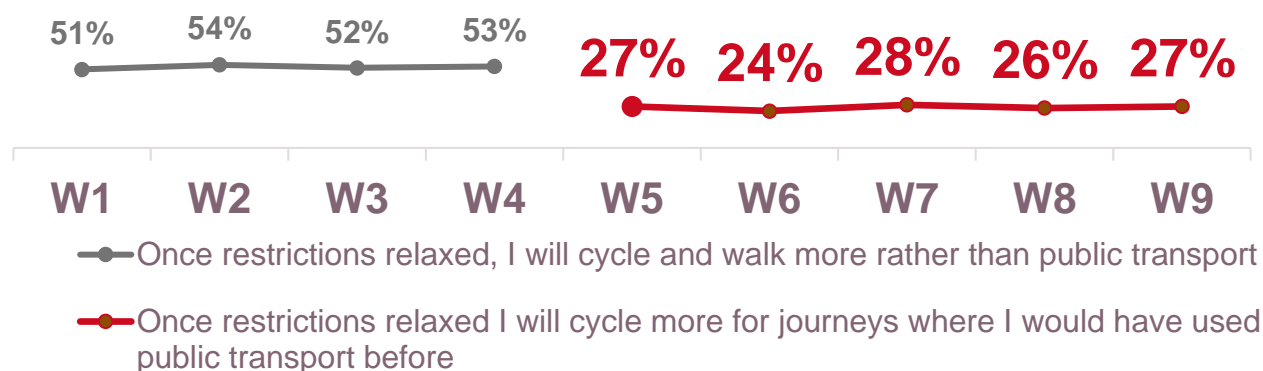


Base excludes don't know/not applicable answers

Base (W9 1284)

# Around a quarter say that in the future they are more likely to cycle for journeys where they previously used public transport

## Wording of question changed in week 5

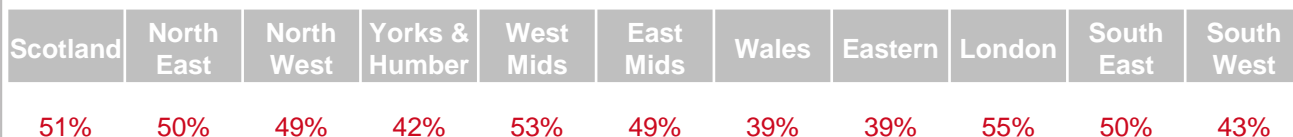
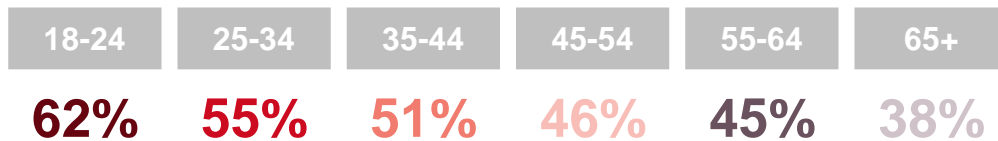
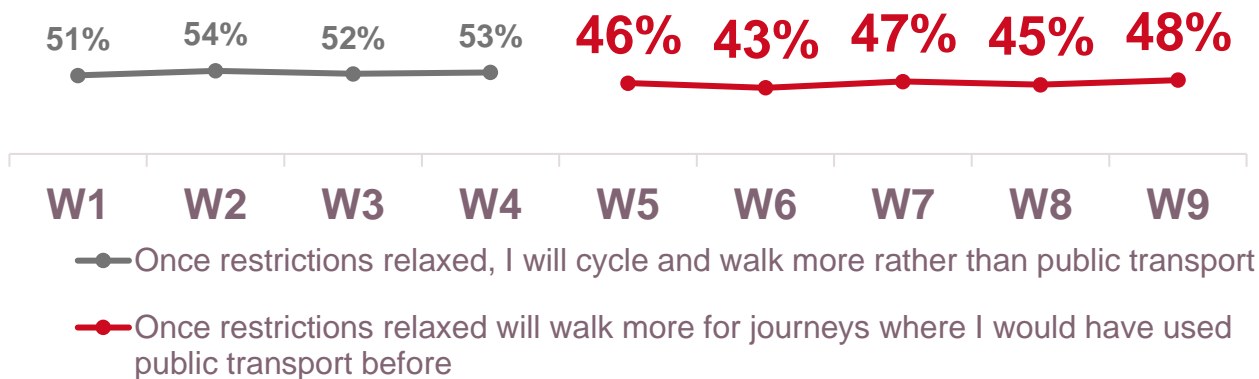


