

# Transport Services committee meeting 11.12.12



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## Agenda

Time: 10.00 am  
Venue: LPFA Board Room, Dexter  
House, 2 Royal Mint Court, EC3N 4QN  
Contact: 020 3176 2999

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\*The public meeting will be preceded by a members' only session from 9.45 am until 10.00 am. The public meeting will begin at 10.00 am and will be open to the news media and public unless a resolution to move into private session is passed in respect of specific agenda items.

Members: David Barry, Terry Bennett, Gail Engert (Chair),  
Sophia Lambert (Deputy Chair), David Leibling, Stephen Locke

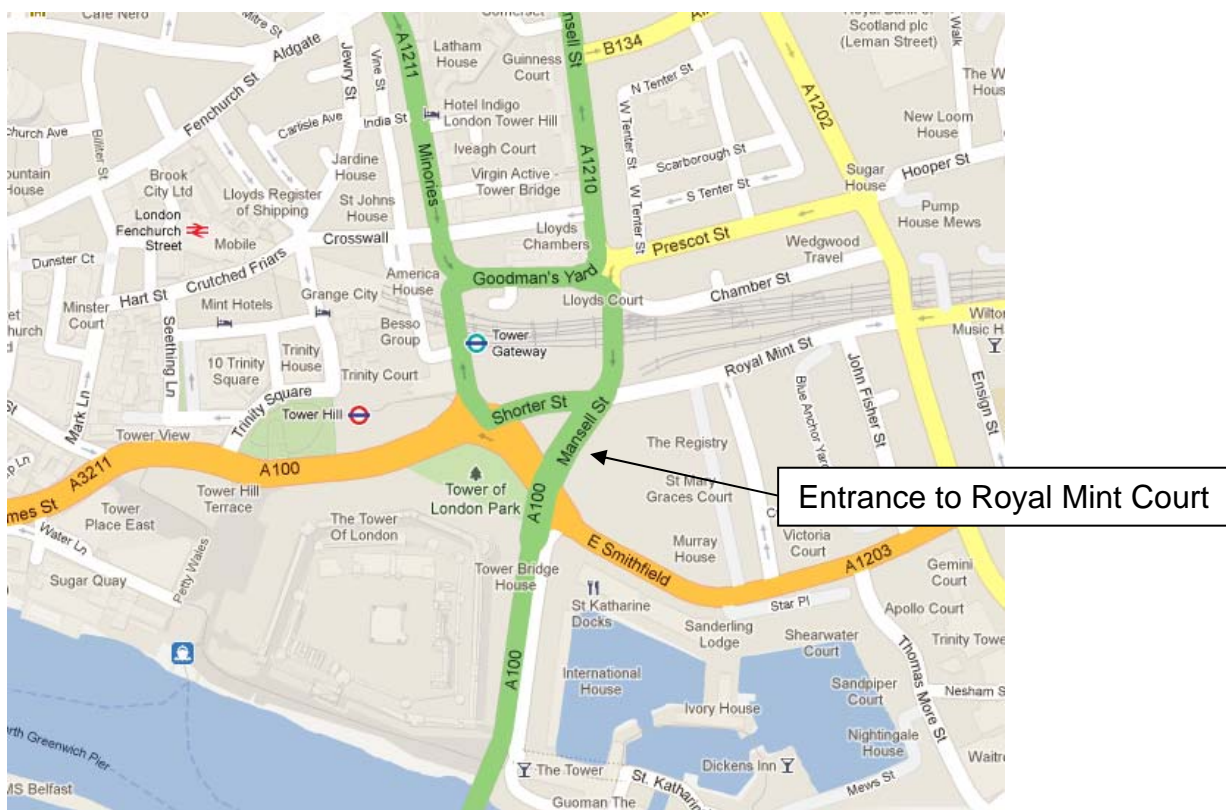
1. 10.00 **Chair's introduction and pre-meeting announcements**
2. **Apologies for absence**
3. **Declarations of Interest**  
All members have been asked to make a standing declaration of interests which can be consulted at the London TravelWatch office or viewed on the internet at: [http://www.londontravelwatch.org.uk/home/declarations\\_of\\_interest](http://www.londontravelwatch.org.uk/home/declarations_of_interest). If any item on this agenda requires a specific declaration to be made, members are requested to do so.
4. 10.05 **Minutes**  
To approve the minutes of the Transport Services committee meeting held on 11 September 2012. In addition, in light of the conclusion of the terms of office of current Board members, to approve the minutes of the Consumer Affairs committee held on 16 October 2012, and the minutes of the Board meeting held on 27 November 2012.
5. 10.10 **Matters arising (TRS037)**  
To note a report on matters arising from previous meetings the Transport Services committee.
6. 10.15 **Actions taken (TRS038)**  
To note a report on actions taken by members and/or officers since the last meeting.
7. 10.20 **Journey Planner**  
To consider future passenger benefits of Journey Planner, following a presentation by Phil Young, Head of TfL Online, Shahzad Ashfaque, Production & Operations Manager at TfL Online and Gerard Butler, Journey Planner Systems Manager.

