
Confidential Minutes

Agenda item: 16
Drafted: 24.06.13

Confidential minutes of the Policy committee held on 11 June 2013 at Dexter House, EC2

These minutes are in addition to the public minutes of a meeting of the Committee on the same date. In that meeting it was resolved, under section 15(2)(b) of schedule 18 of the Greater London Authority Act 1999, that by reason of the confidential nature of the item(s) to be discussed, it was desirable in the public interest that the public should be excluded for this part of the meeting.

Contents

- 1 Confidential minutes and matters arising
- 2 Meeting review

Members

Josephine Channer, Richard Dilks, Glyn Kyle, Stephen Locke, Abdikafi Rage, John Stewart (Chair), Ruth Thompson

Secretariat

Tim Bellenger	Director, Policy & Investigation
Janet Cooke	Chief Executive
Sharon Malley	Executive Assistant (minutes)
Vincent Stops	Policy Officer

Minutes

1 Confidential minutes and matters arising

The confidential minutes of the Policy committee held on 23 April 2103 were agreed and signed as a correct record.

2 Meeting review

It was agreed that the agenda was heavy and it was difficult to fully explore the issues when the timings were so constrained. In future there should be no more than two major items on each agenda. It would also be useful to ask speakers to circulate information in advance rather than relying on lengthy presentations in meetings.

It was agreed that more communications work would be carried out in relation to concerns about the future TfL funding package.

It was agreed that the presentation on Dial-a-Ride raised concerns and that users did not appear to be receiving a quality service. As an example, users were expected to wait for lengthy periods before their phone calls were answered. The Chief Executive would raise this at the next meeting with the TfL director for surface transport and it may be revisited by the Board in future.

Action: Chief Executive/Executive Assistant