
Secretariat memorandum

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Agenda item: 11

LTW393

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Actions taken

1 Purpose of report

- 1.1 To advise members of actions undertaken since last meeting by the secretariat or members in relation to any matter pertaining to this committee.

2 Recommendation

- 2.1 That members consider the actions listed here in the context of case-specific workload of the Casework team.

3 Information

- 3.1 The table attached at Annex A contains a list of meetings attended by senior officers of London TravelWatch with various transport providers and organisations. Details of specific actions may be requested via the listed contact. Ongoing meetings with contractors regarding support issues for the Casework database are not included in the table.

4 Equalities and inclusion implications

- 4.1 This report poses no specific equalities and inclusion implications for London TravelWatch.

5 Financial implications

- 5.1 No specific financial implications for London TravelWatch arise from this report.

6 Legal powers and financial implications

- 6.1 Section 248 of the Greater London Authority Act 1999 requires London TravelWatch (as the London Transport Users Committee) to consider, and where it appears to it to be desirable, to make recommendations with respect to any service or facility provided by or for (or in the case of hackney carriages and private hire vehicles, licensed by) Transport for London, other than a matter relating to the transportation of freight, if it has been the subject of representations made by or on behalf of users of that service or facility. Section 252B of the same Act places a similar duty on the Committee in respect of users or potential users of railway services provided wholly or partly within the "London railway area" as defined under the provisions of the Railways Act 1993. The Consumer Affairs Committee is not required to consider matters which appear to it to be frivolous or (in the case of railway services) vexatious.

Annex A – Board Action Taken

Organisation	Individuals	Notes	Relevant Officers and Members	Date (chronological)
Southern	General invitation	Stakeholder conference	Director, Policy & Investigation	05.09.11
National Express East Anglia	Jonathan Denby, Head of Corporate Affairs		Director, Policy & Investigation	07.09.11
Southeastern	Charles Horton, Managing Director		Chief Executive; Director, Policy & Investigation	21.09.11
South West Trains	General invitation	Stakeholder conference	Director, Policy & Investigation	29.09.11
Association of Train Operating Companies	Michael Roberts, Chief Executive; Tom Smith, Chair		Chair; Chief Executive; Director, Policy & Investigation	11.10.11
East Coast	Karen Boswell, Managing Director		Chief Executive; Director, Policy & Investigation	12.10.11
London Overground	Steve Murphy, Managing Director		Chief Executive; Director, Policy & Investigation; Policy Officer	19.10.11
First Capital Connect	Neal Lawson, Managing Director		Chair; Chief Executive; Director, Policy & Investigation; Policy Officer	26.10.11
Transport for London Surface Transport	Leon Daniels, Managing Director		Chair; Chief Executive; Policy Officer	02.11.11
Southeastern	General invitation of Southeastern and Network Rail	City Hall event	Director, Policy & Investigation	03.11.11