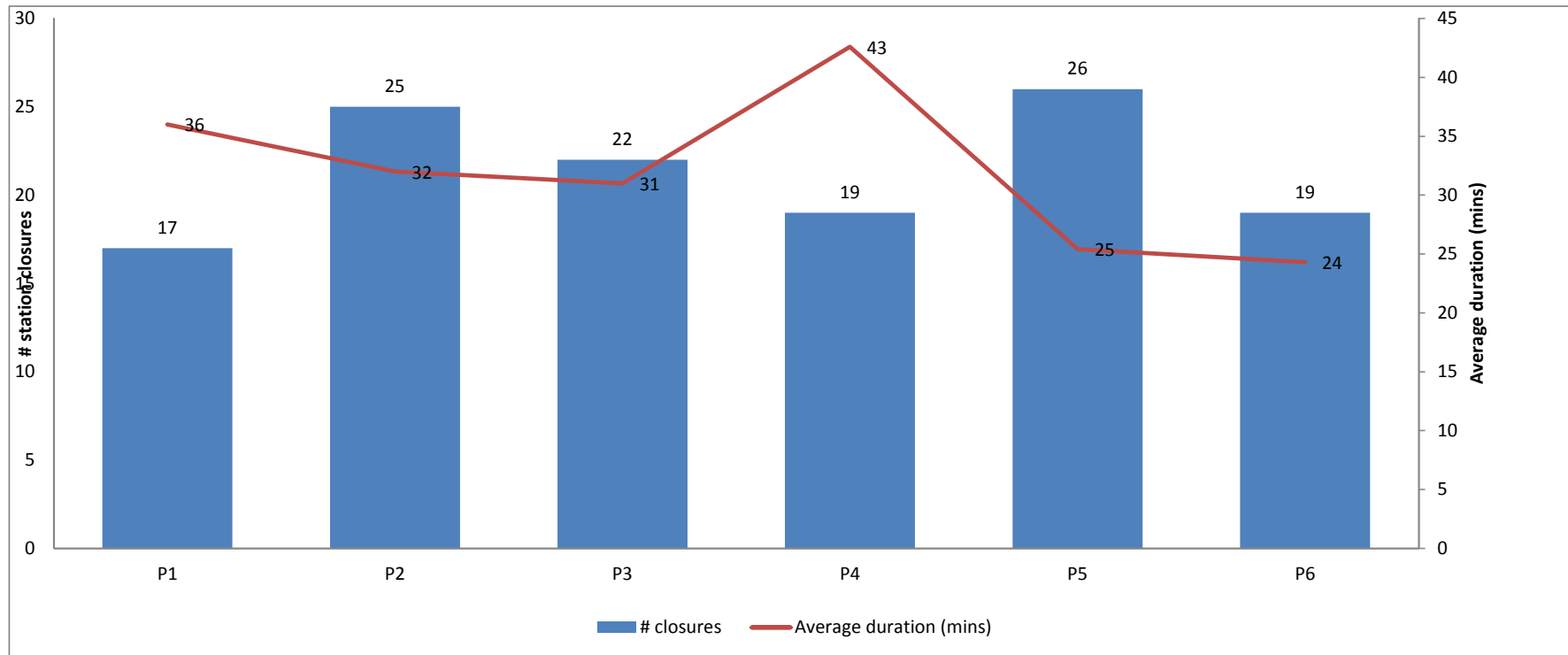


Period	# closures	Average duration (mins)
P1	17	36
P2	25	32
P3	22	31
P4	19	43
P5	26	25
P6	19	24

Stations Closures due to staff non-availability

The majority of station closures occur at the start of traffic and are often resolved before customers (or many customers) are impacted
Average closure time is declining (noting three extended closures in Period 4)

Work continues to reduce the number and duration of closures (e.g., greater focus on logistical planning)



