

Board meeting
22.03.16

Secretariat memorandum

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Agenda item: 7
LTW519
Drafted: 09.03.16

Key activities

1 Purpose of report

- 1.1. To advise members of actions undertaken since last meeting by the secretariat or members in relation to any matter pertaining to this committee.

2 Recommendation

- 2.1. That the report is received for information.

3 Information

- 3.1. The table attached at below contains a list of meetings attended by officers of London TravelWatch with various transport providers and organisations. Details of specific activities may be requested via the listed contact.
- 3.2. This report covers both strategic and operational matters that have taken place since the last meeting of members.

4 Equalities and inclusion implications

- 4.1. This report poses no specific equalities and inclusion implications.

5 Financial implications

- 5.1. No specific financial implications for London TravelWatch arise from this report.

6 Legal powers and financial implications

- 6.1. Section 248 of the Greater London Authority Act 1999 requires London TravelWatch (as the London Transport Users Committee) to consider, and where it appears to it to be desirable, to make recommendations with respect to any service or facility provided by or for (or in the case of hackney carriages and private hire vehicles, licensed by) Transport for London, other than a matter relating to the transportation of freight, if it has been the subject of representations made by or on behalf of users of that service or facility. Section 252B of the same Act places a similar duty on the Committee in respect of users or potential users of railway services provided wholly or partly within the "London railway area" as defined under the provisions of the Railways Act 1993.

Organisation/Individual	Notes	Relevant Officers and Members	Date (chronological)
Transport Times	Bus summit (one-day conference)	Policy Officer (VS), Casework Manager	11.02.16
Mark Evers, Transport for London	Closure of ticket offices at former Silverlink stations	Policy Officer (CW); Director, Policy and Investigation, by phone	12.02.16
Ben Plowden, Transport for London	Streets issues (part of the Streets Ahead programme)	Policy Officer (VS)	15.02.16
Transport for London	Practitioners forum on highway obstructions	Policy Officer (VS)	15.02.16
Ian Capewell, Rail Accident Investigation Board	Consultation on upcoming RAIB report into an incident at Hayes & Harlington station	Safety Adviser	16.02.16
New London Architecture	'Think tank' session on paying for roads Part of the Streets Ahead Programme	Policy Officer (VS)	17.02.16
Claire Walters, Bus Users UK	General catch up	Chief Executive	17.02.16
Transport Focus	National Rail Passenger Survey stakeholder forum	Policy Officer (VS)	18.02.16
Integrated Transport Planning	Taxi rank accessibility	Policy Officer (VS)	19.02.16
Shashi Verma, Transport for London	Fares issues and complaint handling	Chair, Chief Executive; Casework Manager	19.02.16
Travel Demand Management board	Easter 2016 services, future programme	Chief Executive	23.02.16
New London Architecture	'Think tank' session on role of buses in growing London, with Mike Weston of TfL. Part of the Streets Ahead Programme	Policy Officer (VS)	24.02.16
Julian Drury, Hugh Jennings, Chris Atkinson c2c	Performance, rolling stock, smart ticketing, automated delay repay, Barking station, Gospel Oak Barking electrification	Chief Executive, Director, Policy and Investigation	24.02.16
MTR Crossrail	Customer experience review group	Policy Officer (CW)	24.02.16
Living Streets	Fenchurch Street station (walkabout)	Policy Officer (VS)	24.02.16
Transport for London	Surface panel meeting	Policy Officer (VS)	25.05.16
Nick Brown, Mark Evers, Hannah Holdroyd, Chloe, Transport for London	Impact of comprehensive spending review on key programmes, ticket office closures, Gospel Oak-Barking electrification, impact on TfL services of poor TOC performance	Chief Executive; Director, Policy and Investigation; Policy Officer (CW)	25.02.16

Organisation/Individual	Notes	Relevant Officers and Members	Date (chronological)
Transport for London	Oxford Street Pedestrianisation briefing	Policy Officer (VS)	29.02.16
Office of Rail and Road	Business planning workshop 2016-17	Chief Executive	01.03.16
Stansted Airport	Transport forum	Policy Officer (CW)	03.02.16
Office of Rail and Road	Workshop on complaints handling policies and DPPP reporting	Casework Manager	03.03.16
Jill Collis, Transport for London	Quarterly safety performance report	Safety Adviser	03.03.16
Transport for London	Operation Safeway (LTSCP)	Policy Officer (VS)	07.03.16
Govia Thameslink Railway	Stakeholder forum	Policy Officer (KB)	07.03.16
Newham Council	Stratford gyratory stakeholder session	Policy Officer (VS)	08.03.16

During the period, officers also attended events including:

- Visit with members to Kings Cross St Pancras Underground control room
- 2016 George Bradshaw address featuring Rt Hon Patrick McLoughlin MP and Nicola Shaw
- London Transport Awards