



London TravelWatch is the watchdog for transport users in and around the capital. We champion their interests through representation, consultation, investigation, monitoring and by taking every opportunity to press for a better travel experience for all. Our work is particularly crucial at the moment when so much investment is being made in the transport infrastructure which will set the framework for generations to come.

**Policy Assistant**  
**(9 month fixed-term contract initially)**  
**£26,000 p.a.**

You will have the ability to acquire a good knowledge of current rail, London Underground and interchange issues together with an understanding of generic transport policy, operations and consumer issues. You will be aware of what passengers need whilst also understanding the key issues facing operators.

The ideal candidate will be seeking to gain experience in the area of transport policy and operation with an interest in the consumer or passenger experience. Confident and committed to service excellence, to succeed you will need to be an effective communicator.

This is an exceptional opportunity for a recent graduate in public policy or transport-related discipline to acquire real world experience of policy work from the consumer perspective working in a political environment with a variety of transport sectors.

Our office location in Bankside is in the heart of London with excellent transport links to the rest of the capital and surrounding home counties. In addition to a competitive salary our benefits include a season ticket loan, flexi-time working, cycle to work scheme, staff gym and subsidised canteen.

To apply, please send your CV to [vacancies@londontravelwatch.org.uk](mailto:vacancies@londontravelwatch.org.uk) together with a covering letter setting out why you should be considered. Please include a daytime contact telephone number and let us know if there are any periods when you would not be available for interview.

**We welcome applications from all sections of our diverse community**

