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## Agenda

Time: 10.00 am

Venue: 169 Union Street, London SE1 0LL

Contact: 020 3176 2999

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<p style="text-align: center;"><b>*Refreshments will be available for members from 9.45 am.</b></p> <p style="text-align: center;"><b>The public meeting will begin at 10.15 am and will be open to the news media and public unless a resolution to move into private session is passed in respect of specific agenda items.</b></p>
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Members: Jackie Ballard, Alan Benson, Richard Dilks, Glyn Kyle, Arthur Leathley (Chair), Abdi Osman, John Stewart

1. 10.00 **Confidential pre-meeting discussion**  
Members are invited to a confidential discussion of the agenda. The meeting will move into public session at the conclusion of this discussion.
2. 10.15 **Apologies for absence and declarations of interest**  
All members have been asked to make a standing declaration of interests which can be consulted at the London TravelWatch office or viewed on the internet at: [http://www.londontravelwatch.org.uk/home/declarations\\_of\\_interest](http://www.londontravelwatch.org.uk/home/declarations_of_interest). If any item on this agenda requires a specific declaration to be made, members are requested to do so.
3. **Chair's activities and Transport Focus update**
4. **Minutes**  
To approve the minutes of the Board meeting of 28 November 2017.
5. 10.20 **Matters arising (LTW569)**  
To note a report on matters arising from previous meetings.
6. 10.25 **Key activities (LTW570)**  
To note a report on activities undertaken by members and/or officers since the last meeting.
7. 10.35 **London Underground ticket offices (LTW571)**  
To consider Transport for London's progress with the implementation of London TravelWatch's recommendations in relation to the closure of London Underground ticket offices, including a contribution from Transport for London.
8. 11.25 **London Underground update**  
To receive a presentation from Mark Evers, Director of Customer Strategy at Transport for London, on the current London Underground position in respect of issues such as accessibility, performance and improvement works.
- 12.00 Break

- 9. 12.10 Christmas engineering works review**  
To consider the impact on passengers of rail and Underground engineering works over the 2017/18 Christmas holiday period.
- 10. 12.15 National Audit Office report on GTR (LTW572)**  
To consider a report on findings of the National Audit Office relating to Govia Thameslink Railway's value for money.
- 11. 12.45 Appointment of subsidiary bodies (LTW573)**  
To agree the structure of London TravelWatch's decision-making bodies and Chairs of committees.
- 12. 12.50 Any other business**  
To consider any other relevant business of which due notice has been given.
- The Chair will not accept late items unless they are genuinely of an emergency nature.*
- 13. Resolution to move into confidential session**  
To resolve, under section 15(2)(b) of schedule 18 of the Greater London Authority Act 1999, that by reason of the confidential nature of the item(s) to be discussed, it is desirable in the public interest that the public should be excluded for the remainder of the meeting.
- 14. Confidential minutes**  
To approve the confidential minutes of the Board meetings of 28 November 2017.
- 15. 12.55 Meeting review**  
To review the meeting and any financial, reputational or other risks posed therein, and to look forward in relation to matters arising from the meeting.

