
Secretariat memorandum

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Agenda item: 7

LTW433

Drafted: 29.04.13

Actions taken

1 Purpose of report

- 1.1. To advise members of actions undertaken since last meeting by the secretariat or members in relation to any matter pertaining to this committee.

2 Recommendation

- 2.1. That the report is received for information.

3 Information

- 3.1. The table attached at below contains a list of meetings attended by senior officers of London TravelWatch with various transport providers and organisations. Details of specific actions may be requested via the listed contact.

4 Equalities and inclusion implications

- 4.1. This report poses no specific equalities and inclusion implications for London TravelWatch.

5 Financial implications

- 5.1. No specific financial implications for London TravelWatch arise from this report.

6 Legal powers and financial implications

- 6.1. Section 248 of the Greater London Authority Act 1999 requires London TravelWatch (as the London Transport Users Committee) to consider, and where it appears to it to be desirable, to make recommendations with respect to any service or facility provided by or for (or in the case of hackney carriages and private hire vehicles, licensed by) Transport for London, other than a matter relating to the transportation of freight, if it has been the subject of representations made by or on behalf of users of that service or facility. Section 252B of the same Act places a similar duty on the Committee in respect of users or potential users of railway services provided wholly or partly within the "London railway area" as defined under the provisions of the Railways Act 1993. The Consumer Affairs Committee is not required to consider matters which appear to it to be frivolous or (in the case of railway services) vexatious.

Organisation	Individuals	Notes	Relevant Officers and Members	Date (chronological)
Southeastern	Charles Horton, Managing Director	Discussed franchise extension and London Bridge reconstruction	Director, Policy and Investigation; Policy Assistant	15.03.13
Association of Train Operating Companies and Age UK	Senior Railcard Parliamentary Reception hosted by Baroness Joan Bakewell		Chief Executive	20.03.13
	Professor David Begg	Launch of report on London's Transport: Progress and future challenges	Chief Executive; Policy Officer	20.03.13
London Assembly Transport Leads	Caroline Pidgeon AM; Val Shawcross AM; Richard Tracey AM; Darren Johnson AM; Jo Sloman, GLA officer	Discussed work programmes and opportunities for collaborative working	Chair; Chief Executive	20.03.13
Association of Train Operating Companies	Michael Roberts, Chief Executive; David Mapp, Commercial Director; Peter Twigg, Head of London Support; Julian Drury (MD c2c), Chair of London Group	Introductory meeting, covered the role of Association of Train Operating Companies, relationships with London TravelWatch	Chair; Chief Executive	21.03.13
South West Trains	Tim Shoveller, Managing Director; Jake Kelly, Commercial Director	Discussed service disruption, infrastructure and issues arising from casework	Chief Executive; Director, Policy and Investigation	12.04.12
London Overground	Peter Austin, Managing Director	Discussed service disruption, customer service audit and capacity improvement project	Chief Executive; Director, Policy and Investigation	16.04.13
	Kate Hoey MP and local transport campaigner	Discussed transport issues in the Clapham area	Chair; Executive Assistant	17.04.13
Southern	Chris Burchell, Managing Director Alex Foulds, Development Director	Discussed performance, timetable changes, London Bridge and Victoria stations reconstruction	Chief Executive; Director, Policy and Investigation	22.04.13
Mayor's office	Isabel Deding, Deputy Mayor for Transport; Richard McGreevy, Transport Policy and Projects Manager, GLA	Discussed Mayor's transport priorities and challenges and London TravelWatch research programme	Chair; Chief Executive; Director, Policy and Investigation	28.03.13