

Travel during Covid-19

Journey Satisfaction – aggregated weeks 1-7

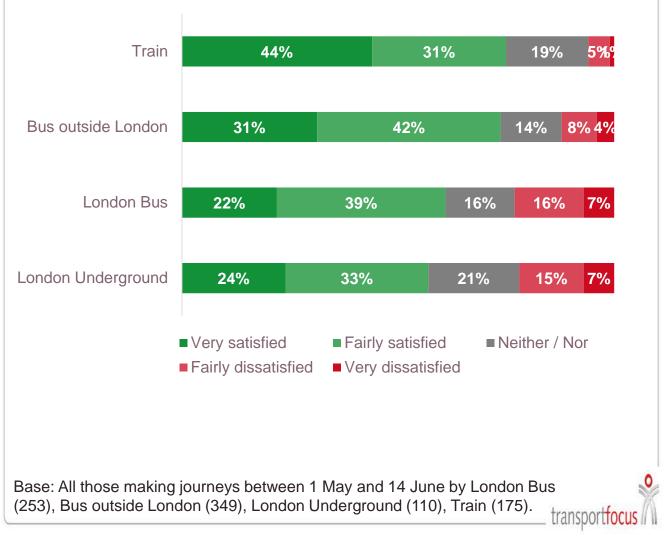
June 2020



Satisfaction with the ability to socially distance

Thinking about the journey(s) that you made by x, how satisfied or dissatisfied were you with this journey in terms of...

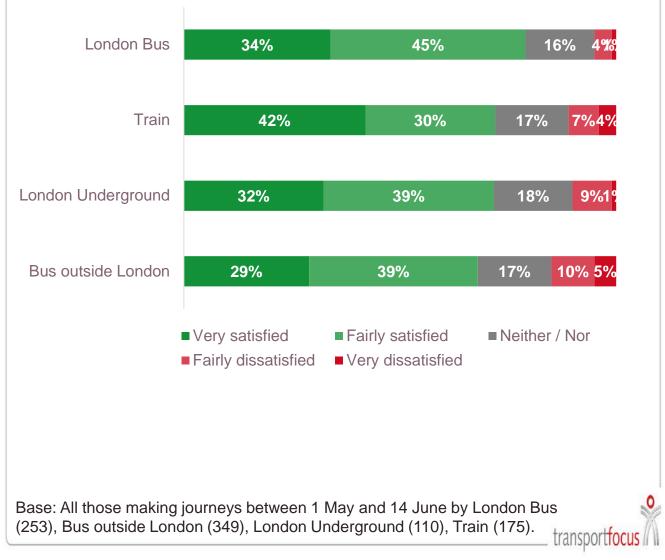
the ability to socially distance



Satisfaction with ease of finding out when services were running

Thinking about the journey(s) that you made by x, how satisfied or dissatisfied were you with this journey in terms of...

the ease of finding out when services were running



Satisfaction with ease of finding out what special arrangements were in place

Thinking about the journey(s) that you made by x, how satisfied or dissatisfied were you with this journey in terms of...

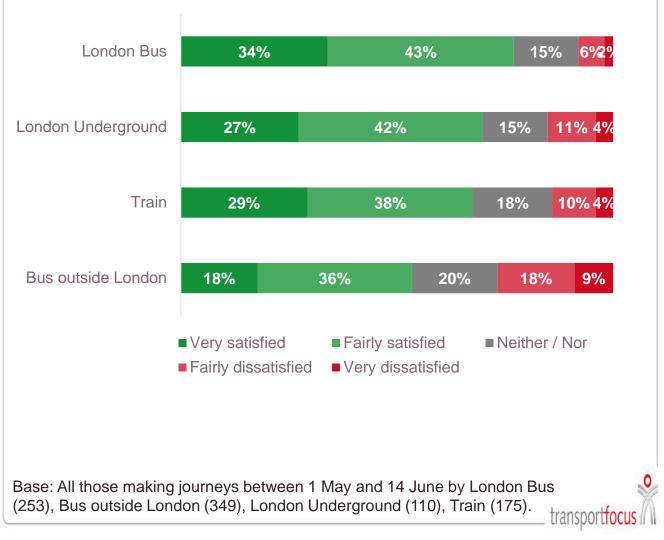
the ease of finding out what special arrangements might be in place to keep passengers safe



Satisfaction with service frequency

Thinking about the journey(s) that you made by x, how satisfied or dissatisfied were you with this journey in terms of...

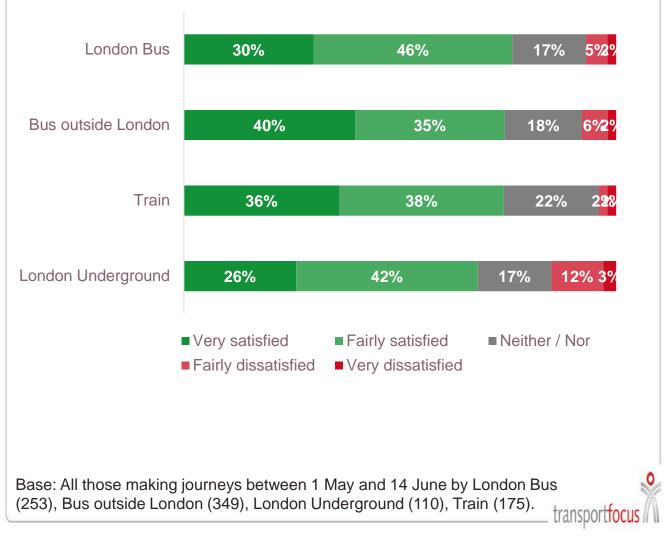
the frequency of the service



Satisfaction with the cleanliness

Thinking about the journey(s) that you made by x, how satisfied or dissatisfied were you with this journey in terms of...

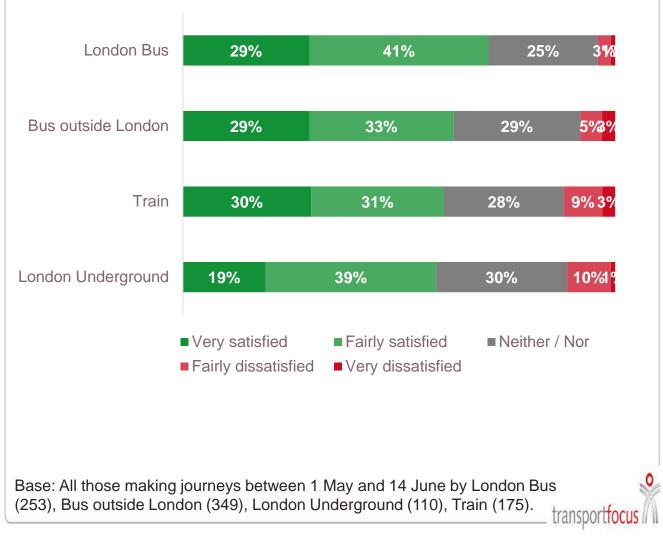




Satisfaction with the availability of staff

Thinking about the journey(s) that you made by x, how satisfied or dissatisfied were you with this journey in terms of...

the availability of staff



Satisfaction with the journey time

the journey time

Thinking about the journey(s) that you made by x, how satisfied or dissatisfied were you with this journey in terms of...