Base excludes don't know/not applicable answers

Base (W9 1048)

# Just over four in ten say that in the future they are more likely to walk for journeys where they previously used public transport

## Wording of question changed in week 5



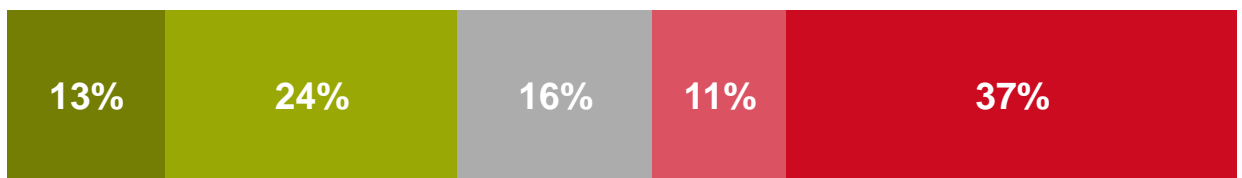
Base excludes don't know/not applicable answers

Base (W9 1512)

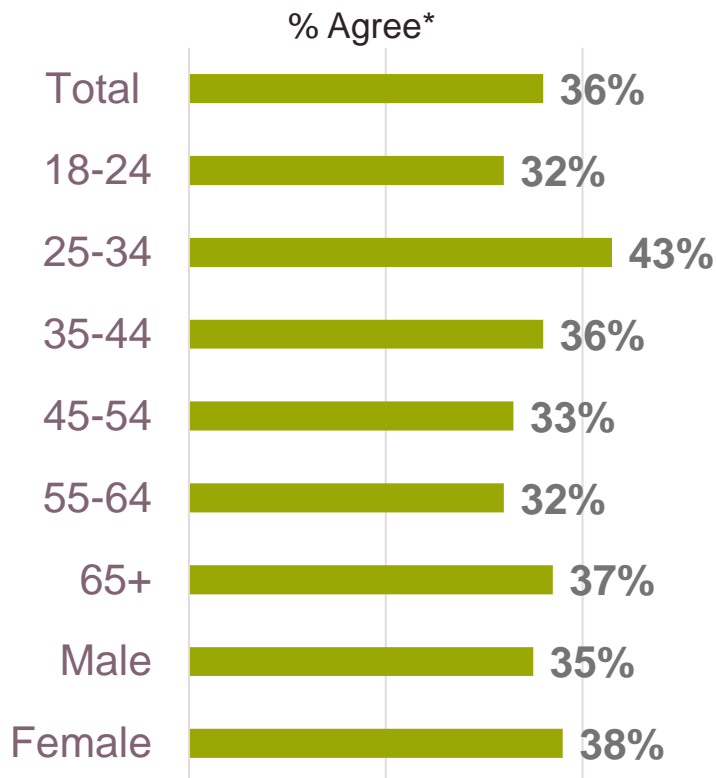


# Around a third expect to be based at home for work. A third strongly disagree

I think my job will be homebased in the future with limited travel to my workplace  
(New statement Week 9) Base: W9 1011



■ Strongly agree ■ Tend to agree ■ Neither / nor ■ Tend to disagree ■ Strongly disagree

