
Secretariat memorandum

Author : Sharon Malley

Agenda item: 6

LTW385

Drafted: 19.09.11

Matters arising

1 Purpose of report

- 1.1. To record responses to or further information received on matters arising from previous meetings.

2 Recommendation

- 2.1. That the report is received for information

3 Information

- 3.1. The current position is set out in the accompanying table (Annex A). Updates for inclusion in this report are invited 5 working days in advance of the meeting, in writing to the Committee Services team, rather than in person at the meeting.

4 Equalities and inclusion implications

- 4.1. None – report is for information only.

5 Financial implications

- 5.1. None – report is for information only.

6 Legal powers

- 6.1. Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight). Section 252A of the same Act (as amended by Schedule 6 of the Railways Act 2005) places a similar duty upon the Committee to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.

LTW 381 Annex A: Matters arising from previous London TravelWatch meetings

Key: Completed items are marked **Complete** All other items are ongoing.

Complete table of matters arising

No	Date	Minute	Action	Action owner	London TravelWatch owner	Status	Complete
1	06.07.10 09.11.10 24.05.11 12.07.11	4 11 6.2 6.1	To further investigate the publishing of complaints data.	TfL	Committee Services	The data still awaits internal approval. This issue was raised with TfL most recently at the Communications Team meeting on 01.09.11.	In progress
2	01.02.11	9	To present London TravelWatch's findings on the draft development plan for the Chiltern route to Assembly members and to facilitate a meeting between Network Rail, Chiltern Railways and Transport for London to discuss the issues raised in the RUS.	London TravelWatch	Director, Research & Development	The Chiltern route development plan is due to be considered at the next meeting of the Transport Services committee. A meeting to discuss London TravelWatch's recommendations is due to take place shortly.	Complete

No	Date	Minute	Action	Action owner	London TravelWatch owner	Status	Complete
3	22.03.11	12	To report on redress when pedestrians trip on pavements on the TLRN and on likely condition of pavements in future. To research systems for reporting problems within TfL, including whether reference numbers are issued. To consider whether there should be more information on the London TravelWatch website about this issue.	London TravelWatch	Streets & Surface Transport Policy Officer	A meeting with TfL streets maintenance officers is still being pursued to discuss these issues.	In progress
4	24.05.11	5	To welcome Caroline Pidgeon AM's concerns about TfL's use of a non-geographic telephone number and to seek, if possible, a copy of TfL's response to her.	London TravelWatch	Committee services	Information on this has been sought from TfL.	In progress
5	24.05.11 12.07.11	6.1 6.3	To hold a passenger event at a south-west London venue affected by Northern line closures and to provide a programme of future events.	London TravelWatch	Committee services	A programme of passenger events will be presented to the Board meeting on 27.09.11.	Complete

No	Date	Minute	Action	Action owner	London TravelWatch owner	Status	Complete
6	24.05.11	6.4	To improve take-up of the Job Seekers Allowance concessionary fares scheme by writing to Darra Singh, the Chief Executive of Jobcentre Plus, lobbying TfL to work closely with the Department for Work and Pensions to improve take-up and identify local media opportunities where appropriate.	London TravelWatch	Communications Officer	Media activity on this issues has been completed.	Complete
7	24.05.11	9	To comment on Network Rail's planning application for London Bridge station.	London TravelWatch	Director, Research & Development	London TravelWatch's comments were submitted on 04.08.11.	Complete
8	12.07.11	6.6	To publish the answers to the unanswered questions put to Peter Hendy at the May Board meeting.	London TravelWatch	Committee services	These questions have been put to TfL and we are waiting for responses.	In progress
9	12.07.11	9	Continue to make representations to the Olympic Delivery Authority and Department for Transport about rail timetabling during the Olympics, specifically in relation to timetable alterations that are motivated by the desire to meet performance targets and avoid fines.	London TravelWatch	Director, Research & Development	Meetings have taken place on this issue with the ODA, DfT, TfL and Southeastern at which London TravelWatch has expressed its reservations about the proposals. As a result of representations, some proposals have been amended but other concerns have not been addressed.	Complete