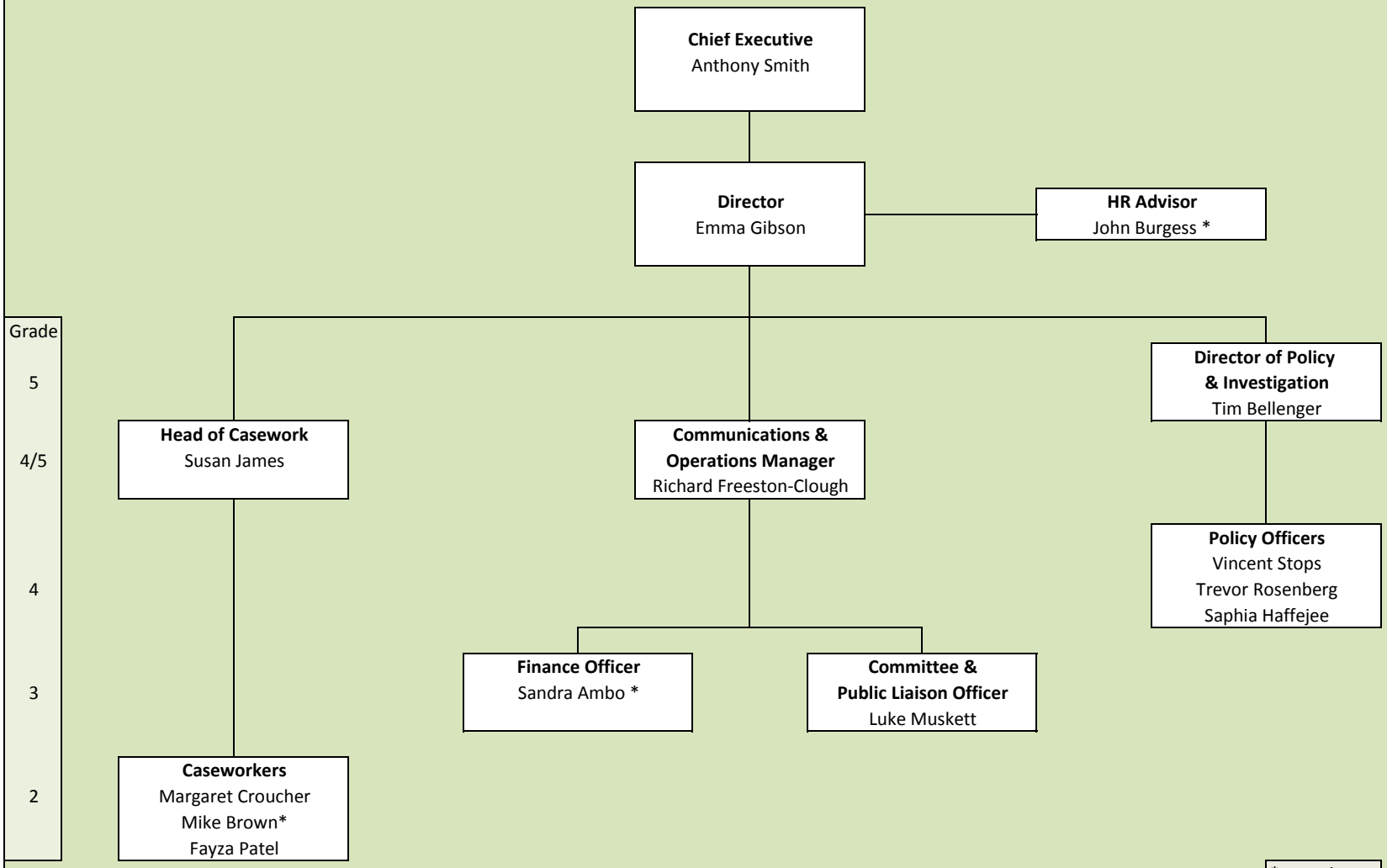London TravelWatch Staffing Structure