Year	Period	Station	Date	Closure Start Time	Closure Re-Open Time	Duration (mins)	15 mins or over
16 17	1	BAYSWATER	01/04/2016	05:00	05:29	29	Y
16 17	1	ARSENAL	04/04/2016	05:15	06:40	85	Y
16 17	1	COVENT GARDEN	04/04/2016	05:30	06:03	33	Y
16 17	1	CANNON STREET	04/04/2016	05:30	06:08	38	Y
16 17	1	QUEENSWAY	06/04/2016	05:30	06:27	57	Y
16 17	1	WARREN STREET	08/04/2016	05:20	05:36	16	Y
16 17	1	BOW ROAD	09/04/2016	05:10	06:50	100	Y
16 17	1	BLACKFRIARS	09/04/2016	05:20	05:43	23	Y
16 17	1	BAYSWATER	10/04/2016	06:50	07:04	14	N
16 17	1	BETHNAL GREEN	10/04/2016	07:17	07:24	8	N
16 17	1	MAIDA VALE	11/04/2016	05:30	05:42	12	N
16 17	1	KINGS CROSS	19/04/2016	04:45	05:04	19	Y
16 17	1	GREEN PARK	22/04/2016	05:10	05:56	46	Y
16 17	1	CALEDONIAN ROAD	22/04/2016	05:20	05:40	20	Y
16 17	1	BETHNAL GREEN	22/04/2016	05:30	05:56	26	Y
16 17	1	CANNON STREET	30/04/2016	05:30	05:59	29	Y
16 17	1	TEMPLE	30/04/2016	05:15	06:15	60	Y

Period 1 covers dates: 3 April to 30 April 2016

Average duration: 36

Number of closures: 17

Year	Reason	Additional Comments/LCHs
16 17	Non-Availability of Staff	EIRF 750659 - E/T CSA overslept
16 17	Non-Availability of Staff	EIRF 751145/751322 - No E/T CSA
16 17	Non-Availability of Staff	EIRF 751143 - E/T CSA overslept
16 17	Non-Availability of Staff	EIRF 751334 - No E/T CSA
16 17	Non-Availability of Staff	EIRF 751545 - No E/T CSA
16 17	Non-Availability of Staff due to staff taxi related issues	
16 17	Non-Availability of Staff	EIRF 752203 - No E/T CSA
16 17	Non-Availability of Staff	EIRF 752375 - E/T CSA late
16 17	Non-Availability of Staff	No EIRF - On DSR and Network Status Screen
16 17	Non-Availability of Staff	No EIRF - On Network Status
16 17	Non-Availability of Staff	No EIRF - On Network Status Screen only
16 17	Non-Availability of Staff due to staff taxi related issues	
16 17	Non-Availability of Staff	EIRF 754769/754759 - E/T CSA Overslept
16 17	Non-Availability of Staff	No EIRF - On Line DSR
16 17	Non-Availability of Staff	EIRF 754758 - Below minimum staffing levels
16 17	Non-Availability of Staff	EIRF 756651 - No Cover Available
16 17	Non-Availability of Staff	EIRF 756509 - No E/T CSA

Period 1 c

Year	Period	Station	Date	Closure Start Time	Closure Re-Open Time	Duration (mins)
16 17	2	SOUTH KENSINGTON	03/05/2016	05:05	05:25	20
16 17	2	TUFNELL PARK	03/05/2016	05:30	06:45	75
16 17	2	GREAT PORTLAND STREET	04/05/2016	04:45	05:01	16
16 17	2	EARL'S COURT	05/05/2016	05:00	05:35	35
16 17	2	CANARY WHARF	06/05/2016	05:17	05:23	6
16 17	2	TEMPLE	07/05/2016	17:50	18:16	26
16 17	2	BAYSWATER	09/05/2016	05:00	05:35	35
16 17	2	BALHAM	09/05/2016	05:10	05:28	18
16 17	2	BOUNDS GREEN	09/05/2016	05:10	05:44	34
16 17	2	PIMLICO	09/05/2016	05:20	06:25	65
16 17	2	WHITECHAPEL	11/05/2016	05:15	05:38	23
16 17	2	STEPNEY GREEN	14/05/2016	05:10	05:39	29
16 17	2	KENTISH TOWN	15/05/2016	07:00	07:06	6
16 17	2	HEATHROW T4	16/05/2016	04:50	05:40	60
16 17	2	WOOD GREEN	16/05/2016	05:10	05:42	32
16 17	2	KINGS CROSS	16/05/2016	04:45	06:17	92
16 17	2	SOUTH KENSINGTON	16/05/2016	05:05	05:50	45
16 17	2	COVENT GARDEN	18/05/2016	05:30	06:08	38
16 17	2	MARYLEBONE	19/05/2016	05:35	06:00	25
16 17	2	WARWICK AVENUE	21/05/2016	05:40	06:15	35
16 17	2	GREEN PARK	23/05/2016	05:15	05:33	18
16 17	2	MANOR HOUSE	23/05/2016	05:15	05:40	25
16 17	2	HOUNSLOW WEST	24/05/2016	04:40	04:55	15
16 17	2	PIMLICO	24/05/2016	05:20	05:33	13
16 17	2	LEICESTER SQUARE	27/05/2016	05:30	05:55	25

