
Secretariat memorandum

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Agenda item : 6
LTW 355
Drafted : 28.6.10

Matters arising

1 Purpose of report

- 1.1 To record responses to or further information received on matters arising from previous meetings.

2 Recommendation

- 2.1. That the report is received for information.

3 Information

- 3.1. The current position is set out in the accompanying table (Annex A). Updates for inclusion in this report are invited 5 working days in advance of the meeting, in writing to the Committee Services team, rather than in person at the meeting.

Details of completed items are as follows :

- 3.2. To obtain SERCO Docklands' detailed figures regarding Community Ambassadors' scheme (15.3.09, minute 432)

The figures for the sample size are enclosed in Annex B to this report.

Docklands Light Railway (DLR) will provide a full report to London TravelWatch on the data for the Community Ambassadors' scheme.

- 3.3. To report on how the Aldgate gyratory was working (26.1.10, minute 8)

This item will be put on a future agenda item for the Transport Services committee.

- 3.4. To produce a paper on gyratories and solutions to them (26.1.10, minute 8)

This item will be put on a future agenda item for the Transport Services committee.

- 3.5. To share the results of the consultation on Countdown with London TravelWatch (23.3.10, minute 9)

This item will be put on a future agenda item for the Access to Transport committee.

- 3.6. How diversity would feed through into the vision of interacting with customers (23.3.10, minute 9)

Transport for London are currently involved in discussions, led by the Olympic Delivery Authority (ODA), about how best to serve foreign nationals using the transport network, in addition to the services we already provide. We will keep you up-to-date with developments as and when they occur. It is also worth noting that the ODA has chosen Transport Direct, part of the Department for Transport (DfT), to determine requirements for travel information during the Olympics.

- 3.7. To follow up the DLR Community Ambassadors scheme (25.5.10, minute 7)

This item will be added to the committee work plan.

- 3.8. To take up the offer of a presentation from Transport for London (TfL) on gyratories (25.5.10, minute 7)

This item will go to the Transport Services committee and has been added to the committee work plan.

- 3.9. Whether there were any cases regarding Penalty Fare Notices (PFNs) during the period of adverse weather sent to London TravelWatch (25.5.10, minute 7)

The Director, Public Liaison has confirmed that no appeal cases were received regarding the period of adverse weather

- 3.10. To confirm the reason why London TravelWatch had responded to Waltham Forest borough's Proposed junction cycle facility (25.5.10, minute 8)

The Streets and Surface Transport Policy Officer reported that the response is based on London TravelWatch's report Cycling in London (<http://www.londontravelwatch.org.uk/document/3765/get>). On page 13 and 14 of the report it states the following :

"The interaction of cyclists with pedestrians

Discussion

Policies to create safer cycling routes and the increase in funding available for cycling has meant a blurring of the use of pavements with both segregated cycle paths and shared cycle paths being implemented on them. Thinking about these issues has been the most challenging aspect of considering London TravelWatch's views of cycling in London.

There are four key issues we have considered. Firstly, we have tried to think of cycling and walking as separate modes that interact with each other. Too often cycling and walking are treated as similar modes with similar requirements. There are walking and cycling conferences, walking and cycling routes, walking and cycling policies for example. Although cycling and walking are similar in some aspects, in many ways cycling is more closely aligned with private motoring than walking. In law, the cyclist has to obey many of the rules of the roads that motor vehicles do. Secondly there are many categories of cyclists; the young, adult novices, experienced adults, plodding and very fast commuter cyclists and the professional cycling courier etc. Thirdly, cyclists want to feel safe when they are cycling, but mixing them with pedestrians on the pavement to achieve this is more easily said than done. The result is often disappointing for both cyclists and pedestrians. The cycling route proposals we have particularly examined (Richmond Road and the A406, North Circular) will not result in exemplary cycling and will be problematic for pedestrians. They will clumsily cross side roads, sometimes sending the cyclist off route to a designated crossing place or via a circuitous route shared with pedestrians. Both schemes propose a two-way cycle path on one side of the road which further reduces its usefulness.

Introducing cycling onto pavements raises as many questions as it answers in terms of quality and safe cycling provision and the interaction with pedestrians. TfL does not promote cycling, as part of the London Cycle Network+ on the carriageway of roads with speed limits over 30mph. Finally we know pedestrians, particularly elderly pedestrians, have real concerns about sharing the pavements with cyclists whether formalised or not. The blurring of the use of the pavement makes enforcement more difficult. There is no longer a simple rule that cyclists should not ride on the pavement. The stakeholders we consulted generally agreed with us that the conversion of pavements to cycle tracks really should be the last resort and where this does happen designers should also consider the needs of cyclists that remain on the carriageway.

