

# Policy committee meeting

## 16.06.15

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### Secretariat memorandum

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Agenda item: 7

PC056

Drafted: 09.06.15

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## Key activities

### 1 Purpose of report

- 1.1. To advise members of activities undertaken since last meeting by the secretariat or members in relation to operational transport matters pertaining to this committee. Note that activities concerning strategic transport matters are reported to Board meetings.

### 2 Recommendation

- 2.1. That the report is received for information.

### 3 Information

- 3.1. The table attached at below contains a list of operational meetings attended by senior officers of London TravelWatch with various transport providers and organisations. The meetings are a key way for London TravelWatch to exercise its influence in decision-making.

### 4 Equalities and inclusion implications

- 4.1. This report poses no specific equalities and inclusion implications.

### 5 Financial implications

- 5.1. No specific financial implications for London TravelWatch arise from this report.

### 6 Legal powers and financial implications

- 6.1. Section 248 of the Greater London Authority Act 1999 requires London TravelWatch (as the London Transport Users Committee) to consider, and where it appears to it to be desirable, to make recommendations with respect to any service or facility provided by or for (or in the case of hackney carriages and private hire vehicles, licensed by) Transport for London, other than a matter relating to the transportation of freight, if it has been the subject of representations made by or on behalf of users of that service or facility. Section 252B of the same Act places a similar duty on the Committee in respect of users or potential users of railway services provided wholly or partly within the "London railway area" as defined under the provisions of the Railways Act 1993. The Consumer Affairs Committee is not required to consider matters which appear to it to be frivolous or (in the case of railway services) vexatious.

<b>Organisation</b>	<b>Notes</b>	<b>Relevant Officers and Members</b>	<b>Date</b> (chronological)
Transport for London	Surface Panel	Policy Officer (VS)	11.02.15
Transport for London	Cycle safety working group	Policy Officer (VS)	12.02.15
Transport for London	Bank station pre-inquiry site visit	Policy Officer (KB); Policy Officer (RN)	16.02.15
Transport for London	New London Underground ticket machine comparisons	Policy Officer (RN)	19.02.15
West Anglia Routes Group including Abellio Greater Anglia, Network Rail, Transport for London and local authorities	Various matters relating to West Anglia routes	Policy Officer (RN)	20.02.15
Transport for London	Better junctions design review group	Policy Officer (VS)	24.02.15
Transport for London	Bank station capacity upgrade	Policy Officer (KB); Policy Officer (RN)	25.02.15
Sharon Hedges, Passenger Focus	Franchising and general update	Director, Policy and Investigation	25.02.15
Transport for London	London TravelWatch research	Director, Policy and Investigation; Policy Officer (CW)	27.02.15
Network Rail	Sussex route study working group	Policy Officer (RN)	27.02.15
	Older people and the street environment debate	Policy Officer (CW)	03.03.15
Office of Rail and Road	RSMG	Director, Policy and Investigation	05.03.15
Phillip London and Sian Adams, Department for Transport	General update	Chief Executive; Director, Policy and Investigation; Policy Officer (RN)	09.03.15
Transport Times	Great Transport Debate 2015	Chief Executive	11.03.15
Network Rail	Engineering review – best timing of engineering works	Chief Executive; Director, Policy and Investigation; Policy Officer (RN)	16.03.15
South West Trains and Network Rail	SWT and NR alliance stakeholder conference	Policy Officer (KB)	19.03.15
London Transport Community Safety Partnership		Policy Officer (RN); Policy Officer (VS)	20.03.15
Network Rail	Rail Industry Planning Group	Policy Officer (RN)	24.03.15
Govia Thameslink Railway	Casework catch-up	Casework Manager	24.03.15
Transport for London	Cycle superhighways road safety audits	Policy Officer (VS)	25.03.15
Office of the Rail Regulator	Passenger information	Director, Policy and Investigation; Policy Officer (RN)	25.03.15

