
Confidential Minutes

Agenda item: 17
Drafted: 10.07.18

Confidential minutes of the Policy committee held on 12 June 2018 at 169 Union Street, London SE1 0LL

These minutes are in addition to the public minutes of a meeting of the Committee on the same date. In that meeting it was resolved, under section 15(2)(b) of schedule 18 of the Greater London Authority Act 1999, that by reason of the confidential nature of the item(s) to be discussed, it was desirable in the public interest that the public should be excluded for this part of the meeting.

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- 1 Confidential minutes and matters arising**
- 2 Potential risks**
- 3 Meeting review**

Present

Members

Jackie Ballard, Alan Benson, Glyn Kyle, Abdi Osman, John Stewart (Chair)

Secretariat

Keletha Barrett	Policy Officer
Tim Bellenger	Director, Policy & Investigation
Gytha Chinweze	Governance Officer
Janet Cooke	Chief Executive
Richard Freeston-Clough	Operations and Communications Manager
Luke Muskett	Committee and Public Liaison Officer
Robert Nichols	Policy Officer

Minutes

1 Confidential minutes, declarations of interest and matters arising

The confidential minutes of the Policy committee held on 20 March 2018 were agreed and signed as a correct record. There were no matters arising or additional declarations of interest.

2 Potential risks

The Chief Executive reminded members to make clear to speakers that they were speaking in a London TravelWatch capacity distinct from other interests that they were involved with. If a member was in any doubt she recommended that they restate their interests and speaking capacity, so that it was clear to external guests.

The Director, Policy and Investigation remarked that with regard to the 20 May timetable issues there was a risk to the organisation in making sure that the correct message was being put out to the public. The Chair acknowledged the point and suggested that London TravelWatch had to demonstrate that it was on the side of passengers and not making excuses for the industry. The Chief Executive stated that she had asked the Director, Policy and Investigation to give a verbal update on the situation in order to present a correct record of what had occurred. She noted that the media coverage had not been entirely accurate. The Chair commented that the address from the Director, Policy and Investigation had been helpful.

3 Meeting review

The Chair stated that he had been impressed with Mr Wild's contribution to the Board. It had been clear that TfL had listened to London TravelWatch's recommendations, implemented changes and had been humble enough to thank the organisation for helping them to improve their policies. A member agreed and asked the Chair to send a thank you email to Mr Wild. The Chair agreed that he would do so.

A member commented that the informality of the session with Mr Wild had aided discussions, and had allowed him to be more forthcoming with information. The Chair agreed and suggested that moving to having joint-sessions with several representatives from TfL would encourage formality and reduce the openness of responses to questions.

The Chief Executive suggested that keeping an agenda with speakers as brief as possible would allow more time for discussion and grant members the opportunity to probe further into an array of areas that they wished to raise.

The Chair closed the meeting.