
Confidential Minutes

Agenda item: 17
Drafted: 03.04.18

Confidential minutes of the Policy committee held on 20 March 2018 at 169 Union Street, London SE1 0LL

These minutes are in addition to the public minutes of a meeting of the Committee on the same date. In that meeting it was resolved, under section 15(2)(b) of schedule 18 of the Greater London Authority Act 1999, that by reason of the confidential nature of the item(s) to be discussed, it was desirable in the public interest that the public should be excluded for this part of the meeting.

Contents

- 1 Confidential minutes and matters arising**
- 2 Meeting review**

Present

Members

Jackie Ballard, Alan Benson, Richard Dilks, Glyn Kyle, Arthur Leathley, John Stewart (Chair)

Secretariat

Tim Bellenger	Director, Policy & Investigation
Gytha Chinweze	Governance Officer
Janet Cooke	Chief Executive

Minutes

1 Confidential minutes, declarations of interest and matters arising

The confidential minutes of the Policy committee held on 19 December 2017 were agreed and signed as a correct record. There were no matters arising or additional declarations of interest.

2 Informal discussion on key local transport issues

Members had an informal discussion on the key local transport issues in advance of the local elections. It was noted that people were, on the whole, interested in local issues and these do not always fall into party political lines.

3 Meeting review

Members felt that Southeastern were in active listening mode and we need to make sure we have a system for communicating with them. They felt that the defensive line of keeping people on trains was not convincing and operators need to factor in how passengers will behave. Also, it was important for passengers to understand the

difference between an emergency and being inconvenienced. They questioned why there were not diesel locomotives to move trains when there was loss of power.

Members said that Chris Vinson did not appear to be questioning the system.

The Chief Executive said that system questions will be addressed in the investigation. London TravelWatch had already asked for alternative methods of communication, better toilet provision and communication with other operators in the area.

The Chief Executive said there was a risk that London TravelWatch could be seen as going beyond its remit if it was perceived to be carrying out an investigation. She said that Chris Vinson was not there to answer questions but to tell members what happened and he did a good job with this.

No other specific risks or media opportunities were identified as arising from the meeting.

The Chair of the Board informed members that he had been asked to take over the Chair of the Anglian Rail Supervisory Board, subject to contract, to represent passenger issues in the Anglian region. He said this role will be compatible with his work at London TravelWatch and any issues regarding declaration of interest will be flagged up, as appropriate.

Members congratulated him on his appointment.

The Chief Executive reminded members that the pre-election period starts on 27 March 2018. A note will be sent to members in line with what the GLA sends to its staff.