
Agenda

Time: 9.30 am
Venue: Dexter House, Royal Mint Court,
London EC3N 4QN
Contact: 020 3176 2999

***Refreshments will be available for members from 9.15 am.
A confidential item will be discussed from 9.30 am to 10.10 am.
The public meeting will begin at 10.20 am and will be open to the news media and public unless a
resolution to move into private session is passed in respect of specific agenda items.**

Members: Chris Brown, Richard Dilks, Glyn Kyle, Stephen Locke (Chair), Abdikafi Rage, John Stewart, Ruth Thompson

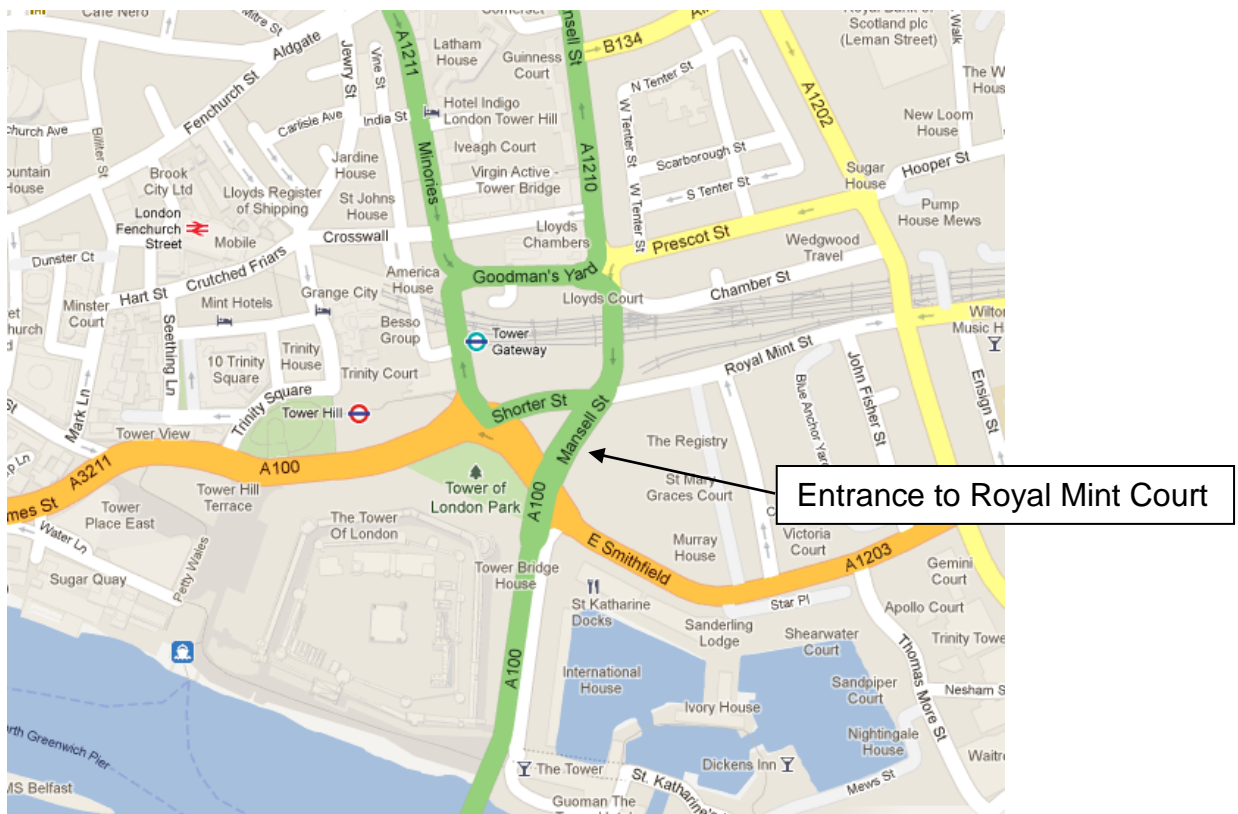
1. 09.30 **Resolution to move into confidential session**
To resolve, under section 15(2)(b) of schedule 18 of the Greater London Authority Act 1999, that by reason of the confidential nature of the item(s) to be discussed, it is desirable in the public interest that the public should be excluded for the following item.
2. 09.35 **Interchanges (LTW470)**
To note a presentation on work so far and expectations of operators.
3. 10.10 **ORR consultation on ticket sales**
To consider confidential aspects of the Office of Rail Regulation's intention to carry out a market study on ticket sales.
4. 10.20 **Move into public session**
5. **Chair's introduction and pre-meeting announcements**
6. **Apologies for absence**
7. **Declarations of Interest**
All members have been asked to make a standing declaration of interests which can be consulted at the London TravelWatch office or viewed on the internet at: http://www.londontravelwatch.org.uk/home/declarations_of_interest. If any item on this agenda requires a specific declaration to be made, members are requested to do so.
8. **Chair's activities and Passenger Focus update**
9. 10.25 **Minutes**
To approve the minutes of the Board meeting of 3 June 2014.
10. 10.30 **Matters arising (LTW471)**
To note a report on matters arising from previous meetings.
11. 10.35 **Key activities (LTW472)**
To note a report on activities undertaken by members and/or officers since the last meeting.

