
Confidential Minutes

Agenda item: 14
Drafted: 26.02.18

Confidential minutes of the Policy committee held on 19 December 2017 at 169 Union Street, London SE1 0LL

These minutes are in addition to the public minutes of a meeting of the Committee on the same date. In that meeting it was resolved, under section 15(2)(b) of schedule 18 of the Greater London Authority Act 1999, that by reason of the confidential nature of the item(s) to be discussed, it was desirable in the public interest that the public should be excluded for this part of the meeting.

Contents

- 1 Confidential minutes and matters arising
- 2 Meeting review

Present

Members

Jackie Ballard, Alan Benson, Richard Dilks, Glyn Kyle, Arthur Leathley, Abdi Osman, John Stewart (Chair)

Secretariat

Tim Bellenger	Director, Policy & Investigation
John Cartledge	Safety Adviser
Janet Cooke	Chief Executive
Sharon Malley	Executive Assistant

Minutes

1 Confidential minutes, declarations of interest and matters arising

The confidential minutes of the Policy committee held on 26 September 2017 were agreed and signed as a correct record. There were no matters arising or additional declarations of interest.

2 Meeting review

Members questioned whether the drop-off in complaint levels would have implications for London TravelWatch's funding. However, it was noted that the reduction was largely in cases that should not have been directed to London TravelWatch in the first place. The reduction reflected a move to more normal levels of casework following an unexpected spike.

It had been useful to hear from the Office of Rail and Road, whose remit was complicated and who it could be difficult to influence.

No specific risks or media opportunities were identified as arising from the meeting.