

Board meeting 17.4.18



Agenda

Time: 10.00 am
Venue: 169 Union St, London SE1 0LL
Contact: 020 3176 2999

***Refreshments will be available for members from 9.45 am.**

The meeting will be held in private throughout as it falls during the pre-election period relating to the London borough elections on 3 May 2018. All non-confidential papers will be published on the website on 4 May 2018.

Members: Jackie Ballard, Alan Benson, Richard Dilks, Glyn Kyle, Arthur Leathley (Chair), Abdi Osman, John Stewart

1. 10.00 **Confidential pre-meeting discussion**
Members will meet to consider the meeting agenda.
2. 10.15 **Apologies for absence and declarations of interest**
All members have been asked to make a standing declaration of interests which can be consulted at the London TravelWatch office or viewed on the internet at: http://www.londontravelwatch.org.uk/home/declarations_of_interest. If any item on this agenda requires a specific declaration to be made, members are requested to do so.
3. **Chair's introduction and pre-meeting announcements**
4. **Minutes**
To approve the minutes of the Board meeting held on 27 February 2018.
5. 10.20 **Matters arising (LTW580)**
To note a report on matters arising from previous meetings of the Policy committee.
6. 10.25 **Key activities (LTW581)**
To note a report on key activities undertaken by members and/or officers since the last meeting.
7. 10:35 **Update on progress with the GTR franchise following Chris Gibb's independent review of the Southern Rail network**
To receive an update from Chris Gibb on progress with the GTR franchise including interaction between the operator and Network Rail, following his independent report to the DfT in January 2017.
8. 11.20 Break

