
Secretariat memorandum

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Agenda item: 7
LTW414
Drafted: 12.09.12

Actions taken

1 Purpose of report

- 1.1. To advise members of actions undertaken since last meeting by the secretariat or members in relation to any matter pertaining to this committee.

2 Recommendation

- 2.1. That the report is received for information.

3 Information

- 3.1. The table attached at below contains a list of meetings attended by senior officers of London TravelWatch with various transport providers and organisations. Details of specific actions may be requested via the listed contact.

4 Equalities and inclusion implications

- 4.1. This report poses no specific equalities and inclusion implications for London TravelWatch.

5 Financial implications

- 5.1. No specific financial implications for London TravelWatch arise from this report.

6 Legal powers and financial implications

- 6.1. Section 248 of the Greater London Authority Act 1999 requires London TravelWatch (as the London Transport Users Committee) to consider, and where it appears to it to be desirable, to make recommendations with respect to any service or facility provided by or for (or in the case of hackney carriages and private hire vehicles, licensed by) Transport for London, other than a matter relating to the transportation of freight, if it has been the subject of representations made by or on behalf of users of that service or facility. Section 252B of the same Act places a similar duty on the Committee in respect of users or potential users of railway services provided wholly or partly within the "London railway area" as defined under the provisions of the Railways Act 1993. The Consumer Affairs Committee is not required to consider matters which appear to it to be frivolous or (in the case of railway services) vexatious.

Organisation	Individuals	Notes	Relevant Officers and Members	Date (chronological)
Transport for London	Phil Young, Neal Bingham	Meeting to discuss TfL's website and to give passenger perspective on future changes	Casework Manager; Policy Officer; David Leibling; Sophia Lambert	15.08.12
Transport for London	Vernon Everitt, Managing Director, Marketing and Communications; Mark Evers, Director of Games Transport		Chief Executive; Director Policy and Investigation; Communications Officer; Casework Officer	17.08.12
Stockholm County Council	Large group including Chief Executive, Leader and several senior councillors		Chief Executive; Director Policy Investigation; Communications Officer	21.07.12
Greater London Authority	Isabelle Dedring, Deputy Mayor for Transport		Chair; Chief Executive; Director Policy and Investigation	04.09.12
London Pensions Fund Authority		Staffing advice stall at Pensions Forum and giving travel advice to attendees	Chief Executive; Director Policy and Investigation; Communications Officer	04.09.12
First Great Western	Mark Hopwood, Managing Director		Chief Executive; Director Policy Investigation; Casework Manager	06.09.12
Office of Rail Regulation		Discussion about ORR's period review	Director Policy Investigation	07.09.12
	James Brokenshire MP	Meeting to discuss passengers issues in Old Bexley and Sidcup	Chief Executive; Director Policy and Investigation	17.09.12