Period 2 covers dates: 1 May to 28 May 2016

Average duration: 32

Number of closures: 25

Year	15 mins or over	Reason	Additional Comments/LCHs
16 17	Y	Non-Availability of Staff	EIRFs 756853/756856 - No E/T CSA
16 17	Y	Non-Availability of Staff	EIRFs 756866/756864 - No E/T CSM/CSA
16 17	Y	Non-Availability of Staff	No EIRF - Taken from Network Status
16 17	Y	Non-Availability of Staff	EIRF 757298 - No E/T CSA
16 17	N	Non-Availability of Staff	No EIRF - Taken from Network Status
16 17	Y	Non-Availability of Staff	EIRF 757912 - No Meal Relief cover
16 17	Y	Non-Availability of Staff	EIRF 758170 - No E/T CSA
16 17	Y	Non-Availability of Staff	EIRF 758169 - No E/T CSA
16 17	Y	Non-Availability of Staff	EIRF 758163 - No E/T CSA
16 17	Y	Non-Availability of Staff	EIRF 758173 - below minimum levels
16 17	Y	Non-Availability of Staff	EIRF 758850 - E/T CSA overslept - alarm failed
16 17	Y	Non-Availability of Staff	EIRF 759302 - No E/T CSA
16 17	N	Non-Availability of Staff	NO EIRF - On Line DSR
16 17	Y	Non-Availability of Staff	EIRF 759640 - Below minimum numbers
16 17	Y	Non-Availability of Staff	EIRF 759818 - Below minimum numbers
16 17	Y	Non-Availability of Staff	EIRF 759644 - Below minimum numbers
16 17	Y	Non-Availability of Staff	EIRF 759654 - Below minimum numbers
16 17	Y	Non-Availability of Staff	duty time
16 17	Y	Non-Availability of Staff	Park in error
16 17	Y	Non-Availability of Staff	EIRF 760726 - No E/T CSA
16 17	Y	Non-Availability of Staff	missed their staff taxis
16 17	Y	Non-Availability of Staff	EIRF 761057 - No E/T CSA
16 17	Y	Non-Availability of Staff	disruptions on M25
16 17	N	Non-Availability of Staff	EIRF 761230 - E/T CSA overslept
16 17	Y	Non-Availability of Staff	EIRF 761862 - Non-advised absence

Period 2 ca

Year	Period	Station	Date	Closure Start Time	Closure Re-Open Time	Duration (mins)	15 mins or over
16 17	3	CANARY WHARF	31/05/2016	05:05	05:37	32	Y
16 17	3	EARL'S COURT	01/06/2016	05:00	05:21	21	Y
16 17	3	COVENT GARDEN	04/06/2016	07:00	07:13	13	N
16 17	3	TURNPIKE LANE	05/06/2016	07:00	07:52	52	Y
16 17	3	KINGS CROSS	05/06/2016	07:05	07:25	20	Y
16 17	3	PADDINGTON	05/06/2016	07:32	09:48	136	Y
16 17	3	MANSION HOUSE	06/06/2016	05:15	05:50	35	Y
16 17	3	BETHNAL GREEN	07/06/2016	05:35	06:05	30	Y
16 17	3	FINSBURY PARK	09/06/2016	05:15	05:35	20	Y
16 17	3	KILBURN PARK	13/06/2016	05:30	05:50	20	Y
16 17	3	CANARY WHARF	15/06/2016	05:05	05:41	36	Y
16 17	3	NORTH GREENWICH	15/06/2016	05:10	05:15	5	N
16 17	3	MILE END	16/06/2016	05:05	05:19	14	N
16 17	3	FULHAM BROADWAY	17/06/2016	04:55	05:39	44	Y
16 17	3	BRENT CROSS	17/06/2016	05:20	06:04	44	Y
16 17	3	MAIDA VALE	19/06/2016	07:00	07:35	35	Y
16 17	3	EDGWARE ROAD (B'Loo)	19/06/2016	07:10	07:26	16	Y
16 17	3	TOOTING BROADWAY	20/06/2016	07:15	07:24	9	N
16 17	3	BANK/MONUMENT	21/06/2016	05:20	05:41	21	Y
16 17	3	BANK/MONUMENT	23/06/2016	05:10	05:47	37	Y
16 17	3	NORTH GREENWICH	23/06/2016	05:10	05:23	13	N
16 17	3	KINGS CROSS	24/06/2016	04:45	05:08	22	Y

