
Secretariat memorandum

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Agenda item 6
LTW 293
Drafted 10.3.09

Matters arising

1 Purpose of report

- 1.1 To record responses to or further information received on, and/or of action that has arisen from, items tabled at previous meetings.

2 Information

- 2.1 The current position is set out in the accompanying table. Information received since the previous report to the Board is set out below.

3 Equalities and inclusion implications

- 3.1 None – report is for information only.

4 Financial implications

- 4.1 None – report is for information only.

5 Legal powers

- 5.1 Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight). Section 252A of the same Act (as amended by Schedule 6 of the Railways Act 2005) places a similar duty upon the Committee to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.

6 Recommendations

- 6.1 That the report is received for information.

Annex : Matters arising from previous London TravelWatch meetings

Key : Completed items are marked **Complete** All other items are ongoing.

Complete table of matters arising

Date	Minute	Action	Action owner	London TravelWatch owner	Status
23.9.08	325	To ask how signage and information on the Underground network could be improved to enable visitors to interchange more easily between lines, e.g. to highlight particularly easy interchanges for those with luggage etc.	London Underground	Senior Committee Administrator	Information requested 26.01.09
16.12.08	397	Christmas period 2008 services (LTW 276 para 1.11) What was the rationale behind the closures listed in this report? (para 1.11)	LUL	Senior Committee Administrator	Information requested 23.1.09
10.2.09	411	TfL information line Christmas opening hours – Respond as advised by the Board to TfL's comments on this in Matters Arising report LTW 281 para 2.9	TfL –	Senior Committee Administrator	
10.2.09	414	SWT booking office hours : request rationale for DfT's response where its proposal was worse than SWT's.		Director, Research and Development	
10.2.09	415	Publish Annex C of report LTW289 on London TravelWatch website – without names and addresses		Senior Committee Administrator	Complete
10.2.09	417	Christmas timetable information : liaise with TfL on incorporation of TOCs' Christmas operations with TfL's Christmas services information booklet.	TfL	Senior Committee Administrator	
10.2.09	417	Snow Business 2.2.09 : service provision - write to Tramlink asking why service did not operate on this day		Rail and Underground Policy Officer	

Date	Minute	Action	Action owner	London TravelWatch owner	Status
10.2.09	417	Snow Business 2.2.09 : information provision - write to ATOC recommending a standard resilience for websites across the industry, to cope with surges in demand in times of severe weather ' emergency etc. refer to London TravelWatch recommendations after 7/7.		Rail and Underground Policy Officer	