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## Agenda

Time: 9.30 am  
Venue: Dexter House, 2 Royal Mint  
Court, EC3N 4QN  
Contact: 020 3176 2999

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**\*Refreshments will be available for members from 9.15 am.  
The public meeting will begin at 9.30 am and will be open to the news media and public unless a  
resolution to move into private session is passed in respect of specific agenda items.**

Members: Chris Brown, Richard Dilks, Glyn Kyle, Stephen Locke  
Abdikafi Rage, John Stewart (Chair), Ruth Thompson

1. 09.30 **Chair's introduction and pre-meeting announcements**
2. **Apologies for absence**
3. **Declarations of Interest**  
All members have been asked to make a standing declaration of interests which can be consulted at the London TravelWatch office or viewed on the internet at: [http://www.londontravelwatch.org.uk/home/declarations\\_of\\_interest](http://www.londontravelwatch.org.uk/home/declarations_of_interest). If any item on this agenda requires a specific declaration to be made, members are requested to do so.
4. 09.35 **Minutes**  
To approve the minutes of the Policy committee held on 14 April 2014.
5. 09.40 **Matters arising (PC034)**  
To note a report on matters arising from previous meetings of Policy committee.
6. 09.45 **Key activities (PC035)**  
To note a report on key activities undertaken by members and/or officers since the last meeting.
7. 09.50 **Update on Mayor's Vision for Cycling highways schemes (PC036)**  
To consider an update on the Mayor's Vision for Cycling highways schemes and the impacts on bus services and pedestrians, including a presentation from Penny Rees, Senior Sponsor, Road Space Management at Transport for London on the wider implications of cycling vision schemes.
8. 10.40 **East London river crossings (PC037)**  
To agree the response to Transport for London's consultation on East London river crossings and to receive a presentation from Richard De Cani, Transport for London's Director of Transport Strategy and Policy.
9. 11.05 **Update on London TravelWatch's ticket office consultation**  
To note the current position in relation to London TravelWatch's consultation on London Underground ticket office changes.

- 10. 11.20 Casework report (PC038)**  
To note the performance of transport operators in response to casework for the period April to June 2014 and to consider key issues raised by transport users.
- 11. 11.35 National Rail performance report (PC039)**  
To note London TravelWatch's report on National Rail's performance for the period April to June 2014.
- 12. 11.50 Transport for London performance report (PC040)**  
To note London TravelWatch's report on Transport for London's performance for the period January to March 2014.
- 13. 12.15 Any other business**  
To consider any other relevant business of which due notice has been given. *The Chair will not accept late items unless they are genuinely of an emergency nature.*
- 14. Resolution to move into confidential session**  
To resolve, under section 15(2)(b) of schedule 18 of the Greater London Authority Act 1999, that by reason of the confidential nature of the item(s) to be discussed, it is desirable in the public interest that the public should be excluded for the remainder of the meeting.
- 15. 12.20 Confidential minutes**  
To approve the confidential minutes of the Policy committee held on 14 April 2014.
- 16. 12.25 Alternative dispute resolution**  
To consider the EU directive on Alternative Dispute Resolution and the implications for passengers in the London area.
- 17. 12.55 Highways Agency changes (PC041)**  
To consider the impact on London of proposed changes to the Highways Agency, including a discussion with David McNeill, Director of Public Affairs at Transport for London.
- 18. 13.25 Meeting review**  
To review the meeting and any financial, reputational or other risks posed therein.