Period 3 covers dates: 29 May to 25 June 2016

Average duration: 31

Number of closures: 22

Year	Reason	Additional Comments/LCHs
16 17	Non-Availability of Staff	EIRFs 762618/762615 - E/T CSA overslept and 1 member unfamiliarised
16 17	Non-Availability of Staff	EIRF 762827 - E/T CSA late for duty
16 17	Non-Availability of Staff	EIRF 763517 - No E/T CSS
16 17	Non-Availability of Staff	EIRF 763652 - No E/T CSA
16 17	Non-Availability of Staff	EIRF 763648/663655/763762 - 1 late for duty /uncovered due to urgent domestic issue
16 17	Non-Availability of Staff	EIRF 763664 - Uncovered Duty
16 17	Non-Availability of Staff	EIRF 763996 - Below minimum staffing level
16 17	Non-Availability of Staff	EIRF 764020 - No E/T CSA - rang in domestic issue
16 17	Non-Availability of Staff	EIRF 764489/764492 - E/T CSA overslept
16 17	Non-Availability of Staff	EIRF 765277 - No E/T CSA - No Cover Available
16 17	Non-Availability of Staff	EIRF 765644 - 2 members of staff running late
16 17	Non-Availability of Staff	No EIRF - on LUCC Perf Review only
16 17	Non-Availability of Staff	EIRF 765884 - E/T CSA late due to car breaking down on way to work
16 17	Non-Availability of Staff	EIRF 766086 - E/T CSA overslept
16 17	Non-Availability of Staff	No EIRF- LUCC Perf review
16 17	Non-Availability of Staff	EIRF 766521 - E/T CSA overslept
16 17	Non-Availability of Staff	EIRF 766515 - No E/T CSA
16 17	Non-Availability of Staff	EIRF 766684 - No E/T cover
16 17	Non-Availability of Staff	EIRF 766874 - member of staff overslept
16 17	Non-Availability of Staff	EIRF 767298 - E/T CSA overslept
16 17	Non-Availability of Staff due to Staff Taxi related issues due to Blackwall Tunnel closure and adverse weather conditions	
16 17	Non-Availability of Staff	EIRF 767613 - 1 member of staff delayed on night bus and 1 "no show"

