

POM Component OOS Weightings

	AFM	MFM	QBM
Fault (Engineer Required)	100%	100%	100%
Operational (Staff Fingertip Maintenance)	100%	100%	100%
Payment Type Faults			
Bank Card Reader Fault	70%	70%	100%
Note Handling Fault	N/A	30%	N/A
Bank Note Recycler Fault	N/A	20%	N/A
Coin Handling Unit Fault	30%	40%	N/A
Overpayment Mode (Not dispensing change)	N/A	10%	N/A
Ticket Type Faults			
Remote Ticketing Device (Oyster Card Reader)	70%	70%	100%
Smart Card Dispenser (New Oystercards)	5%	5%	N/A
Ticket Handling Unit (Magnetic Tickets)	30%	30%	N/A