
Secretariat memorandum

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Agenda item: 7

PC156

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Key activities

1 Purpose of report

- 1.1. To advise members of activities undertaken since last meeting by the secretariat or members in relation to operational transport matters pertaining to this committee. Note that activities concerning strategic transport matters are reported to Board meetings.

2 Recommendation

- 2.1. That the report is received for information.

3 Information

- 3.1. The table attached below contains a list of operational meetings attended by senior officers of London TravelWatch with various transport providers and organisations. The meetings are a key way for London TravelWatch to exercise its influence in decision-making.

4 Equalities and inclusion implications

- 4.1. This report poses no specific equalities and inclusion implications.

5 Financial implications

- 5.1. No specific financial implications for London TravelWatch arise from this report.

6 Legal powers and financial implications

- 6.1. Section 248 of the Greater London Authority Act 1999 requires London TravelWatch (as the London Transport Users Committee) to consider, and where it appears to it to be desirable, to make recommendations with respect to any service or facility provided by or for (or in the case of hackney carriages and private hire vehicles, licensed by) Transport for London, other than a matter relating to the transportation of freight, if it has been the subject of representations made by or on behalf of users of that service or facility. Section 252B of the same Act places a similar duty on the Committee in respect of users or potential users of railway services provided wholly or partly within the "London railway area" as defined under the provisions of the Railways Act 1993.

Organisation	Notes	Relevant Officers and Members	Date (chronological)
TfL: Vernon Everitt: Managing Director of Customers, Communication and Technology		Chief Executive and Director, Policy and Investigation	19.02.19
Govia Thameslink Railway (GTR): Steve White, Chief Operating Officer and Farzana Hakim, Head of Public Affairs and CSR	May timetable update and major projects, performance, Extension of Pay As You Go (PAYG) and other fares reform, London TravelWatch's airports research, selective door opening	Chief Executive and Director, Policy and Investigation	20.02.19
Network Rail (Wessex Route): Andy Thomas, Managing Director	Introductory meeting	Chief Executive and Director, Policy and Investigation	21.02.19
Network Rail (South East): Ian Hanson, South East Stations Director and Darren Williams, London Victoria Station Manager	Regular meeting	Chief Executive, Director, Policy and Investigation and Senior Policy Officer	22.02.19
Travel Demand Management (TDM) Board – TfL, Network Rail and representatives of London Underground and train companies operating in London area	Cross industry planning meeting	Senior Policy Officer	25.02.19
Network Rail (South): Rupert Walker, Strategy and Planning Director	Regular meeting	Chief Executive and Director, Policy and Investigation	28.02.19
Bus Users UK: Claire Walters, Chief Executive and National Express: Dean Finch, Chief Executive	Update on coach related issues	Chief Executive	28.02.19
Department for Transport (DfT): Rachel Gilbert, Team Leader	Introductory meeting	Chief Executive and Director, Policy and Investigation	07.03.19
Arriva Rail London: Will Rogers, Managing Director, and Stuart Giddings, General Manager, Customer Experience Programme	Performance, GOB train service operation, timetable changes, Upminster Platform 6 lift and other Access for All bids	Chief Executive and Director, Policy and Investigation	07.03.19

Organisation	Notes	Relevant Officers and Members	Date <small>(chronological)</small>
Network Rail (Southern Route) and GTR	Alliance Board meeting	Director, Policy and Investigation	08.03.19

- During this period, officers also attended Network Rail's George Bradshaw address, the Brighton Mainline Improvement Stakeholder Forum, Stansted's Annual Area Transport Forum Conference, Transport Focus' Coach Event, the IPSOS Mori live event, GTR's summer timetable forum, the RDG's Rail Ombudsman Workshop, the House of Commons Transport Committee's International Women's Day Event, the Parliamentary Advisory Committee on Transport Safety and the London Transport Awards.
- London TravelWatch hosted its sixth Interchange Matters seminar in London's Living Room at City Hall. The topic of discussion was improving surface access to London's airports.
- London TravelWatch and the RDG hosted a joint 'Easier fares' seminar at the Houses of Parliament looking at how the current fares and ticketing system could be reformed. This was Chaired by Sir Michael Fallon MP, with various MP and MP representatives in attendance.
- Officers carried out an engagement exercise with residents in Sutton whose road was served by the S3 bus as part of our research into the Hail and Ride bus services in London.