Period 3 c

Year	Period	Week	SDU	Line	AREA	Station	Date	Closure Start Time
16 17	4	1	BCV	BAKERLOO LINE	OXFORD CIRCUS AREA	OXFORD CIRCUS	27/06/2016	05:25
16 17	4	1	SSR	DISTRICT LINE	MANSION HOUSE AREA	CANNON STREET	30/06/2016	05:20
16 17	4	1	JNP	JUBILEE LINE	CANARY WHARF AREA	CANARY WHARF	01/07/2016	05:15
16 17	4	1	SSR	DISTRICT LINE	BLACKFRIARS AREA	BLACKFRIARS	01/07/2016	05:20
16 17	4	1	BCV	VICTORIA LINE	SEVEN SISTERS AREA	TOTTENHAM HALE	01/07/2016	05:27
16 17	4	2	BCV	BAKERLOO LINE	OXFORD CIRCUS AREA	OXFORD CIRCUS	03/07/2016	06:45
16 17	4	2	BCV	CENTRAL LINE	ST. PAUL'S AREA	CHANCERY LANE	03/07/2016	07:00
16 17	4	2	BCV	CENTRAL LINE	ST. PAUL'S AREA	ST PAUL'S	03/07/2016	07:00
16 17	4	2	BCV	BAKERLOO LINE	MARYLEBONE AREA	MARYLEBONE	03/07/2016	07:10
16 17	4	2	BCV	BAKERLOO LINE	AREA	EDGWARE ROAD (B'Loo)	03/07/2016	07:10
16 17	4	2	SSR	DISTRICT LINE	MANSION HOUSE AREA	CANNON STREET	05/07/2016	07:00
16 17	4	2	SSR	DISTRICT LINE	BLACKFRIARS AREA	TEMPLE	06/07/2016	23:00
16 17	4	2	SSR	DISTRICT LINE	BLACKFRIARS AREA	TEMPLE	07/07/2016	05:15
16 17	4	3	BCV	VICTORIA LINE	VAUXHALL AREA	VAUXHALL	11/07/2016	05:20
16 17	4	3	BCV	VICTORIA LINE	EUSTON AREA	EUSTON	11/07/2016	05:20
16 17	4	3	JNP	PICCADILLY LINE	AREA	COVENT GARDEN	13/07/2016	05:43
16 17	4	3	JNP	PICCADILLY LINE	AREA	COVENT GARDEN	14/07/2016	00:33
16 17	4	4	BCV	VICTORIA LINE	VICTORIA AREA	VICTORIA	18/07/2016	05:10
16 17	4	4	JNP	NORTHERN LINE	KENTISH TOWN AREA	KENTISH TOWN	18/07/2016	05:30

Period 4 covers dates: 26 June to 23 July 2016

Nu

Year	Closure Re-Open Time	Duration (mins)	15 mins or over	Reason	Additional Comments/LCHs
16 17	05:38	13	N	Non-Availability of Staff	EIRF 768218/768219 - E/T CSA overslept
16 17	05:42	22	Y	Non-Availability of Staff	EIRF 768811 - E/T CSA rang in sick overnight
16 17	05:31	16	Y	(D025) running late	
16 17	05:42	22	Y	Non-Availability of Staff	EIRF 769015 - staff late
16 17	05:33	6	N	Non-Availability of Staff	EIRF 769018 - E/T CSA overslept
16 17	06:59	14	N	Non-Availability of Staff	No EIRF - on Line DSR
16 17	09:49	169	Y	Non-Availability of Staff	EIRF 770002 - No S/S - on LUCC/Network Status
16 17	09:26	146	Y	Non-Availability of Staff	EIRF 769585 - No S/S - on LUCC/Network Status
16 17	07:20	10	N	running late	
16 17	07:15	5	N	Non-Availability of Staff	No EIRF - on Line DSR
16 17	07:42	42	Y	Non-Availability of Staff	EIRF 769854 - No E/T CSS
16 17	00:55	115	Y	Non-Availability of Staff	Line DSR
16 17	06:22	67	Y	Non-Availability of Staff	No EIRF - on Network Status/LineDSR - NCA
16 17	05:31	11	N	Non-Availability of Staff	Pimlico
16 17	06:00	40	Y	Non-Availability of Staff	on long weekend
16 17	05:59	16	Y	Non-Availability of Staff	EIRF 771499 - E/T CSA overslept
16 17	00:50	18	Y	Non-Availability of Staff	No EIRF - taken from LUCC review
16 17	05:21	8	N	Non-Availability of Staff	EIRF 772513 - 4 members of staff late for duty
16 17	06:49	79	Y	Non-Availability of Staff	EIRF 7722713 - Staff Sickness/NCA