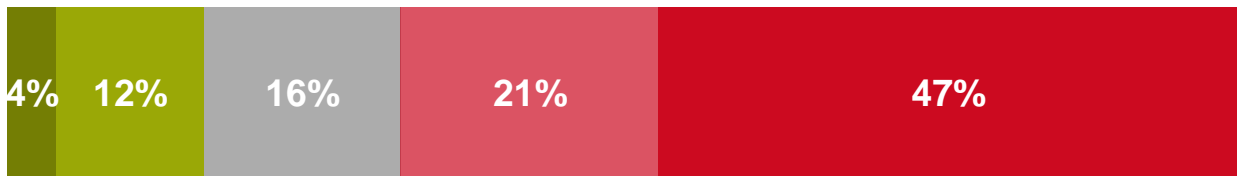


\*differences between strongly + tend to agree and net agree due to computer rounding

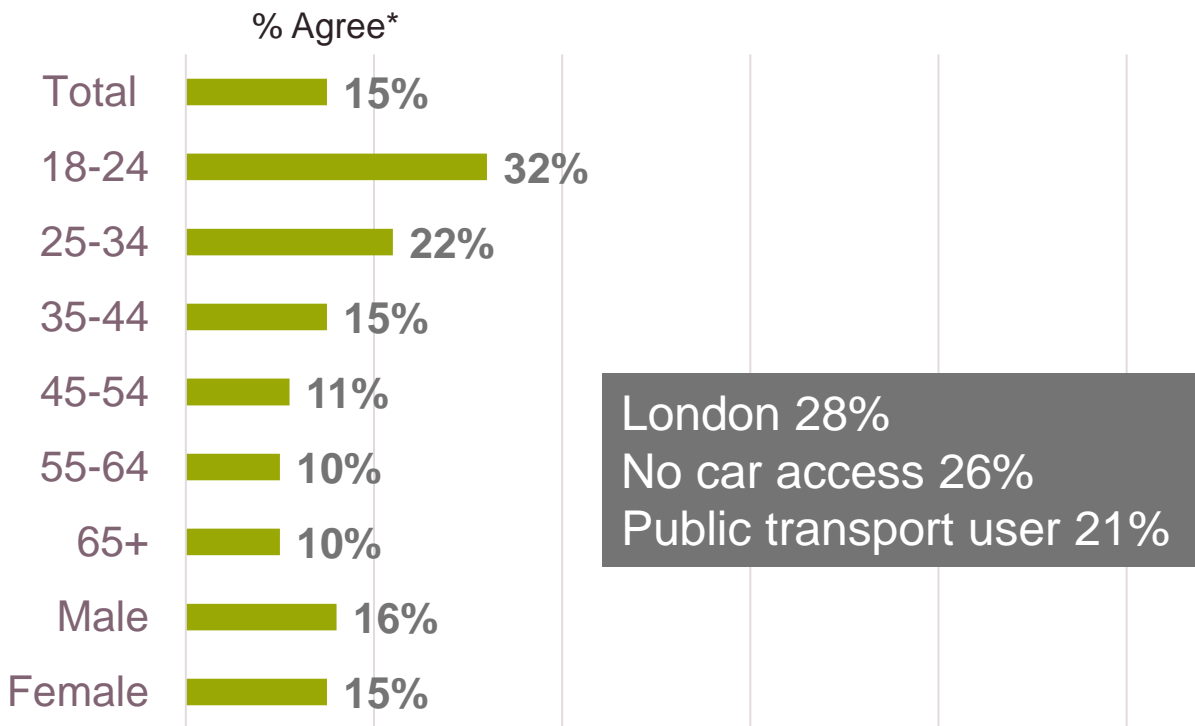
# Few agree that they will make more journeys by public transport as more businesses open up

I expect to make more journeys by public transport when museums, cinemas, pubs and hairdressers open on the 4<sup>th</sup> July

