
Secretariat memorandum

Author : Mark Donoghue

Agenda item 4
FT 34
Drafted 17.11.09

Matters arising

1 Purpose of report

- 1.1. To advise members of matters dealt with by the Chairman, Deputy Chair, the Chief Executive and/or the secretariat since the last meeting.

2 Recommendation

- 2.1. That the report is received for information.

3 Information

- 3.1. The current position with respect to items outstanding from previous meetings is detailed on the table at Annex A.

- 3.2. Updates for inclusion in this report are invited 5 working days in advance of the meeting, in writing to the Committee Services team, rather than in person at the meeting.

- 3.3. A members' visit to the Oyster operations centre (28.4.09, minute 4C)

Board members and staff visited the Oyster operations centre and Oyster help desk on 13 November 2009.

- 3.4. Transport for London (TfL) to see if the operation of the Victoria line replacement bus services could operate in a different way (21.7.09, minute 11)

An update from TfL on the Victoria line replacement bus services was given at the last committee meeting on 22.9.09. Some improvements had been made by TfL in light of the comments made by members (22.9.09, minute 4)

- 3.5. London TravelWatch to be consulted on the information given to passengers by ATOC before the Oyster PAYG roll out.(22.9.09, minute 8)

A meeting took place on 28 October 2009 between representatives from ATOC and London TravelWatch. The Chair, Director, Research and Development, Director, Public Liaison and Communications Officer represented London TravelWatch.

4 Equalities and inclusion implications

- 4.1. In accordance with London TravelWatch's duties under the Disability Discrimination Act and other legislation, account is taken when responding to consultations on proposals from external bodies of their particular impact (if any) on the needs of people whose access to transport may be restricted by reason of disability or social exclusion.

5 Legal powers

- 5.1. Section 248 of the Greater London Authority Act 1999 places upon London TravelWatch (as the London Transport Users Committee) a duty to consider - and where it appears to the Committee to be desirable, to make recommendations with respect to - any matter affecting the functions of the Greater London Authority or Transport for London which relate to transport (other than of freight). Section 252A of the same Act places a duty upon it to keep under review matters affecting the interests of the public in relation to railway passenger and station services provided wholly or partly within the London railway area, and to make representations about them to such persons as it thinks appropriate.

6 Financial implications

- 6.1. No specific financial implications for London TravelWatch arise from this report.

Annex A : matters arising from previous Fares and Ticketing committee meetings

Meeting	Minute	Action	Action Owner	London TravelWatch owner	Status
28.4.09	9	The Director, Public Liaison to update members on the resolution to the problem regarding different providers charging different fares for the same tickets.	London TravelWatch	Director, Public Liaison	
28.4.09	4C	i It was suggested that a members' visit to the Oyster operations centre, the better to see the scope and limitations of the systems and so to enhance understanding of how the system works.	London TravelWatch	i Committee Services	Complete – see para 3.3, above
21.7.09	7	TfL to determine whether any extra income had been obtained from the introduction of peak and off peak fares on London Underground, London Overground and DLR services.	Transport for London	Committee Services	
21.7.09	11	TfL to see if the operation of the Victoria line replacement bus services could operate in a different way.	Transport for London	Committee Services	Complete – see para 3.4, above
22.9.09	4	To revisit the criteria circulated at the meeting for Oyster agents and resubmit the drafts to the committee for approval	London TravelWatch	Director, Research and Development	
22.9.09	4	The DfT to advise the committee when an announcement on the gating at Lewisham station would be made.	DfT	Committee Services	
22.9.09	8	London TravelWatch to be consulted on the information given to passengers by ATOC before the Oyster PAYG roll out.	ATOC	Director, Research and Development	Complete – see para 3.5 above