Period 4 Average duration: 43

Number of closures: 19

Year	Period	Week	SDU	Line	AREA	Station
16 17	5	1	BCV	BAKERLOO LINE	MARYLEBONE AREA	MARYLEBONE
16 17	5	1	BCV	BAKERLOO LINE	WARWICK AVENUE AREA	EDGWARE ROAD (B'Loo)
16 17	5	1	BCV	VICTORIA LINE	GREEN PARK AREA	GREEN PARK
16 17	5	2	SSR	DISTRICT LINE	FULHAM BROADWAY AREA	WIMBLEDON PARK
16 17	5	2	JNP	JUBILEE LINE	CANARY WHARF AREA	CANARY WHARF
16 17	5	2	JNP	JUBILEE LINE	CANADA WATER AREA	BERMONDSEY
16 17	5	2	JNP	JUBILEE LINE	CANARY WHARF AREA	CANARY WHARF
16 17	5	2	JNP	PICCADILLY LINE	ARNOS GROVE AREA	SOUTHGATE
16 17	5	2	JNP	JUBILEE LINE	BOND STREET AREA	BOND STREET
16 17	5	2	BCV	VICTORIA LINE	GREEN PARK AREA	GREEN PARK
16 17	5	2	BCV	CENTRAL LINE	MILE END AREA	MILE END
16 17	5	2	JNP	PICCADILLY LINE	RUSSELL SQUARE AREA	RUSSELL SQUARE
16 17	5	3	BCV	VICTORIA LINE	HIGHBURY & ISLINGTON AREA	HIGHBURY & ISLINGTON
16 17	5	3	BCV	VICTORIA LINE	HIGHBURY & ISLINGTON AREA	HIGHBURY & ISLINGTON
16 17	5	3	JNP	PICCADILLY LINE	ARNOS GROVE AREA	SOUTHGATE
16 17	5	3	JNP	JUBILEE LINE	CANARY WHARF AREA	CANARY WHARF
16 17	5	3	BCV	BAKERLOO LINE	OXFORD CIRCUS AREA	OXFORD CIRCUS
16 17	5	3	BCV	BAKERLOO LINE	WARWICK AVENUE AREA	EDGWARE ROAD (B'Loo)
16 17	5	3	JNP	JUBILEE LINE	CANARY WHARF AREA	CANARY WHARF
16 17	5	3	BCV	CENTRAL LINE	ST. PAUL'S AREA	ST PAUL'S
16 17	5	4	JNP	JUBILEE LINE	CANARY WHARF AREA	CANARY WHARF
16 17	5	4	BCV	VICTORIA LINE	HIGHBURY & ISLINGTON AREA	HIGHBURY & ISLINGTON
16 17	5	4	BCV	VICTORIA LINE	VAUXHALL AREA	PIMLICO
16 17	5	4	BCV	BAKERLOO LINE	OXFORD CIRCUS AREA	OXFORD CIRCUS
16 17	5	4	JNP	PICCADILLY LINE	LEICESTER SQUARE AREA	COVENT GARDEN
16 17	5	4	JNP	PICCADILLY LINE	ARSENAL AREA	ARSENAL

Period 5 covers dates: 24 July to 20 August 2016

Date	Closure Start	Closure Re-Open	Duration (mins)	15 mins or over	Reason
24/07/2016	07:15	07:27	12	N	Non-Availability of Staff
26/07/2016	05:35	06:08	33	Y	Non-Availability of Staff
27/07/2016	05:15	05:41	26	Y	Non-Availability of Staff
31/07/2016	06:49	07:10	21	Y	late
31/07/2016	07:10	07:21	11	N	running late
31/07/2016	07:10	07:22	12	N	running late
01/08/2016	05:15	05:26	11	N	Non-Availability of Staff
02/08/2016	05:00	05:13	13	N	Non-Availability of Staff
02/08/2016	05:10	05:54	44	Y	Non-Availability of Staff
02/08/2016	05:10	05:36	26	Y	Non-Availability of Staff
03/08/2016	05:20	05:40	20	Y	Non-Availability of Staff
03/08/2016	05:25	05:58	33	Y	Non-Availability of Staff
07/08/2016	06:54	07:24	30	Y	Non-Availability of Staff
08/08/2016	05:20	05:40	20	Y	Non-Availability of Staff
09/08/2016	05:00	05:25	25	Y	Non-Availability of Staff
09/08/2016	05:05	05:28	23	Y	late due to closure of Blackwall Tunnel due to a
10/08/2016	05:25	05:55	30	Y	Non-Availability of Staff
10/08/2016	05:35	06:35	60	Y	this station open but was moved to Oxford Circus
12/08/2016	05:15	05:42	27	Y	Non-Availability of Staff
12/08/2016	05:40	06:18	38	Y	Non-Availability of Staff
15/08/2016	05:32	05:38	6	N	Non-Availability of Staff
16/08/2016	05:15	05:35	20	Y	Non-Availability of Staff
17/08/2016	05:15	05:41	26	Y	allow station to open)
19/08/2016	05:25	05:36	11	N	Non-Availability of Staff
19/08/2016	05:30	06:12	42	Y	Square to allow station to open due to defective
19/08/2016	06:05	06:46	41	Y	Road to enable station to open)

