



Bus accessibility



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Background

- Starting point: a bus network for everyone,
- Entire fleet accessible since December 2005,
- Success raises issues
- Meeting expectations,



Work undertaken ...

- Conditions of Carriage reviewed
- Improvements made,
- However further work necessary.



Scooter study

- Commissioning research to resolve scooter access issues,
- Focus on four areas:
 - Practices in other cities,
 - Engagement with stakeholders,
 - User trials,
 - Computer simulations
- Findings available in around three months



Walking frames review

- Users desire to board via the wheelchair ramp,
- There are concerns: users likely unsteady, risk of fall greater when boarding and alighting
- Boarding via the front doors likely safer, although risk assessment necessary.



Buggies & Wheelchairs

- Aware of concerns & 'conflict',
- Public transport must be 'public',
- Signage provided to provide advice,
- Drivers trained to make requests where necessary,
- Responsibilities of passengers.



Future work

- Confirm access policies for all users,
- Clarify role of driver,
- Communicate to staff/passengers



Questions?

