
Agenda

Time: 10.00 am
Venue: Europoint, 5-11 Lavington St,
London, SE1 0NZ
Contact: 020 3176 2999/07930180242

<p>*Refreshments will be available for members from 9.45 am. The public meeting will begin at 10.15 am and will be open to the news media and public unless a resolution to move into private session is passed in respect of specific agenda items.</p>
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Members: Jackie Ballard, Alan Benson (Chair), Safia Iman, Arthur Leathley, Karen McArthur, Laura Osborne, Abdi Osman,

1. 10.00 **Confidential pre-meeting discussion**
Members will meet to consider the meeting agenda. The meeting will move into public session at the conclusion of this discussion.
2. 10.15 **Move into public session**
3. **Apologies for absence and declarations of interest**
All members have been asked to make a standing declaration of interests which can be consulted at the London TravelWatch office or viewed on the internet at: http://www.londontravelwatch.org.uk/home/declarations_of_interest. If any item on this agenda requires a specific declaration to be made, members are requested to do so.
4. **Chair's introduction and pre-meeting announcements**
5. 10.20 **Minutes**
To approve the minutes of the Policy committee held on 11 December 2018.
6. 10.25 **Matters arising (PC155)**
To note a report on matters arising from previous meetings of the Policy Committee.
7. 10.30 **Key activities (PC156)**
To note a report on key activities undertaken by members and/or officers since the last meeting.
8. 10.40 **Bus occupant safety (PC157)**
Background note on the research London TravelWatch has commissioned looking at the safety of bus occupants.

9. 11.00 **Casework Q3 performance report (PC158)**
To consider the performance of transport operators in response to casework for the period October to December 2018
10. 11.15 **National Rail Q3 performance report (PC159)**
To consider the performance of National Rail for the period October to December 2018.
11. 11.30 **TfL Q3 performance report (PC160)**
To consider the performance of TfL for the period October to December 2018.
12. 11.45 Break
13. 11.55 **Andy Mellors, Managing Director of South Western Railway**
To hear from Andy Mellors, Managing Director of South Western Railway, about the company's recent drop in performance and other related issues.
14. 12.45 **Any other business**
To consider any other relevant business of which due notice has been given.
The Chair will not accept late items unless they are genuinely of an emergency nature.
15. **Resolution to move into confidential session**
To resolve, under section 15(2)(b) of schedule 18 of the Greater London Authority Act 1999, that by reason of the confidential nature of the item(s) to be discussed, it is desirable in the public interest that the public should be excluded for the remainder of the meeting.
16. **Confidential minutes**
To approve the confidential minutes of the Policy committee held on 11 December.
17. 12.50 **Meeting review**
To review the meeting and any financial, reputational or other risks posed therein.

Notes on the Agenda

- i A location map is appended.
- ii The Chair will make every effort to keep to the timings shown for items on this agenda, but there may be occasions when it is necessary to alter them at short notice.
- iii Tea and coffee will be available for members during the meeting.
- iv The date of the next meeting will be 11 June 2019.
- v Contact for queries regarding this meeting: Operations and Communications team on 020 3176 5933/07930 180242 or email luke.muskett@londontravelwatch.org.uk.

Location of and directions to the meeting

Europoint, 5-11 Lavington Street, London, SE1 0NZ



Underground and rail stations

We are a short walk from Waterloo (10 minutes) and Southwark (5 minutes) stations to the west, London Bridge (10 minutes) to the east and Blackfriars (10 minutes) stations to the north.

Buses

The 45, 63, 344, 381, 388 and RV1 pass nearby.

Cycle hire docking station

The nearest cycle hire docking station is in front of our building.