### **Notes on the Agenda**

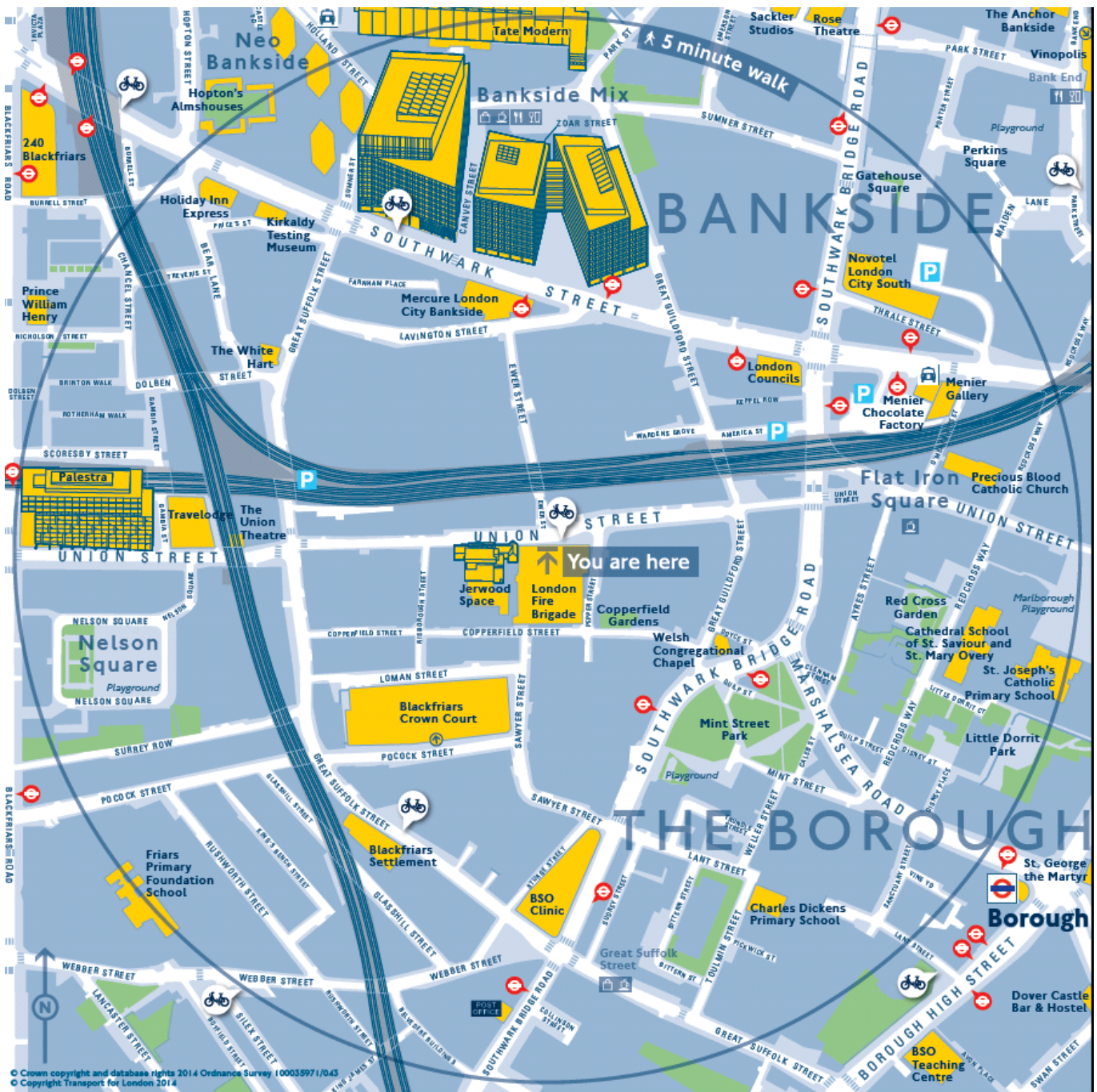
- i The Chair will make every effort to keep to the timings shown for items on this agenda, but there may be occasions when it is necessary to alter them at short notice.
- ii The next meeting will take place on 27 February 2018.
- iii Contact for queries regarding this meeting: Committee Services team on 020 3176 2999 or email [sharon.malley@londontravelwatch.org.uk](mailto:sharon.malley@londontravelwatch.org.uk)

### **Notes for Members**

- i A sandwich lunch will be provided following the meeting.
- ii Following lunch, an informal discussion will be held with the Safety Adviser on the RAIB report into the Croydon tram derailment.

## Location of and directions to the meeting

### The Fire Brigade HQ, 169, Union Street



### Underground and rail stations

We are a short walk from Waterloo (10 minutes) and Southwark (5 minutes) stations to the west, London Bridge (10 minutes) to the east and Blackfriars (10 minutes) stations to the north.

### Buses

The 45, 63, 100, 344, 381 and RV1 pass nearby.

### Cycle hire docking station

The nearest cycle hire docking station is in front of our building.