

Board meeting
28.11.17

Secretariat memorandum

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Agenda item: 6
LTW567
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Key activities

1 Purpose of report

- 1.1. To advise members of actions undertaken since last meeting by the secretariat or members in relation to any matter pertaining to this committee.

2 Recommendation

- 2.1. That the report is received for information.

3 Information

- 3.1. The table attached below contains a list of meetings attended by officers of London TravelWatch with various transport providers and organisations. Details of specific activities may be requested via the listed contact.
- 3.2. This report covers both strategic and operational matters that have taken place since the last meeting of members.

4 Equalities and inclusion implications

- 4.1. This report poses no specific equalities and inclusion implications.

5 Financial implications

- 5.1. No specific financial implications for London TravelWatch arise from this report.

6 Legal powers and financial implications

- 6.1. Section 248 of the Greater London Authority Act 1999 requires London TravelWatch (as the London Transport Users Committee) to consider, and where it appears to it to be desirable, to make recommendations with respect to any service or facility provided by or for (or in the case of hackney carriages and private hire vehicles, licensed by) Transport for London, other than a matter relating to the transportation of freight, if it has been the subject of representations made by or on behalf of users of that service or facility. Section 252B of the same Act places a similar duty on the Committee in respect of users or potential users of railway services provided wholly or partly within the "London railway area" as defined under the provisions of the Railways Act 1993.

Organisation/Individual	Notes	Relevant Officers and Members	Date (chronological)
Keith Prince AM, London Assembly Transport Committee Chair	Tour of City Hall	Communications Manager; Executive Assistants (GC, SM)	12.10.17
Transport for London	Briefing on plans for taxis and private hire vehicle and driver licensing reform	Director, Policy and Investigation	16.10.17
Dave Penney, Managing Director, Chiltern Rail	Regular bi-lateral meeting, performance, season ticket research, attendance at forthcoming meeting	Chief Executive; Director, Policy and Investigation	16.10.17
Transport Focus; Rail Delivery Group; Office of Rail and Road; Department for Transport	Rail ombudsman scheme conference call	Chief Executive	17.10.17
Transport for London	Cycle statistics update meeting	Policy Officer (VS)	17.10.17
Will Rogers, Managing Director, Arriva Rail London	Electrification of the Barking – Gospel Oak line, customer services, performance	Director, Policy and Investigation Policy Officer (KB)	17.10.17
Nick Brown, Chief Operating Officer, Govia Thameslink Railway	Performance, timetables, compensation, season ticket research	Chair; Chief Executive; Director, Policy and Investigation	18.10.17
Parliamentary Advisory Council for Transport Safety (PACTS)	Conference session on suicide on the road network	Policy Officer (VS)	19.10.17
Department for Transport, including Rail Minister Paul Maynard MP	Rail industry day	Chair: Chief Executive; Communications Officer	19.10.17
Network Rail; Govia Thameslink Railway	Alliance board meeting	Director, Policy and Investigation; Policy Researcher	20.10.17
South West Rail	December 2018 timetable consultation	Director, Policy and Investigation; Policy Researcher	25.10.17
Howard Smith, Director of Operations, MTR Crossrail	Station signage, TfL Rail performance, rolling stock, update on progress	Chair; Chief Executive; Director, Policy and Investigation	25.10.17
Network Rail; Transport Focus	Thameslink resilience programme	Director, Policy and Investigation	25.10.17
Julian Drury, Managing Director, C2C	Performance, fares and ticketing, rolling stock, stations, season ticket research	Chair; Chief Executive; Director, Policy and Investigation	25.10.17
Department for Transport	European rail policy forum	Chief Executive	30.10.17
Travel Demand Management board	Christmas 2017	Policy Officer (VS)	30.10.17
Transport for London	Community safety partnership	Policy Officer (VS)	06.11.17

Organisation/Individual	Notes	Relevant Officers and Members	Date (chronological)
Rachael Maskell MP, Shadow Minister for Transport	Briefing on role of London TravelWatch and issues for transport users in and around London	Chair; Chief Executive; Director, Policy and Investigation	07.11.17
Murad Qureshi, Graham Cross and Chris Stokes, Heathrow Southern Railway Ltd	Southern rail access to Heathrow Airport	Director, Policy and Investigation	07.11.17
Mark Farrow, London Director, Network Rail	Route supervisory boards, TDM board, Gibb review, National Rail performance, Christmas engineering works	Chief Executive; Director, Policy and Investigation	09.11.17
Paul Crowther, Chief Constable, British Transport Police	General catch-up and attendance at forthcoming Board meeting	Chair; Chief Executive; Policy Officer (VS)	10.11.17
Southern Rail; Gatwick Express	Stakeholder forum	Director, Policy and Investigation	10.11.17
Ellie Reeves MP	Issues of concern in her constituency and briefing on role of London TravelWatch	Chief Executive; Director, Policy and Investigation	14.11.17
Paul Plummer, Chief Executive, Rail Delivery Group; representatives from rail and business groups including presentation by Rail Minister Paul Maynard MP	Rail in London confidential roundtable	Chief Executive	15.11.17
Office of Rail and Road	Passenger assistance, research and construction industry seminar	Director, Policy and Investigation; Casework Manager	15.11.17
Loughborough University	Bus occupant safety project	Chief Executive; Policy Officer (VS)	15.11.17
Network Rail; Govia Thameslink Railway	Alliance board meeting	Director, Policy and Investigation	17.11.17
Great Western Railway; transport operators; local authorities	Christmas 2017 possession steering group	Policy Officer (KB)	17.11.17