
Secretariat memorandum

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Agenda item: 4

LTW610

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Matters arising

1 Purpose of report

- 1.1. To record responses to or further information received on matters arising from previous meetings.

2 Recommendation

- 2.1. That the report is received for information

3 Information

- 3.1. The current position is set out in the accompanying table (Annex A). Updates for inclusion in this report are invited five working days in advance of the meeting, in writing to the Operations and Communications team, rather than in person at the meeting.

4 Equalities and inclusion implications

- 4.1. None – report is for information only.

5 Financial implications

- 5.1. None – report is for information only.

6 Legal powers

- 6.1. Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight). Section 252A of the same Act (as amended by Schedule 6 of the Railways Act 2005) places a similar duty upon the Committee to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.

Annex A: Matters arising from previous London TravelWatch meetings

No	Date	Minute	Action	London TravelWatch owner	Status	
1.	09.07.19	8	GTR to provide a response regarding whether information is given on the train warning passengers of the last station that Oyster/Contactless payment is accepted.	Committee and Public Liaison Officer	<p>On the Southern fleets, an announcement plays on-approach to the last station in Oyster/contactless zones (if the train stops there) - e.g. on approach to Gatwick Southbound. This is not possible on the 700s at the moment as there is no way of preventing the message from playing in the wrong direction (e.g. northbound at Gatwick).</p> <p>For 700s (until any PIS improvements have been implemented) and also for trains of all fleets that do not stop at the actual boundary (such as GN trains that run non-stop from Finsbury Park to Stevenage, so wouldn't trigger the boundary announcement). It is planned to add a generic message at the relevant stations stating that Oyster and Contactless can only be used as indicated on maps in the doorways. This second action has not yet been implemented as the project to replace the maps with up to date Oyster/Contactless zones is still ongoing.</p>	Complete
2.	15.10.19	4	Email guest list for Ruth Thompson event to members	Committee and Public Liaison Officer	List sent to members on 15 October 2019.	Complete