
Secretariat memorandum

Author : Sharon Malley

Agenda item: 7
LTW395
Drafted: 09.01.12

Actions taken

1 Purpose of report

- 1.1. To advise members of actions undertaken since last meeting by the secretariat or members in relation to any matter pertaining to this committee.

2 Recommendation

- 2.1. That the report is received for information

3 Information

- 3.1. The table attached at Annex A contains a list of meetings attended by senior officers of London TravelWatch with various transport providers and organisations. Details of specific actions may be requested via the listed contact.

4 Equalities and inclusion implications

- 4.1. This report poses no specific equalities and inclusion implications for London TravelWatch.

5 Financial implications

- 5.1. No specific financial implications for London TravelWatch arise from this report.

6 Legal powers and financial implications

- 6.1. Section 248 of the Greater London Authority Act 1999 requires London TravelWatch (as the London Transport Users Committee) to consider, and where it appears to it to be desirable, to make recommendations with respect to any service or facility provided by or for (or in the case of hackney carriages and private hire vehicles, licensed by) Transport for London, other than a matter relating to the transportation of freight, if it has been the subject of representations made by or on behalf of users of that service or facility. Section 252B of the same Act places a similar duty on the Committee in respect of users or potential users of railway services provided wholly or partly within the "London railway area" as defined under the provisions of the Railways Act 1993. The Consumer Affairs Committee is not required to consider matters which appear to it to be frivolous or (in the case of railway services) vexatious.

Annex A – Board Action Taken

Organisation	Individuals	Notes	Relevant Officers and Members	Date (chronological)
South West Trains	Andy Pitt, Managing Director		Director, Policy & Investigation; Policy Officer	09.11.11
First Great Western	Mark Hopwood, Managing Director		Director, Policy & Investigation; Policy Officer	11.11.11
Transport for London London Rail/London Underground	Mike Brown, Managing Director		Chair; Chief Executive; Director, Policy & Investigation; Casework Manager; Communications Officer	14.12.11
Transport for London	Peter Hendy, Commissioner		Chair; Chief Executive	22.11.11
Chiltern Railways	Chad Collins, General Manager		Chief Executive; Director, Policy & Investigation; Policy Officer; Communications Officer	05.12.11
Office of Rail Regulation	Richard Price, CEO		Chief Executive; Director, Policy & Investigation; Director, Public Liaison	05.12.11
National Express East Anglia	Jonathan Denby, Head of Corporate Affairs		Director, Policy & Investigation; Policy Officer	13.12.11
Southeastern	Charles Horton, Managing Director		Chair; Director, Policy & Investigation	14.12.11
c2c	Julian Drury, Managing Director		Chief Executive; Director, Policy & Investigation	12.01.12