
Secretariat memorandum

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Agenda item: 6

PC049

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Matters arising

1 Purpose of report

- 1.1. To record matters arising from previous meetings of the Policy committee and give progress on their resolution.

2 Recommendation

- 2.1. That the report is received for information.

3 Information

- 3.1. The table at Annex A indicates the current position in relation to matters arising from previous meetings of the Policy committee.
- 3.2. Updates for inclusion in this report were invited five working days in advance of the meeting, in writing to the Committee Services team, rather than in person at the meeting.

4 Equalities and inclusion implications

- 4.1. None – report is for information only.

5 Legal powers

- 5.1. Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight). Section 252A of the same Act (as amended by Schedule 6 of the Railways Act 2005) places a similar duty upon the Committee to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.

6 Financial implications

- 6.1. None – report is for information only.

No	Date	Minute	Action	London TravelWatch Owner	Status	Complete
1	15.04.14	5	Confirm with ATOC when they will amend the National Rail enquiries website to give more prominence to the wording showing that Oyster prices may be cheaper than the fares shown.	Chief Executive	We are still awaiting confirmation that a change to the NRES website is in hand.	Ongoing
2	15.04.14	6	Ask the Department for Transport to commission a cost benefit study of the West Anglia devolution.	Chief Executive	A letter has been sent to TfL and the Treasury on this and a response has been received.	Complete
3	16.09.14	11	Investigate whether information on right-time arrivals in the National Rail performance report can be more detailed, eg in relation to peak and off-peak services.	Policy Officer	The Policy Officer is continuing to research when this information will become available.	Ongoing
4	18.11.14	12	Consider revising the passenger feedback questionnaire to encourage higher response rates.	Casework Manager	Work on ways of capturing more data is underway. However, high levels of casework are causing difficulties in this area.	Ongoing
5	18.11.14	13	Submit response to TfL's consultation on extending the Bakerloo line.	Director, Policy and Investigation	This has been submitted. The response can be found here: http://t.co/xKVQRXAGRp	Complete
6	18.11.14	C4	Write to Shashi Verma and Sir Peter Hendy about TfL's handling of the annual fares announcement.	Chief Executive	A letter was sent to Sir Peter Hendy on 25 November and his reply was circulated to members.	Complete