Appendix B – Online survey

As part of London TravelWatch's consideration, an online survey was open for three weeks between 20 September 2018 and 15 October 2018. 3,400 responses were received.

The online survey included both closed questions with suggested answers and questions which passengers were able to respond to with free text. The responses detailing the number of respondents per station and response to the demographic questions are reported below.

Q1 Number of respondents commenting on each station

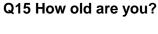
We have received responses from all 51 stations.

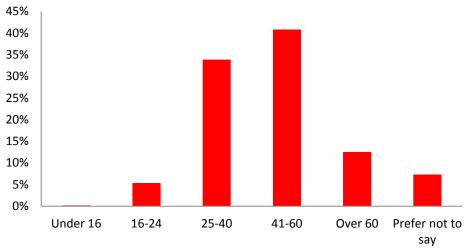
Station	No. of respondents
Acton Central	97
Anerley	66
Brondesbury	44
Brondesbury Park	44
Bruce Grove	28
Bush Hill Park	104
Caledonian Road & Barnsbury	72
Camden Road	81
Canonbury	65
Carpenders Park	78
Clapton	97
Dalston Kingsland	61
Dalston Junction	87
Finchley Road & Frognal	33
Gospel Oak	97
Hackney Central	88
Hackney Downs	88
Hackney Wick	46
Haggerston	35
Hampstead Heath	75
Hatch End	58
Headstone Lane	24
Homerton	58
Honor Oak Park	201
Hoxton	42
Imperial Wharf	58
Kensal Rise	93
Kensington (Olympia)	65
Kentish Town West	35
Kilburn High Road	20

Penge West	62
Rectory Road	22
Rotherhithe	67
Shadwell	65
Shepherd's Bush	118
Shoreditch High Street	122
Silver Street	19
South Acton	26
South Hampstead	16
Southbury	17
St James Street	107
Stamford Hill	12
Stoke Newington	53
Surrey Quays	97
Theobalds Grove	15
Turkey Street	47
Wapping	113
Watford High Street	73
West Hampstead	130
White Hart lane	51
Wood Street	128

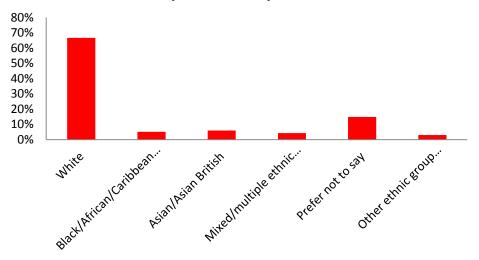
Demographic data

Q14 Are you: 60% 50% 40% 30% 20% Male Female Prefer not to say

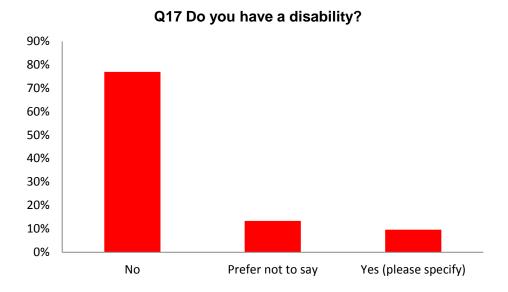




Q16 Do you consider yourself to be:



Respondents could report other ethnicities in free text.



Respondents were give an opportunity to describe their disability in free text.