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## Agenda

Time: 9.30 am  
Venue: 169 Union St, London SE1 0LL  
Contact: 020 3176 2999

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<p style="text-align: center;">*Refreshments will be available for members from 9.15 am. The public meeting will begin at <u>9.30 am</u> and will be open to the news media and public unless a resolution to move into private session is passed in respect of specific agenda items.</p>
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Members: Chris Brown, Richard Dilks, Glyn Kyle, Stephen Locke (Chair), Abdikafi Rage, John Stewart, Ruth Thompson

1. 09.30 **Chair's introduction and pre-meeting announcements**
2. **Apologies for absence**
3. **Declarations of Interest**  
All members have been asked to make a standing declaration of interests which can be consulted at the London TravelWatch office or viewed on the internet at: [http://www.londontravelwatch.org.uk/home/declarations\\_of\\_interest](http://www.londontravelwatch.org.uk/home/declarations_of_interest). If any item on this agenda requires a specific declaration to be made, members are requested to do so.
4. **Chair's activities and Passenger Focus update**
5. 09.35 **Minutes**  
To approve the minutes of the Board meeting of 27 January 2015.
6. 09.40 **Matters arising (LTW492)**  
To note a report on matters arising from previous meetings.
7. 09.45 **Key activities (LTW493)**  
To note a report on activities undertaken by members and/or officers since the last meeting.
8. 09.50 **Out of London issues (LTW494)**  
To consider the issues facing passengers within the London rail area but outside the TfL boundaries, including rail timetables and performance, buses, fare zone boundaries and Oyster availability, with contributions from user groups.
9. 10.40 **London Underground issues (LTW495)**  
To consider the current position in respect of changes to ticket retailing on London Underground, including the loss of ticket offices, the allocation of Gateway stations and the introduction of new retailing arrangements, and an update on other current issues.
10. 11.20 **Break**

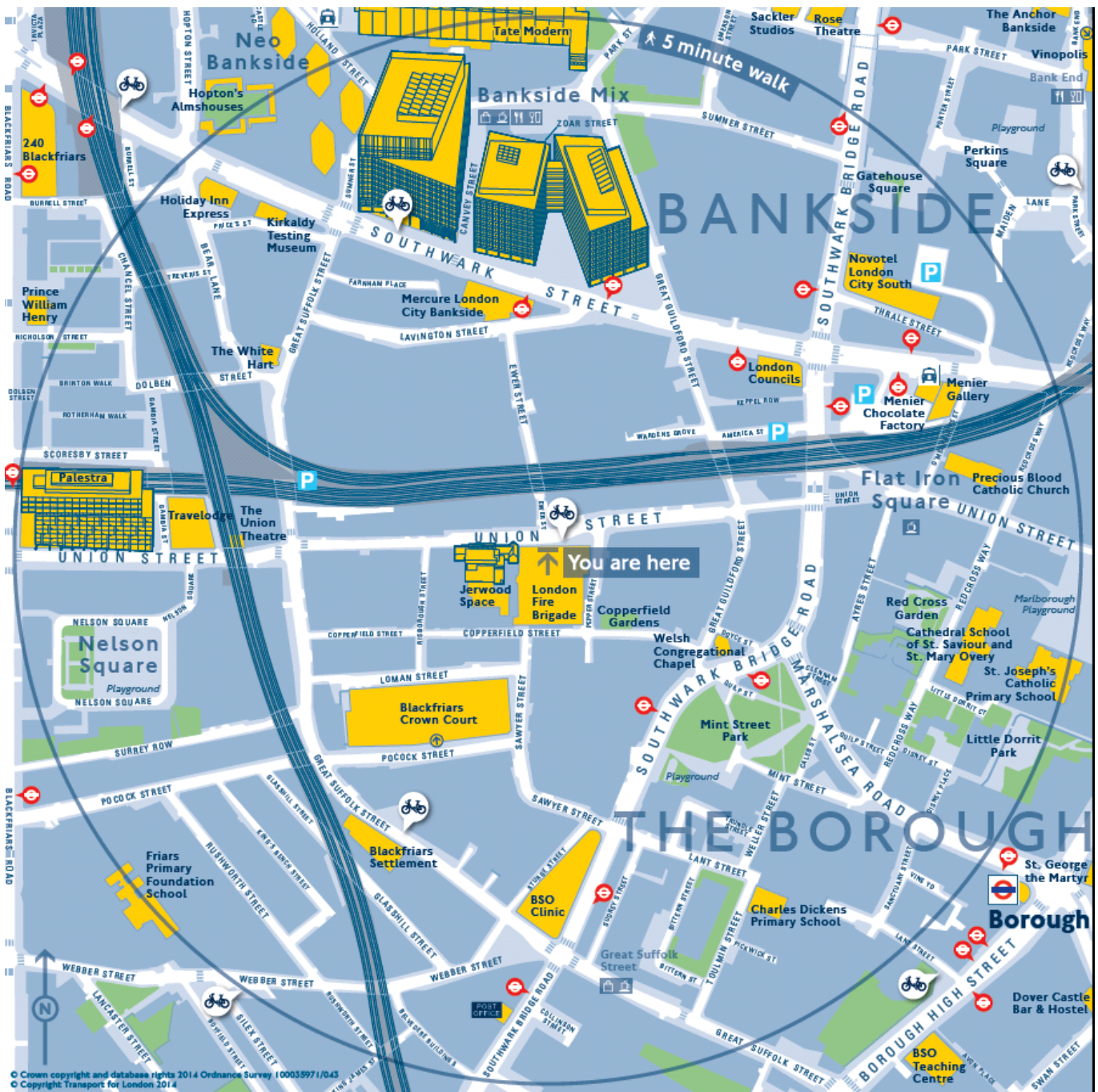
- 11. 11.30 National Rail performance report (LTW496)**  
To consider London TravelWatch's report on National Rail's performance.
- 12. 11.50 Any other business**  
To consider any other relevant business of which due notice has been given.
- The Chair will not accept late items unless they are genuinely of an emergency nature.*
- 13. Resolution to move into confidential session**  
To resolve, under section 15(2)(b) of schedule 18 of the Greater London Authority Act 1999, that by reason of the confidential nature of the item(s) to be discussed, it is desirable in the public interest that the public should be excluded for the remainder of the meeting.
- 14. 11.55 Confidential minutes**  
To approve the confidential minutes of the Board meeting of 27 January 2015.
- 15. 12.00 Compensation and unified fares for London**  
To discuss London TravelWatch's proposals for extended compensation for rail passengers in London and the need for a unified fares structure, with contributions from Julian Drury, Chair of the London Schemes Council at ATOC, and David Mapp, commercial director at ATOC.
- 16. 12.45 Meeting review**  
To review the meeting and any financial, reputational or other risks posed therein.

### **Notes on the Agenda**

- i The Chair will make every effort to keep to the timings shown for items on this agenda, but there may be occasions when it is necessary to alter them at short notice.
- ii The next meeting will take place on 12 May 2015.
- iii Contact for queries regarding this meeting: Committee Services team on 020 3176 2999 or email [sharon.malley@londontravelwatch.org.uk](mailto:sharon.malley@londontravelwatch.org.uk)

## Location of and directions to the meeting

### The Fire Brigade HQ, 169, Union Street



#### Underground and rail stations

We are a short walk from Waterloo (10 minutes) and Southwark (5 minutes) stations to the west, London Bridge (10 minutes) to the east and Blackfriars (10 minutes) stations to the north.

#### Buses

The 45, 63, 100, 344, 381 and RV1 pass nearby.

#### Cycle hire docking station

The nearest cycle hire docking station is in front of our building.