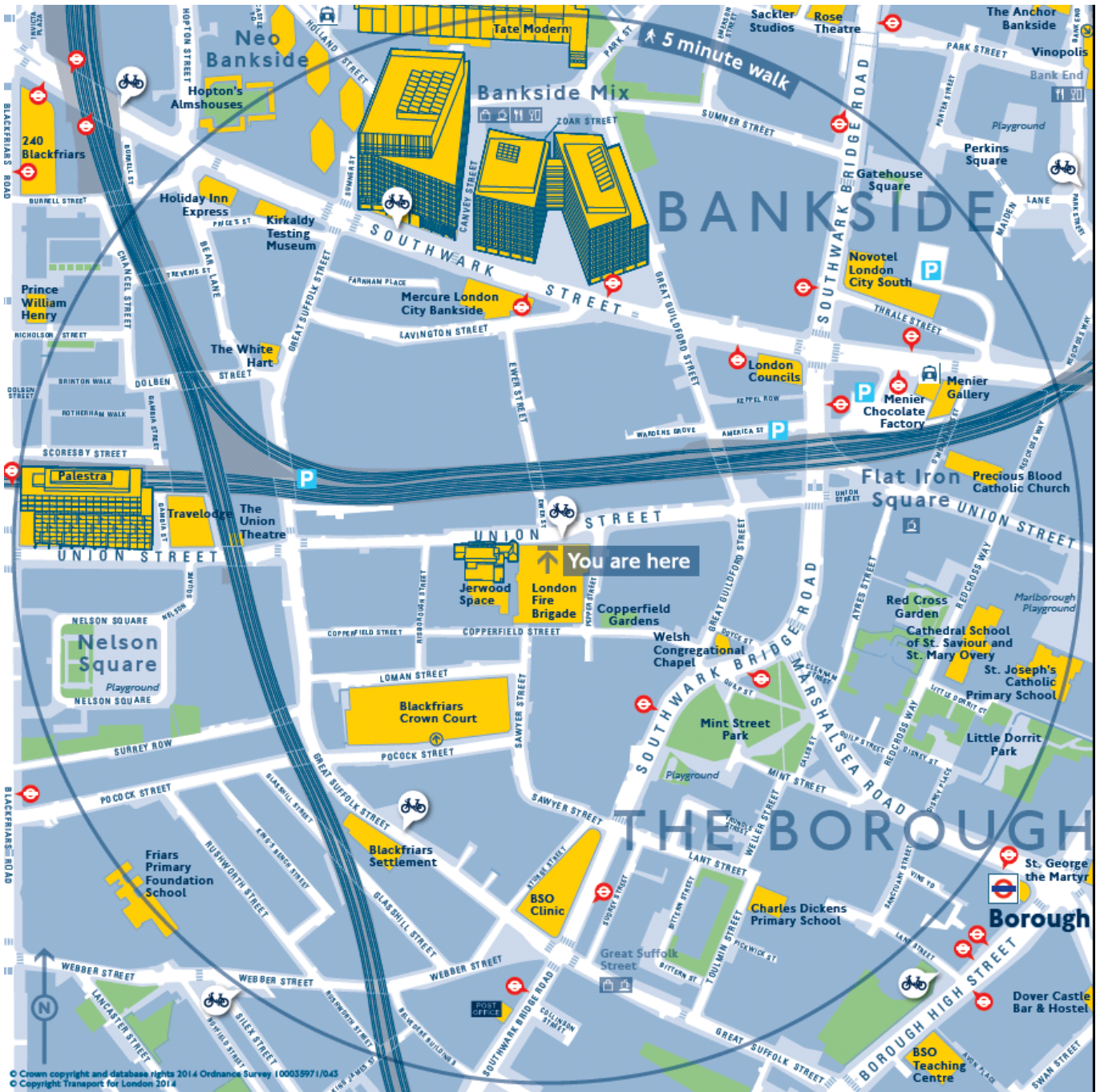
- 9. 11.30 London's fares and ticketing system (LTW582)**
Briefing on the current complex fares and ticketing system in the London area and the disbenefits for passengers that arise from this.
- 10. 12.15 Lunch** - a sandwich lunch will be provided for members.
- 11. 12.45 Crossrail operating arrangements**
An update on the arrangements underway with full operation on Crossrail (Elizabeth Line) from MTR Crossrail's Managing Director, Steve Murphy.
- 12. 13:30 Mayor's Transport Strategy (MTS) (LTW583)**
An update on the key changes between the draft and final MTS and how these fit with London TravelWatch's aspirations for transport users.
- 13. 13:50 TfL business plan**
A briefing on TfL's latest business plan including a discussion on declining passenger numbers.
- 14. 14.20 Any other business**
To consider any other relevant business of which due notice has been given.
The Chair will not accept late items unless they are genuinely of an emergency nature.
- 15. Resolution to move into confidential session**
To resolve, under section 15(2)(b) of schedule 18 of the Greater London Authority Act 1999, that by reason of the confidential nature of the item(s) to be discussed, it is desirable that the meeting should be held in private session.
- 16. Confidential minutes**
To approve the confidential minutes of the Board meeting held on 27 February 2018.
- 17. 14:30 Rail passenger ombudsman scheme**
To receive a verbal update on the Rail Delivery Group's progress in establishing a Rail Passenger Ombudsman scheme from the Chief Executive.
- 18. 14:45 Meeting review**
To review the meeting and any financial, reputational or other risks posed therein.

Notes on the Agenda

- i A location map is appended.
- ii The Chair will make every effort to keep to the timings shown for items on this agenda, but there may be occasions when it is necessary to alter them at short notice.
- iii Tea and coffee will be available for members during the meeting.
- iv The date of the next meeting will be 24 July 2018.
- v Contact for queries regarding this meeting: Operations and Communications team on 020 3176 2999 or email richard@londontravelwatch.org.uk.

Location of and directions to the meeting

The Fire Brigade HQ, 169, Union Street



Underground and rail stations

We are a short walk from Waterloo (10 minutes) and Southwark (5 minutes) stations to the west, London Bridge (10 minutes) to the east and Blackfriars (10 minutes) stations to the north.

Buses

The 45, 63, 100, 344, 381 and RV1 pass nearby.

Cycle hire docking station

The nearest cycle hire docking station is in front of our building.