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**Secretariat memorandum**

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Agenda item: 3

PC117

Drafted: 11.09.17

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Matters arising

**1 Purpose of report**

- 1.1. To record matters arising from previous meetings of the Policy committee and give progress on their resolution.

**2 Recommendation**

- 2.1. That the report is received for information.

**3 Information**

- 3.1. The table at Annex A indicates the current position in relation to matters arising from previous meetings of the Policy committee.
- 3.2. Updates for inclusion in this report were invited five working days in advance of the meeting, in writing to the Committee Services team, rather than in person at the meeting.

**4 Equalities and inclusion implications**

- 4.1. None – report is for information only.

**5 Legal powers**

- 5.1. Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight). Section 252A of the same Act (as amended by Schedule 6 of the Railways Act 2005) places a similar duty upon the Committee to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.

**6 Financial implications**

- 6.1. None – report is for information only.

No	Date	Minute	Action	London TravelWatch Owner	Status	Complete
1	20.06.17	5	Begin sending satisfaction questionnaires to complainants.	Casework Manager	Satisfaction questionnaires now being sent out	<b>Complete</b>
2	20.06.17	5	Publish report on London's smaller stations.	Director, Policy and Investigation	Report published	<b>Complete</b>
3	20.06.17	5	Consider Piccadilly line reliability at a future Board/Policy meeting.	Executive Assistant	This has been included on the agenda forward planning report.	<b>Complete</b>
4	20.06.17	9	Consider future opportunities for publicly supporting the case for Crossrail 2, including press releases and letters to decision-makers.	Communications Officer	We wrote to the Secretary of State for Transport at the end of June (copying in the Deputy Mayor for Transport and the Transport Commissioner) and publicised with a press release.	<b>Complete</b>
5	20.06.17	10	Consider whether rail performance measures are appropriate and whether other measures should be used for metro-style services.	Director, Policy and Investigation	Rail performance measures are being reviewed by the DfT, ORR and the industry and are likely to be revised. Officers will report on the outcome of the review	<b>Complete</b>
6	20.06.17	13	Write to Mayor of London and others to call for resolution of funding difficulty around the Metropolitan line extension (Croxley Link) and seek progression of the scheme.	Director, Policy and Investigation	Letter sent to the Mayor as directed	<b>Complete</b>