
Secretariat memorandum

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Agenda item: 7

LTW424

Drafted: 21.01.13

Actions taken

1 Purpose of report

- 1.1. To advise members of actions undertaken since last meeting by the secretariat or members in relation to any matter pertaining to this committee.

2 Recommendation

- 2.1. That the report is received for information.

3 Information

- 3.1. The table attached at below contains a list of meetings attended by senior officers of London TravelWatch with various transport providers and organisations. Details of specific actions may be requested via the listed contact.

4 Equalities and inclusion implications

- 4.1. This report poses no specific equalities and inclusion implications for London TravelWatch.

5 Financial implications

- 5.1. No specific financial implications for London TravelWatch arise from this report.

6 Legal powers and financial implications

- 6.1. Section 248 of the Greater London Authority Act 1999 requires London TravelWatch (as the London Transport Users Committee) to consider, and where it appears to it to be desirable, to make recommendations with respect to any service or facility provided by or for (or in the case of hackney carriages and private hire vehicles, licensed by) Transport for London, other than a matter relating to the transportation of freight, if it has been the subject of representations made by or on behalf of users of that service or facility. Section 252B of the same Act places a similar duty on the Committee in respect of users or potential users of railway services provided wholly or partly within the "London railway area" as defined under the provisions of the Railways Act 1993. The Consumer Affairs Committee is not required to consider matters which appear to it to be frivolous or (in the case of railway services) vexatious.

Organisation	Individuals	Notes	Relevant Officers and Members	Date (chronological)
London Midland	Patrick Verwer, Managing Director		Director Policy and Investigation; Casework Manager; Policy Officer	16.11.12
Transport for London	Mike Brown, MD London Underground and London Rail; Leon Daniels, MD Surface Transport; Vernon Everitt, MD Customer Experience, Marketing and Communications	Joint managing directors meeting	Deputy Chair; Chief Executive; Director Policy and Investigation; Communications Officer; Policy Officer	29.11.12
London Overground	Steve Murphy, Managing Director		Chief Executive; Director Policy and Investigation	04.12.12
Transport for London	John Mason, Director Taxi and Private Hire	Meeting about passenger charter	Policy Officer	05.12.12
Southeastern	Charles Horton, Managing Director		Chief Executive; Director Policy and Investigation	19.12.12
Transport for London	Lucinda Turner, Policy Manager	Meeting about Roads Taskforce	Policy Officer	20.12.12
Crossrail	Terry Morgan, Chair		Chief Executive; Director Policy and Investigation	09.01.13