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**Secretariat memorandum**

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Agenda item: 6

LTW403

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Matters arising

**1 Purpose of report**

- 1.1. To record responses to or further information received on matters arising from previous meetings.

**2 Recommendation**

- 2.1. That the report is received for information

**3 Information**

- 3.1. The current position is set out in the accompanying table (Annex A). Updates for inclusion in this report are invited five working days in advance of the meeting, in writing to the Committee Services team, rather than in person at the meeting.

**4 Equalities and inclusion implications**

- 4.1. None – report is for information only.

**5 Financial implications**

- 5.1. None – report is for information only.

**6 Legal powers**

- 6.1. Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight). Section 252A of the same Act (as amended by Schedule 6 of the Railways Act 2005) places a similar duty upon the Committee to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.

## Annex A: Matters arising from previous London TravelWatch meetings

No	Date	Minute	Action	Action owner	London TravelWatch owner	Status	Complete
1	06.07.10 09.11.10 24.05.11 12.07.11 27.09.11	4 11 6.2 6.1 6.1	To further investigate the publishing of complaints data.	TfL	Executive Assistant	TfL had been expecting to release the data at its July board meeting but this did not happen. It now plans to release it for its meeting on 20 September.	<b>In progress</b>
2	22.03.11 15.11.11 27.03.12	12 6.1 6.1	Report on redress when pedestrians trip on pavements on the TLRN and on likely condition of pavements in future. To confirm position relating to issuing reference numbers.	London TravelWatch	Policy Officer	A meeting with TfL streets maintenance officers is still being pursued to discuss this.	<b>In progress</b>
3	22.03.11 15.11.11 27.03.12	12 6.1 6.1	To consider whether there should be more information on the London TravelWatch website about redress when pedestrians trip on pavements on the TLRN.	London TravelWatch	Communications Officer	The wording for the website is being finalised.	<b>In progress</b>
4	24.01.12	8	TfL to report back to London TravelWatch on TfL's use of fixmytransport.	TfL	Executive Assistant	The use of fixmytransport is on the forward plan for a future meeting of the Consumer Affairs committee.	<b>In progress</b>
5	24.01.12	8	TfL to report back to London TravelWatch on its use of the Data Protection Act.	TfL	Executive Assistant	Work on this is on hold pending review of application of Data Protection Act on cases.	<b>In progress</b>

No	Date	Minute	Action	Action owner	London TravelWatch owner	Status	Complete
6	24.01.12	10	Write to the Department for Transport about its concerns relating to the impact for London of the High Speed 2 rail link.	London TravelWatch	Director, Policy & Investigation	A meeting with the DfT is scheduled shortly and this will be raised then.	<b>In progress</b>