
Secretariat memorandum

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Agenda item: 7
LTW404
Drafted: 22.05.12

Actions taken

1 Purpose of report

- 1.1. To advise members of actions undertaken since last meeting by the secretariat or members in relation to any matter pertaining to this committee.

2 Recommendation

- 2.1. That the report is received for information

3 Information

- 3.1. The table attached at below contains a list of meetings attended by senior officers of London TravelWatch with various transport providers and organisations. Details of specific actions may be requested via the listed contact.

4 Equalities and inclusion implications

- 4.1. This report poses no specific equalities and inclusion implications for London TravelWatch.

5 Financial implications

- 5.1. No specific financial implications for London TravelWatch arise from this report.

6 Legal powers and financial implications

- 6.1. Section 248 of the Greater London Authority Act 1999 requires London TravelWatch (as the London Transport Users Committee) to consider, and where it appears to it to be desirable, to make recommendations with respect to any service or facility provided by or for (or in the case of hackney carriages and private hire vehicles, licensed by) Transport for London, other than a matter relating to the transportation of freight, if it has been the subject of representations made by or on behalf of users of that service or facility. Section 252B of the same Act places a similar duty on the Committee in respect of users or potential users of railway services provided wholly or partly within the "London railway area" as defined under the provisions of the Railways Act 1993. The Consumer Affairs Committee is not required to consider matters which appear to it to be frivolous or (in the case of railway services) vexatious.

Organisation	Individuals	Notes	Relevant Officers and Members	Date (chronological)
Greater Anglia	Jonathan Denby, Head of Corporate Affairs		Chief Executive; Director, Policy & Investigation; Policy Officer	31.05.12
First Great Western	Mark Hopwood		Chief Executive; Director, Policy & Investigation; Policy Officer	31.05.12
First Capital Connect	Neal Lawson, Managing Director	Discussion of Kentish Town incident	Chief Executive; Director, Policy & Investigation; Policy Officer; Safety & Policy Adviser	25.06.12
London Overground	Steve Murphy		Chair; Director, Policy & Investigation	27.06.12
Chiltern Railways	Chad Collins, General Manager		Director, Policy & Investigation; Policy Officer	20.06.12
Eurostar	Nicolas Petrovic, Chief Executive Officer		Chief Executive; Director, Policy & Investigation; Policy Officer	20.06.12
Southern	Chris Burchell, Managing Director		Director, Policy & Investigation; Policy Officer	28.06.12
East Coast DOR	Karen Boswell		Casework Manager; Casework Officer	29.06.12
c2c	Julian Drury, Managing Director		Director, Policy & Investigation; Policy Officer	03.07.12
South West Trains	Andy Pitt, Managing Director		Chief Executive; Director, Policy & Investigation	12.07.12