
Secretariat memorandum

Author : Mark Donoghue

Agenda item 6
FT 40
Drafted 8.6.10

Matters arising

1 Purpose of report

- 1.1. To advise members of matters dealt with by the Chairman, Deputy Chair, the Chief Executive and/or the secretariat since the last meeting.

2 Recommendation

- 2.1. That the report is received for information.

3 Information

- 3.1. The current position with respect to items outstanding from previous meetings is detailed on the table at Annex A.
- 3.2. Updates for inclusion in this report are invited 5 working days in advance of the meeting, in writing to the Committee Services team, rather than in person at the meeting.
- 3.3. Insufficient Oyster cards at retail outlets (1.12.09, minute 6)

Transport for London (TfL) reported at the committee meeting on 18 February 2010, that they had received no complaints about Oyster agents not having sufficient Oyster cards.

- 3.4. Whether cash transactions would be reintroduced on TfL (1.12.09, minute 6)

TfL reported at the committee meeting on 18 February 2010, that they had an aspiration to have no cash fares on buses. There would be no changes to the no cash fares on buses in zone one.

4 Equalities and inclusion implications

- 4.1. In accordance with London TravelWatch's duties under the Disability Discrimination Act and other legislation, account is taken when responding to consultations on proposals from external bodies of their particular impact (if any) on the needs of people whose access to transport may be restricted by reason of disability or social exclusion.

5 Legal powers

- 5.1. Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight). Section 252A of the same Act places a duty upon it to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.

6 Financial implications

- 6.1. No specific financial implications for London TravelWatch arise from this report.

Annex A : matters arising from previous Fares and Ticketing committee meetings

Meeting	Minute	Action	Action Owner	London TravelWatch owner	Status
1.12.09	6	Ms Preston expressed concern that smaller agents did not have sufficient cards, and explained that there was an automatic process for agents to be sent further cards. She would discuss this further with Transys, which operates the Oyster system.	TfL	Committee Services	Complete – see para 3.3 above
1.12.09	6	A member asked whether the original argument behind the withdrawal of cash fares in zone one (reducing dwell times and boarding times) had now run its course, and whether cash transactions would now be allowed. Ms Preston would ask the question.	TfL	Committee Services	Complete – see para 3.4 above
18.2.10	8	To carry out a survey on whether staff were on gate lines at London Underground stations.	London TravelWatch	Members	
18.2.10	8	To look in further detail at the gating of national rail stations.	London TravelWatch	Director, Research and Development	