- 8. 11.10 Journey time reliability on the roads**  
To review Transport for London's progress against targets for journey time reliability on the roads, including a presentation by Glynn Barton, Chief Engineer for Network Performance at TfL.
- 9. 11.40 Henlys Corner review**  
To review the implementation of a new road layout at the Henlys Corner junction, to note best practice for the future, including a presentation by Katherine Abraham, Programme Manager at Transport for London.
- 10. 12.10 Travel Support Card**  
To review the implementation of Transport for London's Travel Support Card, which aims to assist people with hidden disabilities to travel independently, including a verbal update by Stephen Golden, Head of Equality and Sustainability at TfL.
- 11. 12.30 National Rail performance report (TRS039)**  
To consider London TravelWatch's report assessing National Rail performance for Quarter 2 2012-13, including a note on the causation of delays on the national rail network.
- 12. 12.45 Harrow transport users stakeholder engagement event (TRS040)**  
To consider the feedback from transport users attending the recent London TravelWatch stakeholder engagement event in Harrow.
- 13. 13.00 Any other business**  
To consider any other relevant business of which due notice has been given. *The Chair will not accept late items unless they are genuinely of an emergency nature.*
- 14. Resolution to move into confidential session**  
To resolve, under section 15(2)(b) of schedule 18 of the Greater London Authority Act 1999, that by reason of the confidential nature of the item(s) to be discussed, it is desirable in the public interest that the public should be excluded for the remainder of the meeting.
- 15. 13.05 Confidential minutes**  
To approve the confidential minutes of the Transport Services meeting held on 11 September 2012. In addition, in light of the conclusion of the terms of office of current Board members, to approve the confidential minutes of the Consumer Affairs committee held on 16 October 2012, the confidential minutes of the Board meeting held on 27 November 2012, and the minutes of the Governance Committee held on 27 November 2012.
- 16. 13.10 Meeting review**  
To review the meeting and any financial, reputational or other risks posed therein.

## **Notes on the Agenda**

- i Access to meeting rooms is step-free, and a location map is appended.
- ii The Chair will make every effort to keep to the timings shown for items on this agenda, but there may be occasions when it is necessary to alter them at short notice.
- iii Tea and coffee will be available for members during the meeting.
- iv The next meeting of the Transport Services committee will be held on 12.03.13 at London TravelWatch.
- v Contact for queries regarding this meeting: Committee Services team on 020 3176 2999 or email [sharon.malley@londontravelwatch.org.uk](mailto:sharon.malley@londontravelwatch.org.uk).

## Location of and directions to the meeting



Dexter House is located opposite the Tower of London. Entrance is through the large stone arch into Royal Mint Court, at the junction of Minories and East Smithfield. Once through the arch, follow the signs to Dexter House.

### Rail, Underground, DLR

Tower Gateway	Docklands Light Railway
Tower Hill	Underground – District and Circle lines
Fenchurch Street	National rail
Aldgate	Underground – Metropolitan and Circle lines
Aldgate East	Underground – Hammersmith & City and District lines

### Buses

100	East Smithfield
42, 78, RV1	Tower Bridge Approach
15	Tower Hill

### Blue Badge disabled parking

Royal Mint Court is located within the borough of Tower Hamlets and Blue Badge holders can park for up to three hours in the pay-and-display bays on Royal Mint Street, as well as in other locations permitted under Tower Hamlets' scheme. For further details see here: [http://www.towerhamlets.gov.uk/lgs/251-300/279\\_blue\\_badges.aspx](http://www.towerhamlets.gov.uk/lgs/251-300/279_blue_badges.aspx)

### Cycle hire docking stations

The nearest cycle hire docking stations are as follows:

- Tower Gardens, Tower Hill
- Crosswall
- Vaughan Way, Wapping
- Jewry Street, Aldgate
- Leman Street, Whitechapel