Average duration: 25

Number of closures: 26

Additional Comments/LCHs
EIRF 773969 - E/T CSA overslept and missed staff taxi
EIRF 774312 - E/T CSA missed staff taxi / staff communication errors
EIRF 774496/7774492/774498 - E/T CSA unwell en route to work
EIRFs 775525/775519 - E/T CSA booked on at North Greenwich in error
EIRF 775699 - E/T CSA overslept
EIRF 775729/775701 - E/T CSA overslept due to power failure at home and alarm clock failed to go off
EIRFs 775697/775702 - E/T CSA overslept
NO EIRF - On LUCC Network Status/Line DSR
EIRF 775912 - E/T CSA overslept
EIRF 776740 - No E/T CSA
EIRF 777135 - Staff late due to error thinking duty started at 07:00 hours
EIRF 777157 - No E/T CSA
EIRF 777361/777362 - NCA
EIRF 777541 - E/T CSA rang in sick
EIRF 777789 - E/T CSA went to NGW in error
EIRF 777784 - E/T CSA error - did not review revised roster and thought they were on 07:00 - 15:00 hour duty
NO EIRF - Taken from Network Status Screen
EIRF 778539 - E/T CSA overslept
EIRF 779114 - E/T CSA overslept

Year	Period	Week	SDU	Line	AREA	Station	Date	Closure Start Time
16 17	6	1	JNP	JUBILEE LINE	BOND STREET AREA	BOND STREET	23/08/2016	05:10
16 17	6	1	BCV	CENTRAL LINE	BANK AREA	BANK/MONUMENT	23/08/2016	05:15
16 17	6	1	BCV	BAKERLOO LINE	OXFORD CIRCUS AREA	OXFORD CIRCUS	23/08/2016	05:25
16 17	6	1	BCV	CENTRAL LINE	ST. PAUL'S AREA	ST PAUL'S	23/08/2016	05:40
16 17	6	1	BCV	VICTORIA LINE	GREEN PARK AREA	GREEN PARK	24/08/2016	05:10
16 17	6	1	BCV	CENTRAL LINE	MARBLE ARCH AREA	LANCASTER GATE	24/08/2016	05:30
16 17	6	1	JNP	PICCADILLY LINE	KNIGHTSBRIDGE AREA	HYDE PARK CORNER	24/08/2016	05:35
16 17	6	1	BCV	VICTORIA LINE	VAUXHALL AREA	PIMLICO	25/08/2016	05:20
16 17	6	1	JNP	JUBILEE LINE	SWISS COTTAGE AREA	ST JOHNS WOOD	26/08/2016	05:09
16 17	6	1	BCV	VICTORIA LINE	HIGHBURY & ISLINGTON AREA	FINSBURY PARK	26/08/2016	05:15
16 17	6	2	JNP	JUBILEE LINE	CANARY WHARF AREA	CANARY WHARF	29/08/2016	05:25
16 17	6	2	JNP	PICCADILLY LINE	LEICESTER SQUARE AREA	COVENT GARDEN	29/08/2016	05:38
16 17	6	2	BCV	VICTORIA LINE	GREEN PARK AREA	GREEN PARK	30/08/2016	05:10
16 17	6	2	BCV	CENTRAL LINE	MILE END AREA	MILE END	30/08/2016	05:20
16 17	6	2	SSR	CIRCLE AND HAMMERSMITH LINE	TOWER HILL AREA	TOWER HILL	30/08/2016	05:35
16 17	6	2	SSR	CIRCLE AND HAMMERSMITH LINE	EDGWARE ROAD AREA	BAYSWATER	03/09/2016	05:00
16 17	6	3	SSR	DISTRICT LINE	EARL'S COURT AREA	EARL'S COURT	05/09/2016	05:00
16 17	6	3	JNP	JUBILEE LINE	CANARY WHARF AREA	CANARY WHARF	08/09/2016	05:15
16 17	6	4	BCV	CENTRAL LINE	MILE END AREA	MILE END	16/09/2016	05:05