- 12. 10.40 Consultation proposals in relation to London Underground ticket office changes**
To consider London TravelWatch's proposals to consult transport users over London Underground's plans to change ticket office operations.
- 13. 10.55 New proposals for Crossrail 2 (LTW473)**
To agree London TravelWatch's response to new proposals set out for Crossrail 2.
- 14. 11.10 ORR consultation on ticket sales (LTW474)**
To note the Office of Rail Regulation's intention to carry out a market study on ticket sales and consider London TravelWatch's input to the process.
- 15. 11.25 Update on value for money business plan objective (LTW475)**
To note London TravelWatch's progress to date in meeting its business plan objective relating to ensuring value for money in the transport network.
- 16. 11.55 Annual review and accounts (LTW476)**
To accept London TravelWatch's annual review and accounts for 2013-14.
- 17. 12.00 Thameslink Southern Great Northern franchise award (LTW477)**
To note the award of the Thameslink Southern Great Northern franchise to Govia Thameslink Railway Ltd and to consider the impact of the new franchise on passengers in London, including a presentation from Charles Horton, Chief Executive Officer for the franchise.
- 18. 13.00 Any other business**
To consider any other relevant business of which due notice has been given.
- The Chair will not accept late items unless they are genuinely of an emergency nature.*
- 19. Resolution to move into confidential session**
To resolve, under section 15(2)(b) of schedule 18 of the Greater London Authority Act 1999, that by reason of the confidential nature of the item(s) to be discussed, it is desirable in the public interest that the public should be excluded for the remainder of the meeting.
- 20. 13.05 Confidential minutes**
To approve the confidential minutes of the Board meeting of 3 June 2014.
- 21. 13.10 Meeting review**
To review the meeting and any financial, reputational or other risks posed therein.

Notes on the Agenda

- i Access to meeting rooms is step-free, and a location map is appended.
- ii The Chair will make every effort to keep to the timings shown for items on this agenda, but there may be occasions when it is necessary to alter them at short notice.
- iii The next meeting will take place on 7 October 2014.
- iv Contact for queries regarding this meeting: Committee Services team on 020 3176 2999 or email sharon.malley@londontravelwatch.org.uk

Location of and directions to the meeting



Dexter House is located opposite the Tower of London. The entrance is through the large stone arch into Royal Mint Court, at the junction of Minories and East Smithfield. Once through the arch, follow the signs to Dexter House.

Rail, Underground, DLR

Tower Gateway	Docklands Light Railway
Tower Hill	Underground – District and Circle lines
Fenchurch Street	National rail
Aldgate	Underground – Metropolitan and Circle lines
Aldgate East	Underground – Hammersmith & City and District lines

Buses

100	East Smithfield
42, 78, RV1	Tower Bridge Approach
15	Tower Hill

Blue Badge disabled parking

Royal Mint Court is located within the borough of Tower Hamlets and Blue Badge holders can park for up to three hours in the pay-and-display bays on Royal Mint Street, as well as in other locations permitted under Tower Hamlets' scheme. For further details see here:

http://www.towerhamlets.gov.uk/lqsl/251-300/279_blue_badges.aspx

Cycle hire docking stations

The nearest cycle hire docking station is in Tower Gardens, Tower Hill.