

Policy committee meeting 22.10.15

Secretariat memorandum

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Agenda item: 4

PC064

Drafted: 05.10.15

Key activities

1 Purpose of report

- 1.1. To advise members of activities undertaken since last meeting by the secretariat or members in relation to operational transport matters pertaining to this committee. Note that activities concerning strategic transport matters are reported to Board meetings.

2 Recommendation

- 2.1. That the report is received for information.

3 Information

- 3.1. The table attached at below contains a list of operational meetings attended by senior officers of London TravelWatch with various transport providers and organisations. The meetings are a key way for London TravelWatch to exercise its influence in decision-making.

4 Equalities and inclusion implications

- 4.1. This report poses no specific equalities and inclusion implications.

5 Financial implications

- 5.1. No specific financial implications for London TravelWatch arise from this report.

6 Legal powers and financial implications

- 6.1. Section 248 of the Greater London Authority Act 1999 requires London TravelWatch (as the London Transport Users Committee) to consider, and where it appears to it to be desirable, to make recommendations with respect to any service or facility provided by or for (or in the case of hackney carriages and private hire vehicles, licensed by) Transport for London, other than a matter relating to the transportation of freight, if it has been the subject of representations made by or on behalf of users of that service or facility. Section 252B of the same Act places a similar duty on the Committee in respect of users or potential users of railway services provided wholly or partly within the "London railway area" as defined under the provisions of the Railways Act 1993. The Consumer Affairs Committee is not required to consider matters which appear to it to be frivolous or (in the case of railway services) vexatious.

| Organisation | Notes | Relevant Officers and Members | Date (chronological) |
|---|--|--|--------------------------------|
| Pierre Delalande, Eurostar | Eurostar handling of service disruption | Chief Executive; Casework Manager | 04.09.15 |
| Jeff Halliwell, Chair; Anthony Smith, Chief Executive; Transport Focus | General update | Chair; Chief Executive | 07.09.15 |
| Tom Copley AM | Assembly member input to business plan | Chair; Chief Executive | 08.09.15 |
| David Bellinger, Steer Davies Gleave | Informal discussion of SDG's work on Twitter rail incident analysis | Chief Executive; Director, Policy and Investigation; Policy Officers | 10.09.15 |
| TfL Underground | Presentation on risk and visit to Holborn escalators and Marylebone wind tunnel | Safety Adviser | 11.09.15 |
| Department for Transport | Franchising | Director, Policy and Investigation; Policy Officer (RN) | 15.09.15 |
| Rail Safety and Standards Board | Risks posed by luggage | Safety Adviser | 15.09.15 |
| Victoria Business Improvement District | Victoria station visit | Policy Officer (VS) | 17.09.15 |
| Transport for London | London passenger requirements for London Overground 2 concession | Director, Policy and Investigation; Policy Officer (RN) | 17.09.15 |
| Parliamentary Advisory Council for Transport Safety | Rail safety working party | Safety Adviser | 17.09.15 |
| Network Rail | Review of incident, displaced conductor rail at Wandsworth Common station | Director, Policy and Investigation; Safety Adviser | 18.09.15 |
| Transport for London | London Underground modernisation quarterly meeting | Director, Policy and Investigation; Policy Officer (RN) | 18.09.15 |
| Arriva Trains | London passenger requirements for London Overground 2 concession | Director, Policy and Investigation; Policy Officer (RN) | 21.09.15 |
| Fiona Twycross AM | Assembly member input to business plan | Chair; Chief Executive | 22.09.15 |
| Vernon Everitt, Director of Marketing, Communications and Customer Experience, Transport for London | Spending review; political update; 100 years of women in transport; TfL website/London TravelWatch visibility; 15 minute compensation for rail delays; Interchange Matters; TDM; Oyster to Gatwick | Chair; Chief Executive; Policy Officer (VS) | 24.09.15 |
| National Rail and Govia Thameslink Railway | Alliance board meeting | Policy Officer (RN) | 25.09.15 |

| Organisation | Notes | Relevant Officers and Members | Date (chronological) |
|---|---|--|-------------------------|
| Howard Smith, Operations Director, Crossrail | Update on Crossrail and London Rail matters | Chief Executive; Director, Policy and Investigation; Policy Officer (RN) | 28.09.15 |
| Dyan Crowther, Chief Operating Officer; Myriam Walburger, Head of Corporate Affairs; Stuart Cheshire; Thameslink Passenger Services Director; all at Govia Thameslink Railway | Integration; performance; Thameslink; revenue protection strategy; marketing | Chief Executive; Director, Policy and Investigation; Policy Officer (RN) | 28.09.15 |
| Govia Thameslink Railway | London passenger requirements for London Overground 2 concession | Director, Policy and Investigation; Policy Officer (RN) | 28.09.15 |
| Transport for London | Better junctions design review group | Policy Officer (VS) | 29.09.15 |
| Transport for London | Statistics update | Casework Manager; Casework Officer (MC) | 29.09.15 |
| Transport for London | Crossrail briefing | Policy Officer (KB); Policy Officer (RN) | 01.10.15 |
| Department for Transport | Guidance workshop | Director, Policy and Investigation | 01.10.15 |
| Department for Transport | European rail policy forum | Director, Policy and Investigation | 01.10.15 |
| Peter Austin, Managing Director, London Overground | Bi-lateral meeting | Chief Executive; Director, Policy and Investigation | 02.10.15 |
| Nick Brown, Acting Managing Director, and Gareth Powell, London Rail | "Fit for the Future", performance, Tramlink, capacity upgrade | Chair; Chief Executive | 07.10.15 |
| London Assembly Police and Crime Committee | Crime on public transport | Chair | 08.10.15 |
| London Councils, Trust for London, BDRL | Informal feedback on research into transport affordability | John Stewart, Chief Executive; Director, Policy and Investigation; Policy Officer (CW) | 08.10.15 |
| Travel Demand Management board | Victoria line closure, festive services | Chief Executive | 12.10.15 |
| Robert Goodwill MP, Parliamentary Under Secretary of State for Transport | Surface transport access to airports, HS2 stations, cycling, interchange issues | Chair; Chief Executive; Director, Policy and Investigation | 13.10.15 |
| Trade Union Bill Committee | Impact of industrial action on passengers | Chief Executive; David Sidebottom, Director of Passenger Issues, Transport Focus | 13.10.15 |

In addition, officers attended a number of events including:

- Parliamentary reception to discuss London Overground, hosted by Arriva
- Judging of UK Bus Awards (London section)
- Observation of transport affordability focus groups

Members attended a site visit at Bank station on 22.09.15