
Secretariat memorandum

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TfL performance report

1 Purpose of report

- 1.1 To update members on the TfL performance report issues and propose engagement with TfL to improve the timing of publication of performance data.

2 Background

- 2.1 London TravelWatch produces two quarterly performance reports. One reports National Rail performance, the second TfL performance. These reports rely almost entirely on data collected by Network Rail and TfL. The most recent published report can be found here:
http://www.londontravelwatch.org.uk/documents/get_lob?id=4128&field=file
- 2.2 Members have expressed concern regarding the late reporting of performance data.

3 TfL performance report

- 3.1 Reporting TfL performance data to members is often delayed. This is, in part due to the collection process for TfL and in part their delaying publication of the data until their board meeting or a Finance Committee meeting. For example Quarter 3, 2015/16 data will probably not be available until 2 or 17 March 2016 which is the date of the next Finance Committee or Board meeting. It may be later than this and the whole suite of information could be even later.

4 Discussion

- 4.1 Timely scrutiny is a core role for London TravelWatch. This means receiving all TfL's performance data as close to the end of a quarter as is possible.
- 4.2 London TravelWatch members must then be able to consider this information in a timely manner. This would mean establishing a timetable for our Policy Committee meetings that takes account of the publication of performance data.

- 4.3 The timely publication of performance data by TfL, to a timetable, would be beneficial in terms of transparency and increase trust in the organisation.

5 Recommendation

- 5.1 London TravelWatch should engage with TfL to ensure that performance data is published in a timely manner and to an agreed timetable.
- 5.2 London TravelWatch Policy Committee meetings should be scheduled in order that members can consider performance reporting as near to the end of the reporting period as possible.

6 Legal powers

- 6.1 Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight).

7 Financial implications

- 7.1 There is no financial implication for London TravelWatch because of this report.