
Secretariat memorandum

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Agenda item: 4

PC092

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Key activities

1 Purpose of report

- 1.1. To advise members of activities undertaken since last meeting by the secretariat or members in relation to operational transport matters pertaining to this committee. Note that activities concerning strategic transport matters are reported to Board meetings.

2 Recommendation

- 2.1. That the report is received for information.

3 Information

- 3.1. The table attached at below contains a list of operational meetings attended by senior officers of London TravelWatch with various transport providers and organisations. The meetings are a key way for London TravelWatch to exercise its influence in decision-making.

4 Equalities and inclusion implications

- 4.1. This report poses no specific equalities and inclusion implications.

5 Financial implications

- 5.1. No specific financial implications for London TravelWatch arise from this report.

6 Legal powers and financial implications

- 6.1. Section 248 of the Greater London Authority Act 1999 requires London TravelWatch (as the London Transport Users Committee) to consider, and where it appears to it to be desirable, to make recommendations with respect to any service or facility provided by or for (or in the case of hackney carriages and private hire vehicles, licensed by) Transport for London, other than a matter relating to the transportation of freight, if it has been the subject of representations made by or on behalf of users of that service or facility. Section 252B of the same Act places a similar duty on the Committee in respect of users or potential users of railway services provided wholly or partly within the "London railway area" as defined under the provisions of the Railways Act 1993. The Consumer Affairs Committee is not required to consider matters which appear to it to be frivolous or (in the case of railway services) vexatious.

Organisation	Notes	Relevant Officers and Members	Date (chronological)
Travel Demand Management board, including Transport for London and Network Rail	Planned closures relating to Thameslink 2016; August bank holiday 2016; Waterloo 2017; August 2017; Late May bank holiday 2016	Chief Executive	16.05.16
Network Rail	Kent route study working group	Policy Officer (KB)	17.05.16
London First	Roundtable on congestion on London roads	Policy Officer (VS)	17.05.16
South West Trains	Passenger forum at Waterloo station	Various staff members during the day	17.05.16
Southeastern: David Statham, Managing Director; Mike Boden, Development Director; Mike Gibson, Public Affairs Manager	Performance; preparation for devolution	Chief Executive; Director, Policy and Investigation	17.05.16
Department for Transport	Rail industry day	Director, Policy and Investigation	18.05.16
Network Rail and various stakeholder representatives	Presentation on its study of southern rail access to Heathrow	Chief Executive; Director, Policy and Investigation	19.05.16
Andrew Pollins, LUL interim MD; David Hughes, LUL Director of Strategy; Mark Evers, LUL Director of Customer Strategy; Stephanie Tisdall, LUL Senior Stakeholder Engagement Manager; Hannah Holdroyd, TfL	New Mayoral priorities, Northern line, tube modernisation programme, Metropolitan line extension, night tube, Caledonian Road lift replacement	Chair; Chief Executive; Director, Policy and Investigation	25.05.16
Office of Rail and Road: Stephanie Tobyn, Annette Egginton, Harriet Gamper, Lucy Squire	ORR consumer expert panel, complaints handling by train operators	Chair; Chief Executive; Director, Policy and Investigation; Casework Manager	25.05.16
Transport for London	Presentation on bus speeds	Policy Officer (VS); Policy Officer (CW)	26.05.16
Abellio Greater Anglia	Lea Bridge	Director, Policy and Investigation;	27.05.16
Peter Bradley, Head of Consultation, Transport for London	Bus issues bilateral	Director, Policy and Investigation; Policy Officer (VS)	31.05.16
Phil Hutchinson and Janet Cobb, Govia Thameslink Railway, Neil Owen, Southeastern	2018 timetable consultation plans	Director, Policy and Investigation; Policy Officer (RN)	01.16.16
Florence Eshalomi AM	Introductory meeting	Chair; Chief Executive	02.06.16

Organisation	Notes	Relevant Officers and Members	Date (chronological)
Transport Select Committee	Evidence to scrutiny into improving the rail passenger experience	Director, Policy and Investigation; Policy Officer (CW)	06.06.16
Leon Daniels, MD Surface Transport at Transport for London	Organisation changes; bus performance; cycle superhighways; pedestrianisation of Oxford Street; other mayoral priorities	Chair; Chief Executive; Director, Policy and Investigation	07.06.16
London Midland: Steve Helfer, Head of West Coast Services; Francis Thomas, Head of Corporate Affairs	Performance; revenue protection; Watford Junction side access gate	Director, Policy and Investigation; Policy Officer (KB)	08.06.16
London Overground, Peter Austin, Managing Director, Gareth Biggins, Stakeholder Manager	Barking-Gospel Oak blockade; performance; complaints handling; concession handover preparations	Chief Executive; Director, Policy and Investigation	09.06.16
Network Rail; John Gill, Andrew Hutton, Alasdair Coates	Tour of new London Bridge concourse to discuss signage and passenger flows	Chief Executive; Director, Policy and Investigation; Policy Officer (RN)	13.06.16
Travel Demand Management board	Planned closures for August 2016 bank holiday; Abellio Christmas 2016; Camden Town	Chief Executive	13.06.16
South West Trains	Update meeting	Casework Manager; Casework Officers	14.06.16
London Assembly Transport Committee	Scrutiny of pedestrianisation of Oxford Street	Ruth Thompson	15.06.16
Rail Safety and Standards Board	Platform-train interface strategy implementation group	Safety Adviser	15.06.16
Govia Thameslink Railway	Stakeholder conference	Policy Officer (CW)	15.06.16

In addition, members and officers attended a number of events including:

- London TravelWatch seminar on interchanges