Organisation	Notes	Relevant Officers and Members	Date (chronological)
Transport for London	Closures	Policy Officer (KB); Policy Officer (RN)	26.03.15
Govia Thameslink Railway	Brighton main line recovery plan update	Policy Officer (RN)	27.03.15
Office for Rail and Road	Passenger compensation	Director, Policy and Investigation; Policy Officer (RN)	02.04.15
Department for Transport	Transport Focus triennial review	Chief Executive; Director, Policy and Investigation	02.04.15
Transport for London	Bus service alterations	Director, Policy and Investigation	09.04.15
Govia Thameslink Railway and Network Rail	GTR and NR alliance board meeting	Policy Officer (RN)	10.04.15
Transport for London	Cycle superhighway 5 and Henleys Corner	Policy Officer (VS)	10.04.15
Southern Rail	Timetable	Policy Officer (RN)	14.04.15
Association of Train Operating Companies	Meeting with James Carr	Director, Policy and Investigation	15.04.15
Keolis, Department for Transport, Office of Rail and Road	RVAR exemption for Docklands Light Railway	Policy Officer (RN)	17.04.15
Abellio Greater Anglia	Stakeholder panel	Policy Officer (RN)	21.04.15
Office of Rail and Road	Appeals data	Casework Manager	21.04.15
Govia Thameslink Railway	Palmers Green station event	Casework Manager	22.04.15
Transport for London	Bus priority	Policy Officer (VS)	23.04.15
Gatwick Airport	Surface transport access to the airport	Chief Executive; Director, Policy and Investigation	23.04.15
	Long-term management of road space demand (Thought Leadership debate)	Policy Officer (VS)	28.04.15
Thameslink	Stakeholder group	Director, Policy and Investigation	28.04.15
Transport for London	Better junction design review group	Director, Policy and Investigation	28.04.15
Transport Focus	Mobility forum	Policy Officer (VS)	29.04.15
Transport for London	Briefing on roads modernisation programme	Director, Policy and Investigation; Policy Officer (RN)	05.05.15
London Councils	Meeting to discuss policy areas and research	Director, Policy and Investigation; Policy Officer (CW)	06.05.15
	Complaint management forum event	Chief Executive; Casework Manager	06.05.15

<b>Organisation</b>	<b>Notes</b>	<b>Relevant Officers and Members</b>	<b>Date</b> (chronological)
Govia Thameslink Railway and Network Rail	GTR and NR alliance board meeting	Policy Officer (RN)	11.05.15
Rail Delivery Group	Future ticketing strategy	Chief Executive; Director, Policy and Investigation	11.05.15
Transport for London	Surface panel	Policy Officer (VS)	13.05.15
Parliamentary Advisory Council for Transport Safety	Rail safety working party	Safety Adviser	13.05.15
National Rail and Transport Focus	London Bridge station communications update	Director, Policy and Investigation	14.05.15
Transport for London	Quarterly rail issues meeting	Director, Policy and Investigation; Policy Officer (RN)	15.05.15
Association of Train Operating Companies	London turn-up-and-go	Director, Policy and Investigation; Policy Officer (VS)	18.05.15
South West Trains and Network Rail	Passenger Forum, Waterloo station	Director, Policy and Investigation; Policy Officer (KB); Policy Officer (CW)	19.05.15
Phil London, Department for Transport	General update	Chief Executive; Director, Policy and Investigation; Communications Officer	19.05.15
Association of Train Operating Companies	London Schemes Council	Director, Policy and Investigation	20.05.15
Southern Rail	Casework catch-up	Casework Manager	20.05.15
Transport for London	Mystery shopper exercise	Policy Officer (RN); Policy Officer (VS)	20.05.15
Transport for London	Meeting on bus driver training	Casework Manager; Policy Officer (VS)	22.05.15
South West Trains		Casework Manager	27.05.15
Govia Thameslink Railway	Stakeholder forum	Policy Officer (RN)	28.05.15
London TravelWatch and various stakeholders including local authorities and Transport for London	London TravelWatch seminar on highways obstructions	Chair; Glyn Kyle; Chief Executive; Director, Policy and Investigation; Policy Officer (KB); Policy Officer (VS)	03.06.15
Transport Focus	Research on passenger charters	Director, Policy and Investigation; Casework Manager	03.06.15

Organisation	Notes	Relevant Officers and Members	Date (chronological)
Department for Transport	Fares and ticketing	Director, Policy and Investigation	04.06.15
Rail Safety and Standards Board	Platform Train Interface strategy implementation group	Safety Adviser	04.06.15
Govia Thameslink Railway and Network Rail	GTR and NR alliance board meeting	Policy Officer (RN)	05.06.15
Office of Rail and Road	London TravelWatch's quarterly National Rail performance report and assistance from ORR	Policy Officer (KB)	05.06.15

In addition, members attended a site visit at Victoria station and surrounding area on 12.05.15