

Secretariat memorandum

Author : Sharon Malley

Agenda item: 6 PC031 Drafted: 31.03.14

Key activities

1 Purpose of report

1.1. To advise members of actions undertaken since last meeting by the secretariat or members in relation to any matter pertaining to this committee.

2 Recommendation

2.1. That the report is received for information.

3 Information

3.1. The table attached at below contains a list of operational meetings attended by senior officers of London TravelWatch with various transport providers and organisations. The

4 Equalities and inclusion implications

4.1. This report poses no specific equalities and inclusion implications.

5 Financial implications

5.1. No specific financial implications for London TravelWatch arise from this report.

6 Legal powers and financial implications

6.1. Section 248 of the Greater London Authority Act 1999 requires London TravelWatch (as the London Transport Users Committee) to consider, and where it appears to it to be desirable, to make recommendations with respect to any service or facility provided by or for (or in the case of hackney carriages and private hire vehicles, licensed by) Transport for London, other than a matter relating to the transportation of freight, if it has been the subject of representations made by or on behalf of users of that service or facility. Section 252B of the same Act places a similar duty on the Committee in respect of users or potential users of railway services provided wholly or partly within the "London railway area" as defined under the provisions of the Railways Act 1993. The Consumer Affairs Committee is not required to consider matters which appear to it to be frivolous or (in the case of railway services) vexatious.

Organisation	Notes	Relevant Officers and Members	Date (chronological)
London Borough of Camden	To discuss highways obstructions	Policy Officer	17.02.14
London Assembly	Bus scrutiny event	Policy Officer	19.02.14
London Borough of Islington; RNIB	To discuss highways obstructions	Policy Officer	20.02.14
Transport for London	Cycle safety working group	Policy Officer	26.02.14
First Group	To discuss East Coast franchise outlining LTW aspirations for the new franchise	Director, Policy and Investigation; Policy Officer	26.02.14
Electranet UK	To discuss CRM upgrade for casework	Casework Manager; Corporate Support Officer	27.02.14
Transport for London	Cycle Superhighway, CS2 and CS5 briefing	Policy Officer	27.02.14
West Anglia routes group	To discuss improvements to the Lea Valley route	Policy Officer	28.02.14
Office of Rail Regulation	Workshop regarding competition in the rail sector	Policy Officer	04.03.14
Transport for London	Vauxhall bus station briefing	Policy Officer	05.03.14
Transport for London	Going cashless on London buses implementation reference group - raise LTW position	Director, Policy and Investigation	10.03.14
Network Rail	Sussex Route study working group on plans for Sussex route to 2043	Policy Officer	10.03.14
Office of Rail Regulation	Quarterly meeting to discuss consumer issues	Casework Manager	12.03.14
Transport for London	LTCSP meeting	Policy Officer	13.03.14
London Borough of Havering	London Plan alterations consultation meeting	Policy Officer	13.03.14
Department for Transport	To discuss progress with Southeastern direct award, and issues surrounding it - timetables, fares, ticket offices, performance	Director, Policy and Investigation; Policy Officer	21.03.14
Cubic; Transport for London	Visit to view new London Underground and London Tramlink ticket vending machines, and discuss their development	Chief Executive; Director, Policy and Investigation	25.03.14
Transport for London	Better junction design review group	Policy Officer	25.03.14
Trust for London; London Councils	To discuss a potential project to investigate transport poverty, and to compare notes and sources of information and agree a potential course of action	Chief Executive; Director, Policy and Investigation; Policy Officer	26.03.14