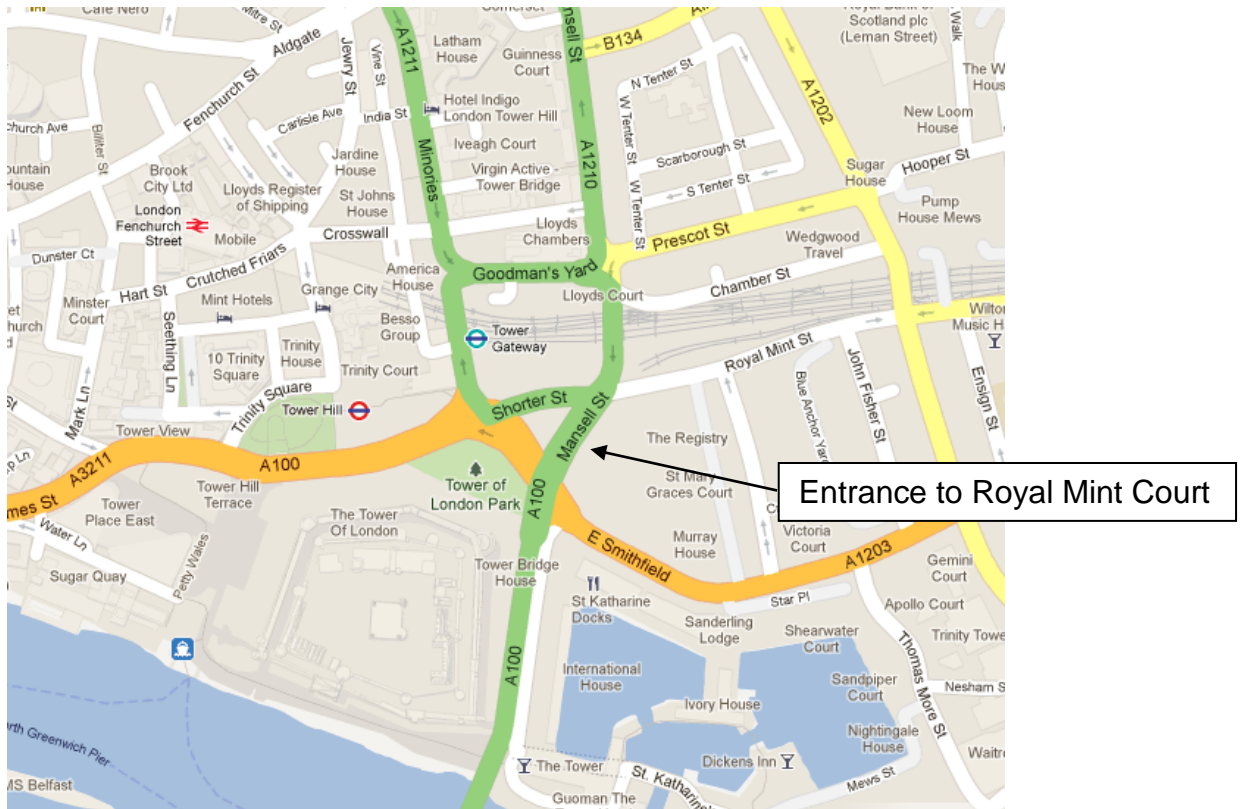
### **Notes on the Agenda**

- i Access to meeting rooms is step-free, and a location map is appended.
- ii The Chair will make every effort to keep to the timings shown for items on this agenda, but there may be occasions when it is necessary to alter them at short notice.
- iii Tea and coffee will be available for members during the meeting.
- iv The date of the next meeting will be 18 November 2014.
- v Contact for queries regarding this meeting: Committee Services team on 020 3176 2999 or email [sharon.malley@londontravelwatch.org.uk](mailto:sharon.malley@londontravelwatch.org.uk).

### **Note to members**

- The Policy committee will be followed by a short lunch.
- Between 2.00 pm and 3.30 pm, members will review the schemes of delegation relating to Fares and Ticketing and Casework.

## Location of and directions to the meeting



Dexter House is located opposite the Tower of London. The entrance is through the large stone arch into Royal Mint Court, at the junction of Minories and East Smithfield. Once through the arch, follow the signs to Dexter House.

### Rail, Underground, DLR

Tower Gateway	Docklands Light Railway
Tower Hill	Underground – District and Circle lines
Fenchurch Street	National rail
Aldgate	Underground – Metropolitan and Circle lines
Aldgate East	Underground – Hammersmith & City and District lines

### Buses

100	East Smithfield
42, 78, RV1	Tower Bridge Approach
15	Tower Hill

### Blue Badge disabled parking

Royal Mint Court is located within the borough of Tower Hamlets and Blue Badge holders can park for up to three hours in the pay-and-display bays on Royal Mint Street, as well as in other locations permitted under Tower Hamlets' scheme. For further details see here: [http://www.towerhamlets.gov.uk/lqsl/251-300/279\\_blue\\_badges.aspx](http://www.towerhamlets.gov.uk/lqsl/251-300/279_blue_badges.aspx)

### Cycle hire docking stations

The nearest cycle hire docking station is in Tower Gardens, Tower Hill.