
Secretariat memorandum

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Agenda item 6

TS037

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Actions taken

1 Purpose of report

- 1.1 To advise members of matters dealt with by the Chair, Deputy Chair, the Chief Executive and/or the secretariat since the last meeting.

2 Recommendation

- 2.1 That the report is received for information.

3 Information

- 3.1 Transport for London Performance Report Quarter 4 2009/10

On 22 July 2010 the first Transport for London (TfL) Performance Report Quarter 4 2009/10 was published. If you would like a copy of this document please e-mail committeeservices@londontravelwatch.org.uk.

- 3.2 National Rail Performance Monitoring Report Quarter 4 2009/10

On 22 July 2010 the National Rail Performance Monitoring Report Quarter 4 2009/10 was published. If you would like a copy of this document please e-mail committeeservices@londontravelwatch.org.uk.

- 3.3 Rail Value for Money response

On 19 August 2010 the Senior Policy Officer sent London TravelWatch's response to this consultation to the Department for Transport (DfT). If you would like a copy of this document please e-mail committeeservices@londontravelwatch.org.uk.

- 3.4 North London Line

On 29 September 2010 the Senior Policy Officer visited Dalston Kingsland, Cannonbury, and Highbury and Islington stations with the Network Rail and TfL Stakeholder teams. The progress of the North London Rail Infrastructure Project and East London Line Phase 1a were discussed and the specific works at the three stations were visited. In particular issues around the closures to commission the signalling system starting with the Christmas closure and followed by blockades in the New Year were discussed from a passenger

perspective. The communication plans have already started to alert passengers to the Christmas closures and the communication programme was discussed in terms of how passengers would be kept informed and also how their goodwill would be maintained following the 14 week blockade in 2010. The closures will have a similar bus replacement strategy as for the 2010 blockade and details will be provided to London TravelWatch to allow a detailed response to TfL. The Oyster automatic compensation system will be publicised for the future blockades, which was not possible for the 2010 blockade.

TfL and Network Rail believe that they are on schedule to complete the works to allow the enhanced London Overground timetable to be introduced in May 2011. The extension of the East London Line is also due to be completed by that date. TfL hope as with the first phase of the East London Line that it may be possible to introduce a preview service slightly earlier than May 2011 but this will depend on the progress of the project.

The issue of London Overground's cycle policy was also raised and the Senior Policy Officer committed to providing more detail to support London TravelWatch's position that a simpler policy should be put in place in line with that of the sub-surface London Underground lines. This is for two reasons :

1. To ensure that bikes are not brought on to peak crowded trains thereby reducing the overall capacity for passengers.
2. To have a simple and therefore understandable policy across London Overground which makes it both easier for passengers to understand and for London Overground to enforce.

4 Equalities and inclusion implications

- 4.1 In accordance with London TravelWatch's duties under the Disability Discrimination Act and other legislation, account is taken when responding to consultations on proposals from external bodies of their particular impact (if any) on the needs of people whose access to transport may be restricted by reason of disability or social exclusion.

5 Financial implications

- 5.1 No specific financial implications for London TravelWatch arise from this report.

6 Legal powers

- 6.1 Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight). Section 252A of the same Act (as amended by Schedule 6 of the Railways Act 2005) places a similar duty upon the Committee to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.