(New statement Week 9) Base: W9 1011



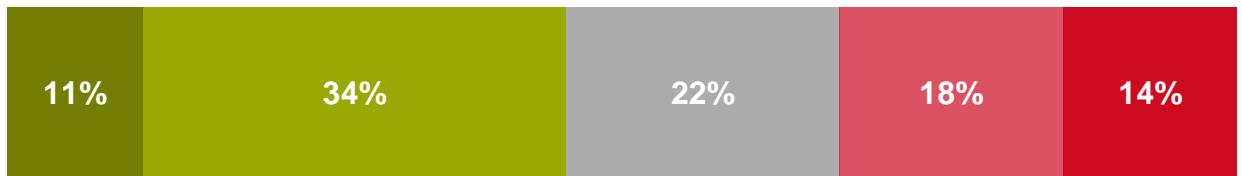
■ Strongly agree ■ Tend to agree ■ Neither / nor ■ Tend to disagree ■ Strongly disagree



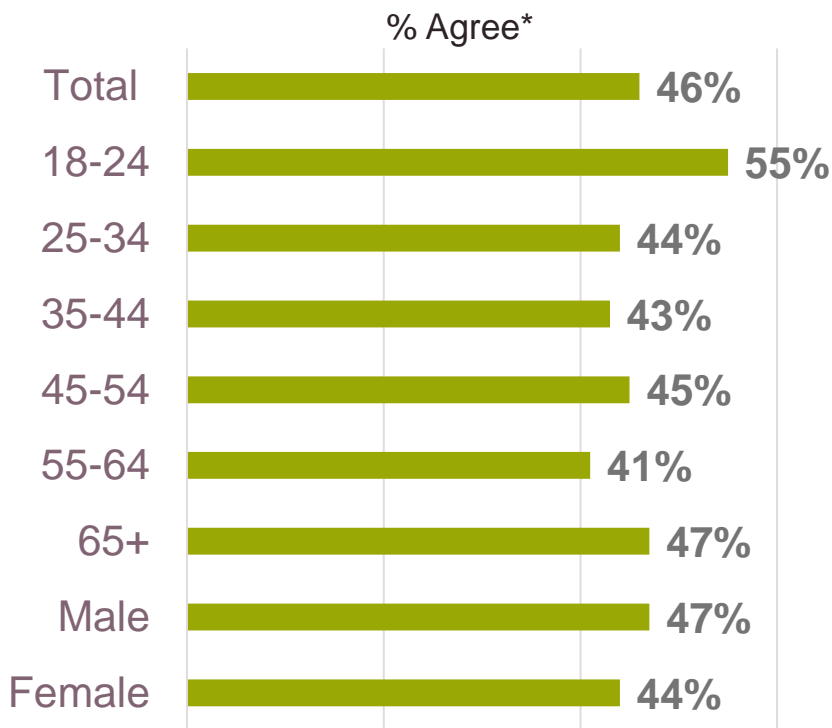
\*differences between strongly + tend to agree and net agree due to computer rounding

# Given face coverings, one metres plus social distancing makes sense to almost half. A third disagree.

As long as everyone is wearing face coverings when using public transport, reducing the social distancing on buses and trains from 2 metres makes sense to me (New statement Week 9) Base: W9 18



■ Strongly agree ■ Tend to agree ■ Neither / nor ■ Tend to disagree ■ Strongly disagree



\*differences between strongly + tend to agree and net agree due to computer rounding

# Transport Focus Data Hub

All the results from this wave and previous waves of this research are available for your own analysis on the Transport Focus Data Hub.

The data is available for anyone to view at:

[www.transportfocus.org.uk/data-hub](http://www.transportfocus.org.uk/data-hub)

You can access the survey by clicking on 'Covid-19 Travel Survey' in the top ribbon.