Policy

London TravelWatch believes that the place for cyclists is on the carriageway and that the conversion of pavements for cycling should be the last resort.

However, pedestrians and cyclists will inevitably mix. Where they do, we support shared,

not segregated, cycle only space. Allowing cyclists to use these shared spaces should be a privilege, not a right and their behaviour modified out of respect for other users of that shared space. It must be clear, both through training and education, reinforced through signage and enforcement, that pedestrians have priority. In parks where cycling is allowed, on converted pavements and on the carriageway (at formal or other pedestrian crossing points, or where there are none), cyclists should always give way to pedestrians.”

- 3.11. To organise a demonstration of bus driver performance software (25.5.10, minute 9)

TfL have offered to give a demonstration on the morning of 13 October 2010.

- 3.12. To give a presentation on LIPs (25.5.10, minute 10)

This item has been added to the Board and Committee work plans.

- 3.13. To provide a paper on the bus surgeries – future plans, progress, etc (25.5.10, minute 12)

The Communications Officer is meeting Surface Transport, TfL on 24 June 2010. She will update orally at the meeting or at the September Board meeting.

4 Forthcoming Publications

- 4.1. This section lists forthcoming publications from London TravelWatch with approximate publication date. A historical list is available on the website.

Title	Publication date
London Rail station standards (an update of Whose Station are You?)	Awaiting publication – July 2010

5 Equalities and inclusion implications

- 5.1. None – report is for information only.

6 Financial implications

- 6.1. None – report is for information only.

7 Legal powers

- 7.1. Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight). Section 252A of the same Act (as amended by Schedule 6 of the Railways Act 2005) places a similar duty upon the Committee to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.

LTW 355 Annex A : Matters arising from previous London TravelWatch meetings

Key : Completed items are marked **Complete** All other items are ongoing.

Complete table of matters arising

Date	Minute	Action	Action owner	London TravelWatch owner	Status
10.2.09	417	To liaise with TfL on incorporation of TOCs' Christmas services information with TfL's seasonal information booklet.	TfL	Committee Services	In progress This item is being raised in relation to 2010.
15.3.09	432	To obtain SERCO Docklands' detailed figures regarding Community Ambassadors' scheme.	Committee Services	London TravelWatch	In progress - see para above 3.2
26.1.10	8	To report on how the Aldgate gyratory was working.	TfL	Committee Services	Complete – see para above 3.3
26.1.10	8	To produce a paper on gyratories and solutions to them.	London TravelWatch	Streets and Surface Transport Policy Officer	Complete – see para above 3.4
23.3.10	9	To share the results of the consultation on Countdown with London TravelWatch	London TravelWatch	Committee Services	Complete – see para above 3.5
23.3.10	9	How diversity would feed through into the vision of interacting with customers, for example, interacting with foreign nationals.	Transport for London	Committee Services	Complete - see para above 3.6
25.5.10	7	To follow up the DLR's Community Ambassadors scheme	Committee Services	London TravelWatch	Complete - see para above 3.7
25.5.10	7	To take up the offer of a presentation from TfL on gyratories	Committee Services	London TravelWatch	Complete - see para above 3.8

Date	Minute	Action	Action owner	London TravelWatch owner	Status
25.5.10	7	To confirm whether there were any cases regarding Penalty Fare Notices (PFNs) during the period of adverse weather sent to London TravelWatch.	Chief Executive	London TravelWatch	Complete - see para above 3.9
25.5.10	8	To confirm why the London TravelWatch had preferred cyclists on the carriageway response to Waltham Forest's proposed junction cycle facility	Streets and Surface Transport Policy Officer	London TravelWatch	Complete - see para above 3.10
25.5.10	9	To organise a demonstration of bus driver performance software	Committee Services	TfL	Complete - see para above 3.11
25.5.10	10	To give a presentation on LIPs	Committee Services	TfL	Complete - see para above 3.12
25.5.10	10	To provide a list of the number of people (and by borough) claiming the concessionary schemes for unemployed person	Committee Services	TfL	In progress - Information requested.
25.5.10	12	To provide a paper on the bus surgeries – future plans, progress, etc	Communications Officer	London TravelWatch	In progress – see para above 3.13
25.5.10	C2	To draft a paper on what passengers could expect at a station.	Senior Policy Officer	London TravelWatch	In progress