Period 6 covers dates: 21 August to 17 September 2016

A

Nurr

Closure Re-Open Time	Duration (mins)	15 mins or over	Reason
05:45	35	Y	Non-Availability of Staff
05:44	29	Y	Non-Availability of Staff due to staff taxi issues
05:48	23	Y	Non-Availability of Staff
06:10	30	Y	Operational Reasons (staff utilised at Bank/Monument to allow station to open)
05:30	20	Y	Non-Availability of Staff
05:55	25	Y	Non-Availability of Staff
05:37	2	N	Operational Reasons (staff utilised at Green Park to allow station to open)
05:43	23	Y	Operational Reasons (staff utilised at Vauxhall to allow station to open)
05:21	12	N	Non-Availability of Staff
05:36	21	Y	Non-Availability of Staff
06:35	70	Y	Non-Availability of Staff (DRM not licenced to open station)
05:56	18	Y	Operational reasons (staff utilised at Leicester Square to allow station to open)
05:33	23	Y	Non-Availability of Staff due to Staff Taxi Issues - taxi went to wrong pick up point res
05:40	20	Y	Non-Availability of Staff
06:00	25	Y	Non-Availability of Staff - E/T CSA rang in sick and staff being utilised from Moorgate
05:34	34	Y	Non-Availability of Staff
05:30	30	Y	Non-Availability of Staff
05:27	12	N	Non-Availability of Staff due to late running staff taxi (Blackwall Tunnel closed due to p
05:15	10	N	Non-Availability of Staff

verage duration: 24

number of closures: 19

Additional Comments/LCHs	Attrib	New_Scorecard_Categories	Weekly report	Zone
EIRF 779923/779915 - CSA overslept and missed staff taxi	Y	Staffing	Staffing (Attributable to LU)	1
	N	Staff Taxi	Staff Taxi (Not Attributable to LU)	1
EIRF 779919 - CSA overslept	Y	Staffing	Staffing (Attributable to LU)	1
	Y	Other	Other (Attributable to LU)	1
No EIRF - on LUCC Perf Review/Network Statuts	Y	Staffing	Staffing (Attributable to LU)	1
EIRF 780177 - CSA overslept	Y	Staffing	Staffing (Attributable to LU)	1
	Y	Other	Other (Attributable to LU)	1
	Y	Other	Other (Attributable to LU)	1
EIRF 780672 - No E/T CSA	Y	Staffing	Staffing (Attributable to LU)	2
EIRF 780655/780657 - 2 members of staff late	Y	Staffing	Staffing (Attributable to LU)	2
EIRF 781274 - No Night CSS due to sickness with DRM covering	Y	Staffing	Staffing (Attributable to LU)	2
	Y	Other	Other (Attributable to LU)	1
ulting in staff lateness due to roadworks	N	Staff Taxi	Staff Taxi (Not Attributable to LU)	1
EIRF 781448 - E/T CSA late due to car tyre puncture	Y	Staffing	Staffing (Attributable to LU)	2
EIRF 781718 - E/T CSA rang in sick	Y	Staffing	Staffing (Attributable to LU)	1
EIRF 782320 - No E/T CSA	Y	Staffing	Staffing (Attributable to LU)	1
EIRF 782648 - No E/T CSA - running late - member of staff utilised f	Y	Staffing	Staffing (Attributable to LU)	1
person walking in tunnel)	N	Staff Taxi	Staff Taxi (Not Attributable to LU)	2
EIRF 784845 - CSA went to Bethnal Green in error	Y	Staffing	Staffing (Attributable to LU)	2

NEW DIRECTORS CATEGORY	SCORECARD INCLUSION	NEW REPORTING
LU Classified	Yes	Staffing
Third Party Classified	No	Third Party
LU Classified	Yes	Staffing
LU Classified	No	Staffing
LU Classified	Yes	Staffing
LU Classified	Yes	Staffing
LU Classified	Yes	Staffing
LU Classified	No	Staffing
LU Classified	Yes	Staffing
LU Classified	Yes	Staffing
LU Classified	Yes	Staffing
LU Classified	No	Staffing
Third Party Classified	No	Third Party
LU Classified	Yes	Staffing
LU Classified	Yes	Staffing
LU Classified	Yes	Staffing
LU Classified	Yes	Staffing
Third Party Classified	No	Third Party
LU Classified	Yes	Staffing