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**Secretariat memorandum**

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Agenda item 5  
TS032  
Drafted 7.7.10

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**Matters arising**

**1 Purpose of report**

- 1.1 To record responses to or further information received on, and/or of action that has arisen from, items tabled at previous meetings.

**2 Recommendations**

- 2.1. That the report is received for information.

**3 Information**

- 3.1. The current position with respect to items outstanding from previous meetings is detailed on the table at Annex A. Updates for inclusion in this report are invited 5 working days in advance of the meeting, in writing to the Committee Services team, rather than in person at the meeting.

- 3.2. To report on the impact of the Southeastern Railway December 2010 timetable (21.1.10, minute 4)

The Senior Policy Officer had given verbal updates to members on the timetable at meetings of this committee.

- 3.3. To organise a site visit to the Circle line (3.3.10, minute 8)

A site visit by the Senior Policy Officer, Chair and other members took place on 27 May 2010.

- 3.4. To raise the decline in bus customer satisfaction scores with Transport for London (TfL) (28.5.10, minute 7)

The Senior Policy Officer reported on 2 July 2010 that the satisfaction has now subsequently improved by 2 points from 79 to 81 (<http://www.tfl.gov.uk/assets/downloads/latest-quarter.pdf>).

- 3.5. To send a letter to Assembly members and a copy of TfL performance report (28.5.10, minute 7)

The Communications Officer confirmed that a letter and copy of the report had been sent to members of the Assembly. She will update on any replies, etc that are received.

- 3.6. To send further questions to London Buses on bus planning (28.5.10, minute 9)

The Senior Policy Officer reported that he had sent further questions to London Buses after the meeting.

- 3.7. To confirm when the motorcycles in bus lanes report would be published (28.5.10, minute C3)

Further information about the trial that allowed motorcycles in bus lanes can be found here : <http://www.tfl.gov.uk/roadusers/finesandregulations/10151.aspx>. The Transport Research Laboratory independent report on the assessment of the trial, Assessment of TfL's experimental scheme to allow motorcycles onto with-flow bus lanes on the TLRN can be found here : <http://www.tfl.gov.uk/assets/downloads/MIBL-report-2010.pdf>.

#### **4 Equalities and inclusion implications**

- 4.1. None – report is for information only.

#### **5 Financial implications**

- 5.1. None – report is for information only.

#### **6 Legal powers**

- 6.1. Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight). Section 252A of the same Act (as amended by Schedule 6 of the Railways Act 2005) places a similar duty upon the Committee to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.

## Annex A Transport Services Committee Matters Arising Report TS032

Meeting	Minute	Action	Action Owner	London TravelWatch owner	Status
21.1.10	4	To report on the impact of the Southeastern Railway December 2010 timetable.	London TravelWatch	Senior Policy Officer	<b>Complete</b> – please see above 3.2
3.3.10	8	To organise a site visit to the Circle line.	London Underground	Committee Services	<b>Complete</b> – please see above 3.3
28.5.10	7	To raise the decline in bus customer satisfaction scores with Transport for London (TfL).	London TravelWatch	Senior Policy Officer	<b>Complete</b> – please see above 3.4
28.5.10	7	To determine whether the volume of trains operated by each TOC is included in the overall result for the PPM	London TravelWatch	Senior Policy Officer	<b>In progress</b>
28.5.10	7	To send a letter to Assembly members and a copy of TfL performance report	London TravelWatch	Communications Officer	<b>Complete</b> – please see above 3.5
28.5.10	9	To supply the report on the marketing of the X26 bus service.	TfL	Committee Services	<b>In progress</b> - this information has been requested
28.5.10	9	To send further questions to London Buses on bus planning.	London TravelWatch	Senior Policy Officer	<b>Complete</b> – please see above 3.6
28.5.10	C3	To confirm when the motorcycles in bus lanes report would be published.	London TravelWatch	Senior Policy Officer	<b>Complete</b> – please see above 3.7