The screenshot shows the Transport Focus Data Hub website. At the top left is the Transport Focus logo. A red navigation bar contains the following links: Transport Focus data hub, Bus Passenger Survey, Motorway Services User Survey, National Rail Passenger Survey, Strategic Roads User Survey, Tram Passenger Survey, Covid-19 Travel Survey, Contact us, and Help. Below the navigation bar is a row of five images: a busy highway, a tram, a group of people walking, a train platform, and a person at a service counter. The main content area is divided into two columns. The left column has a 'Welcome' section with three paragraphs of text. The right column features five circular icons representing different surveys: Bus Passenger Survey, Motorway Services User Survey, National Rail Passenger Survey, Strategic Roads User Survey, and Tram Passenger Survey.

**transportfocus**

Transport Focus data hub Bus Passenger Survey Motorway Services User Survey National Rail Passenger Survey Strategic Roads User Survey

Tram Passenger Survey Covid-19 Travel Survey Contact us Help

Transport Focus data hub

**Welcome**

We are the independent transport user watchdog. Our mission is to get the best deal for passengers and road users.

From this page you can find the results of Transport Focus 'tracker' surveys (repeating surveys where we track user satisfaction over time).

Transport Focus has taken care to ensure that the information contained in the data hub is correct. However, no warranty, express or implied, is given as to its accuracy and Transport Focus does not accept any liability for error or omission.

Transport Focus is not responsible for how the information is used, how it is interpreted or what reliance is placed on it. Transport Focus does not guarantee that the information contained in the data hub is fit for any particular purpose.

**Bus Passenger Survey**

**Motorway Services User Survey**

**National Rail Passenger Survey**

**Strategic Roads User Survey**

**Tram Passenger Survey**

# Survey method

- c.2000 online interviews per week, nationally representative of Great British population – not all respondents are passengers on public transport.
- Those who have provided a response are excluded from the subsequent wave of research.
- The analysis of attitudinal questions excludes responses from those who don't have an opinion, or from those who say that the question is not applicable to them.
- Fieldwork dates:
  - week 1: 1-3 May 2020
  - week 2: 7-9 May 2020
  - week 3: 15-17 May 2020
  - week 4: 22-24 May 2020
  - week 5: 29-31 May 2020
  - week 6: 5-7 June 2020
  - week 7: 12-14 June 2020
  - week 8: 19-21 June 2020
  - week 9: 26-28 June 2020
- Using Populus weekly omnibus.
- To be repeated each week.

# Sample breakdown

Sample size by age groups and gender.

	TOTAL	18-24	25-34	35-44	45-54	55-64	65+	Male	Female
Week 1	2056	234	310	324	377	314	497	1003	1053
Week 2	2026	242	361	287	332	315	489	1009	1017
Week 3	2013	223	351	332	350	300	457	1004	1009
Week 4	2000	232	327	323	318	294	506	1010	990
Week 5	2016	226	319	324	362	316	469	974	1042
Week 6	2015	184	329	386	399	291	426	968	1047
Week 7	2010	240	337	323	325	313	472	994	1016
Week 8	2046	256	344	334	299	318	495	1064	982
Week 9	2081	234	358	350	362	320	457	1038	1043

# Sample breakdown

Sample size by region.

	Scotland	North East	North West	Yorks & Humber	West Midlands	East Midlands	Wales	Eastern	London	South East	South West
Week 1	185	84	233	164	185	157	110	210	259	287	182
Week 2	165	86	240	177	163	161	110	188	229	306	201
Week 3	173	87	230	179	184	155	110	193	236	274	192
Week 4	194	78	246	148	167	162	101	214	283	237	170
Week 5	176	86	246	162	184	149	96	185	285	276	171
Week 6	181	82	260	155	191	155	105	171	264	263	188
Week 7	176	80	228	160	156	164	111	190	257	298	190
Week 8	184	81	249	160	150	157	109	217	301	257	181
Week 9	192	85	251	177	174	164	96	195	283	261	203